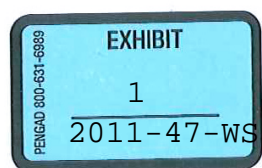
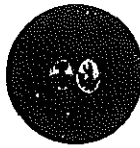


<<



Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * July 11, 2011

Protestant Information:

Name * Ellen R. Gillis

Mailing Address * 16 Timberidge Drive

City, State Zip * Lake Wylie , SC 29710 Phone * 803-881-2000 ✓

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of the Company.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

A small increase could be acceptable...the increase you are looking for is totally UNACCEPTABLE! We are living and have been living for several years in an economy that has everyone cutting corners to make ends meet. I believe you are taking advantage...especially with something that no one can leave without.

I believe I would call it TAKING ADVANTAGE...how sad!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

Easterling, Deborah

230 798

From: Easterling, Deborah
Sent: Monday, July 11, 2011 3:30 PM
To: 'Russ'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Gunnard,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Russ [<mailto:rgunnard@bellsouth.net>]
Sent: Sunday, July 10, 2011 10:36 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form attached.

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email formitorcontact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2013 - 47 - ws

Print

Email

Date: * July 11, 2011

Protestant Information:

Name* Russell Gunnard

Mailing Address * 17 Shipmaster Court

City, State Zip * Lake Wylie, SC 29710 Phone * 803 831 1292

E-mail rgunnard@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed, Attach additional information if necessary.)

I am a customer of Utilities, Inc.

2. Please give a concise statement of your protest. * (This section must be completed, Attach additional information if necessary.)

Utilities, Inc. is grossly negligent in charging me in excess of actual usage.

I received a Bill dated 05/31/2011 for account with a due date of 6/27/2011 for meter in the amount of \$99.79 which I paid on 6/15/11.

The previous meter reading on 4/30/11 was 1151440 gallons. The bill stated a current reading on 5/29/11 of 6,920 gallons used.

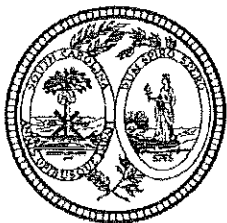
I read my meter today, 7/9/11 and the actual reading is 1153570, I have been away from my residence since 5/8/11 only returning today.

This wildly high report of usage caused me to employ help to shut down my automatic outside plant watering system in May feeling there was a leak using 230 gallons a day. This has resulted in loss of plantings. I have actually only used 2130 gallons since 4/30/11 or 30 gallons per day. In my 30 years of dealings with Utilities, Inc./ Carolina Water Service my usage has never approached 1/3 of what was billed.

Their negligence has caused me duress and significant damage to my landscaping.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

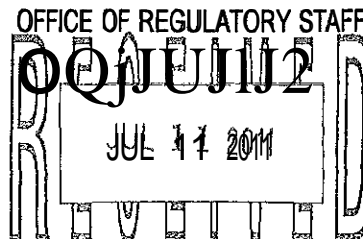
No, I will be away.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain B. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

July 11, 2011

Ronald H. Wanless
63 Ridgeport Road
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Wanless:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



www.psc.bc.ca/gov

Email form to: contact@psc.sc.gov

**Letter of Protest
in Docket * 2011.- 47 WS**

Ph...

1 (Encl.)

Date: *

Protestant Information:

Name :

Rovaco d-41714216k We.Oless.

Mailing Address : 63 Rindgeport Rd 1210 Rindgeport Rd.

City, State Zip Lake Wales, FL 32840 Phone 813-871-0073

E-mail delta darter @ compuserv.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water, the subject of the pending proceeding.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The current rates are excessive in light of the service provided.

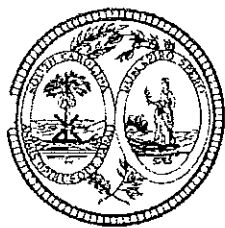
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

yes.

RECEIVED

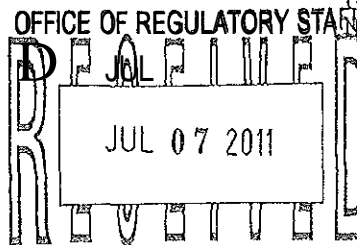
1990

Chlorine



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



COMMISSIONERS
John E. "Butch" Howard, First District
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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large
SWain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

July 7, 2011

Ms. Dianne Kehler
95 Heritage Drive
Clover, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Kehler:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Tricia O. DeSanty
Administrator Coordinator I

c: Office of Regulatory Staff

Easterling, Deborah

230770

From: Easterling, Deborah
It: Thursday, July 07, 2011 10:29 AM
to: 'Dianne Kehler'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

RECEIVED

JUL 07 2011

PSGSC
MAIL/DMS

Dear Ms. Kehler,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-477-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Dianne Kehler [mailto:~~dkehler@medics.com~~]
Sent: Thursday, July 07, 2011 10:09 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file::

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file..

COPY

Posted: 7-7-11 de

Dept: /

na>ce: L

Time: /



Required Fields

Letter of Protest



Date: * July 07, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Dianne Kehler
Mailing Address * 95 Heritage Drive
City, State Zip * Greer, SC 29710 Phone * 803-701-7319
E-mail lee@kehlerusa.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

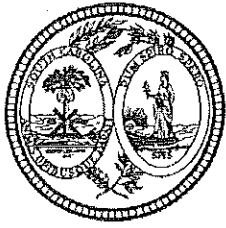
I am a customer of Carolina Utilities,

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I find the request for an 80% increase absolutely out of line. As a local employer and with the economy what is it, it is unconscionable to request an increase of this magnitude or any magnitude at this time. It will force people to go to wells, not maintain their properties due to cost of watering, using less water and/or buying bottled water. Anything but give a dime to a company that has no regard to their customers.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

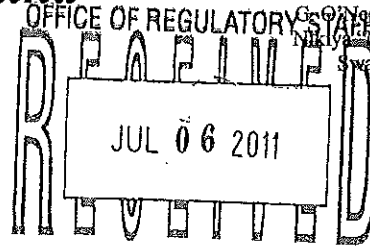
Already planning on going to the local meeting.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikki Hall, Sixth District
Swan E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

July 6, 2011

Jim & Carolyn Lane
8 Holly Berry Woods
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Lane:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230749

From: Easterling, Deborah
Sent: Tuesday, July 05, 2011 4:08 PM
To: 'Kathy Fajt'
Cc: 'jlane@lanerealtyllc.com'
Subject: RE: letters of Protest

Dear Mr. & Mrs. Lane,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letters of Protest to our Clerk's Office for processing. Your email and Letter of Protests will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Kathy Fajt [mailto:kfajt@lanerealtyllc.com]
Sent: Tuesday, July 05, 2011 9:56 AM
To: Contact
Subject: letters of Protest

Attached please find 2 letters of protest in Docket 2011-47-WS

Jim & Carolyn Lane
8 Holly Berry Woods
Lake Wylie, SC 29710
jlane@lanerealtyllc.com

RECEIVED

BSCSC
MAIL/OMS

* Required Fields

Letter of Protest



Date: * 7-1-11

In Docket * 2011 - 47 - WS

Protestant Information:

Name*

Jim & Carolyn Lane

Mailing Address *

8 Holly Berry Woods

City, State Zip *

Lake Wylie, SC 29710

Phone *

803-831-1069

E-mail

jlane@lanerealtyllc.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

For 25 years we have been plagued with sewer odor, periodically in daytime but most often in late afternoon. Cardinal Water used to put deodorizing chemicals under the manhole covers but have not in several years.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No

Email form to: contact@psc.sc.gov

• Required Fields

Letter of Protest

Print

Email

Date: * 7-1-11

in Docket * 2011 - 47 - WS

Protestant Information:

Name*

Jim & Carolyn Lane

Mailing Address *

8 Holly Berry Woods

City, State Zip *

Lake Wylie, SC 29710

Phone *

803-831-1069

E-mail

jlane@lanerealtyllc.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

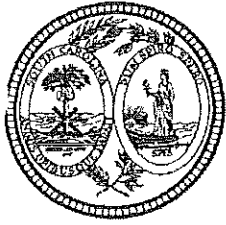
Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The Cutoff valve at our water meter box is inaccessible. It was drilled by us and acknowledged by Charlotte Water about a year ago. We were told it would be replaced next week. We are still waiting for their follow-through.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No



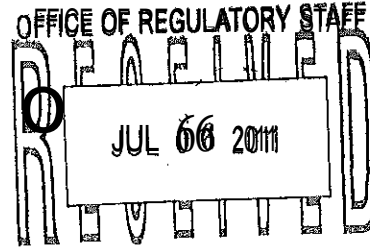
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
JAMES E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

July 5, 2011



Linda Berry
Post Office Box 1633
Clover, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Berry:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

230731

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 1100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form taxcontact@psc.sc.gov

• Required Fields

Letter of Protest

Print

Email

Date: *

in Docket # 2011 - 47 = WS

Protestant Information:

Name *

Linda Berry

Mailing Address *

PO Box 1633

City, State Zip *

CloverSC229.710

Phone #

923-714-1852

E-mail

jollintyler@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are landlords of a rental property within the system ~~now~~ served by Utilities Inc.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

People are hesitant to rent ~~the~~ property that has the reputation for exorbitant water fees.

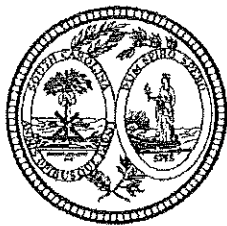
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

yes I would.

RECEIVED

JUL 10 2011

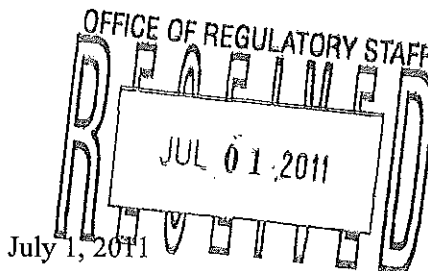
PUBLIC UTILITY OFFICE



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

Barbara M. Shore
3 King Haigler Chase
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Shore:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Date: *

In Docket * 2011 - 47 - WS



Protestant Information:

Name *

Barbara M. Shore

Mailing Address *

3 King Haigler Chase

City, State Zip *

Lake Wylie SC 29710

Phone *

803-831-0948

E-mail

frederickshore@att.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of company. "have never heard of rates as high as our current rates are, right as of today. To think of such an exorbitant increase is unreal. You probably feel you will get away with this, but you will not. People have their limits & your rates are way above what 99% of us can afford."

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

see above

RECEIVED

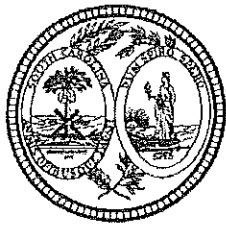
APR 11 2011

REGISTRY OFFICE

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

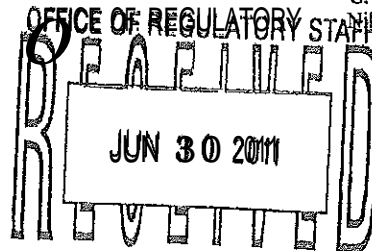
no.





Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 30, 2011

Ralph & Barbara Byra
11 Oak Leaf Road
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Byra:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



FILED
DO63011

230693

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact at psc@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: *

in Docket # 2011 - 47 - WS

Protestant Information:

Name * Ralph and Barbara Byra
Mailing Address * 1100 Oakleaf Rd.
City, State Zip * Lake Wylie, SC 29110 Phone * 803-831-7924
E-mail * rbb@comparium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of company requesting rate increase.

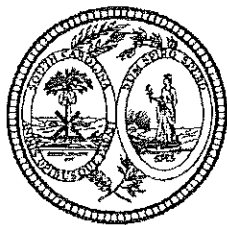
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Since we already pay some of the highest rates and seen very few improvements in the last 16 years that we have lived here, we feel the increase is totally unacceptable. Since we have no alternatives to their service the rate increase should be denied.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No We do not wish to appear

RECEIVED
PUBLIC SERVICE
COMMISSION
2011 JUN 20 11:11:10



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission *State of South Carolina*

COMMISSIONERS
John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District
Vice Chairman

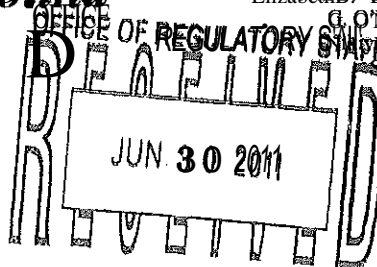
Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikki Hail, Sixth District

Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 30, 2011

William & Michele Dillon
5 Constellation
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Dillon:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

6.30.11

230688

From: Easterling, Deborah
Sent: Wednesday, June 29, 2011 3:57 PM
To: 'Mickey Dillon'
Subject: RE: Form Returned: Letter_of_Protest_Form_Pub_0001.pdf

Dear Mr. & Mrs. Dillon:

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Mickey Dillon [mailto:mdillonrd@bellsouth.net]
Sent: Sunday, June 26, 2011 5:19 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_Pub_0001.pdf

Form Returned: Letter_of_Protest_Form_Pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

MAIL ROOMS
JUN 29 2011

10:03 AM

11-47-WS



Required Fields

Letter of Protest

Print

Email

Date: * June 29, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * William and Michele Dillon

Mailing Address * 2 Constellation

City, State Zip * Lake Wylie - NC 29710 Phone * 803-831-6293

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

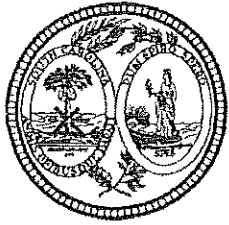
We have been customers of Carolina Water Service for five years

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We are concerned with the high rate of water service and these are the highest water rates of any area we have lived in - we have lived in over 8 cities throughout South and North Carolina and Alabama. We are concerned that there may be inefficiencies in the operation of the Water system that is driving the higher cost of this service. The 11.5% rate of return on the equity is way beyond any rate of return in this economy!!

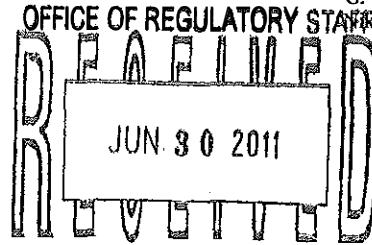
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

We will not be able to testify at the hearing as we will be out of town on the days scheduled,



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



COMMISSIONERS
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Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikkiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 30, 2011

Mignon Fowler
112 Forty Love Point
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Fowler:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protester may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protester desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

FILED 00630110

230694

Easterling, Deborah

From: Easterling, Deborah
mt: Wednesday, June 29, 2011 4:15 PM
to: 'Mignon Fowler'
Subject: RE: complaint against CWS rate increase

Dear Ms. Fowler:

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and photos to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Mignon Fowler [mailto:mignonfowler@sc.rr.com]
Sent: Monday, June 27, 2011 12:22 PM
To: Contact
Subject: complaint against CWS rate increase

cc: Jocelyn Boyd, Clerk, South Carolina Public Service Commission

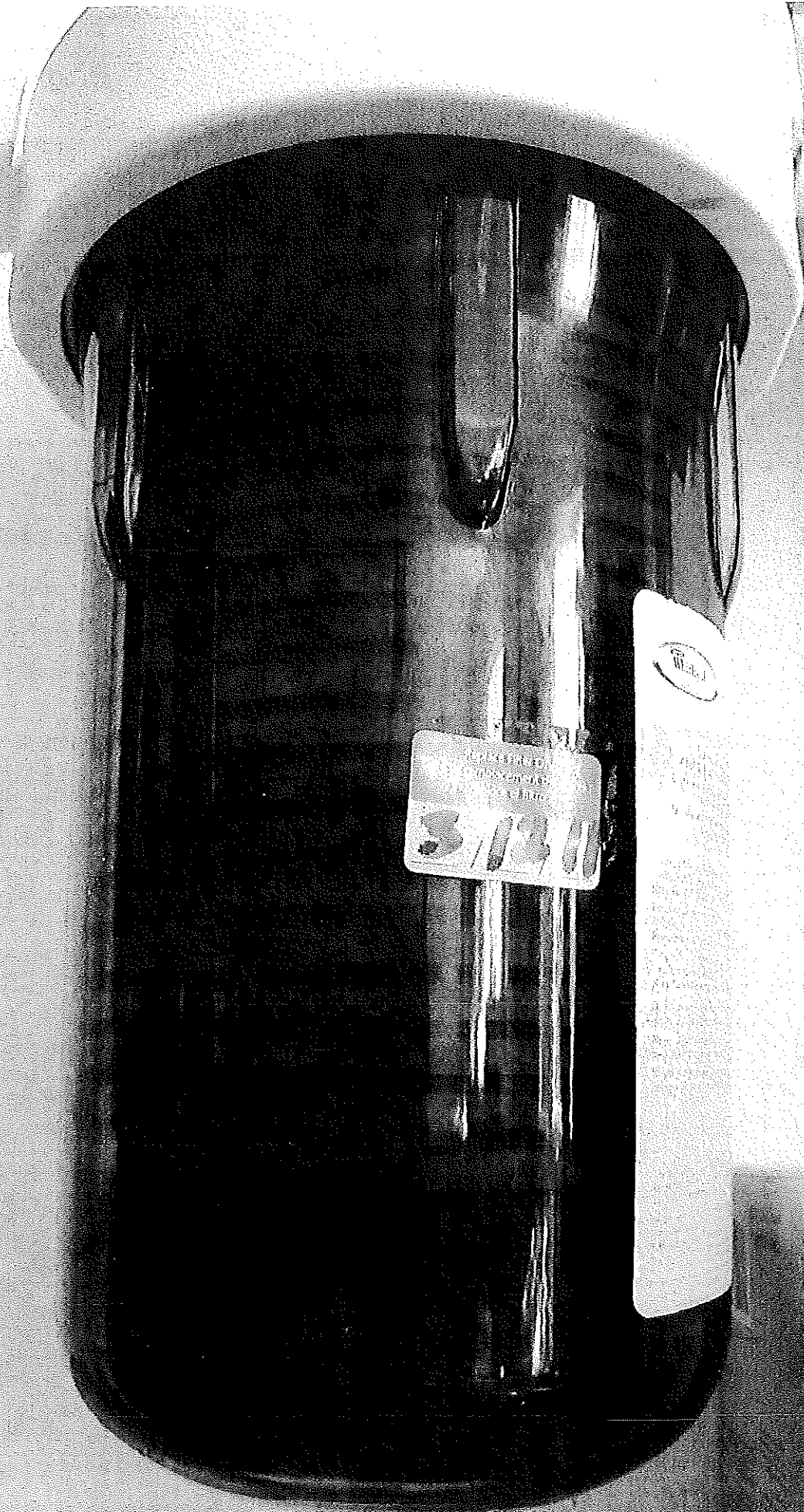
I am writing to contest the increase proposed by CWS. We are the Fowlers and have lived at 112 Forty Love Point for 7 years. During that time we have invested approximately \$9000.00 in water filters/softeners (see pictures) to try to improve our water. While the brown gunk is filtered out - this is what comes into the house lines (see pictures), we constantly battle musty smell with clean laundry and fishy smell with clean dishes. We have purchased all new top of the line appliances to no avail - we end up running dishes/laundry twice which increases water/energy usage. We have also purchased all new toilets and faucets due to corrosion from water damage. We do not drink the water out of the tap. I can't imagine what our water would be like if we didn't have the filtration system.

Please take the time to open the pictures. CWS uses a lot of complicated terms and repeatedly shows confusing test results that conclude the water is fine. Brown baths and showers, stinky laundry and dishes, and corroded faucets and toilets say otherwise.

Thank you for your time,

Mignon Fowler
112 Forty Love Point
Chapin, SC 29036

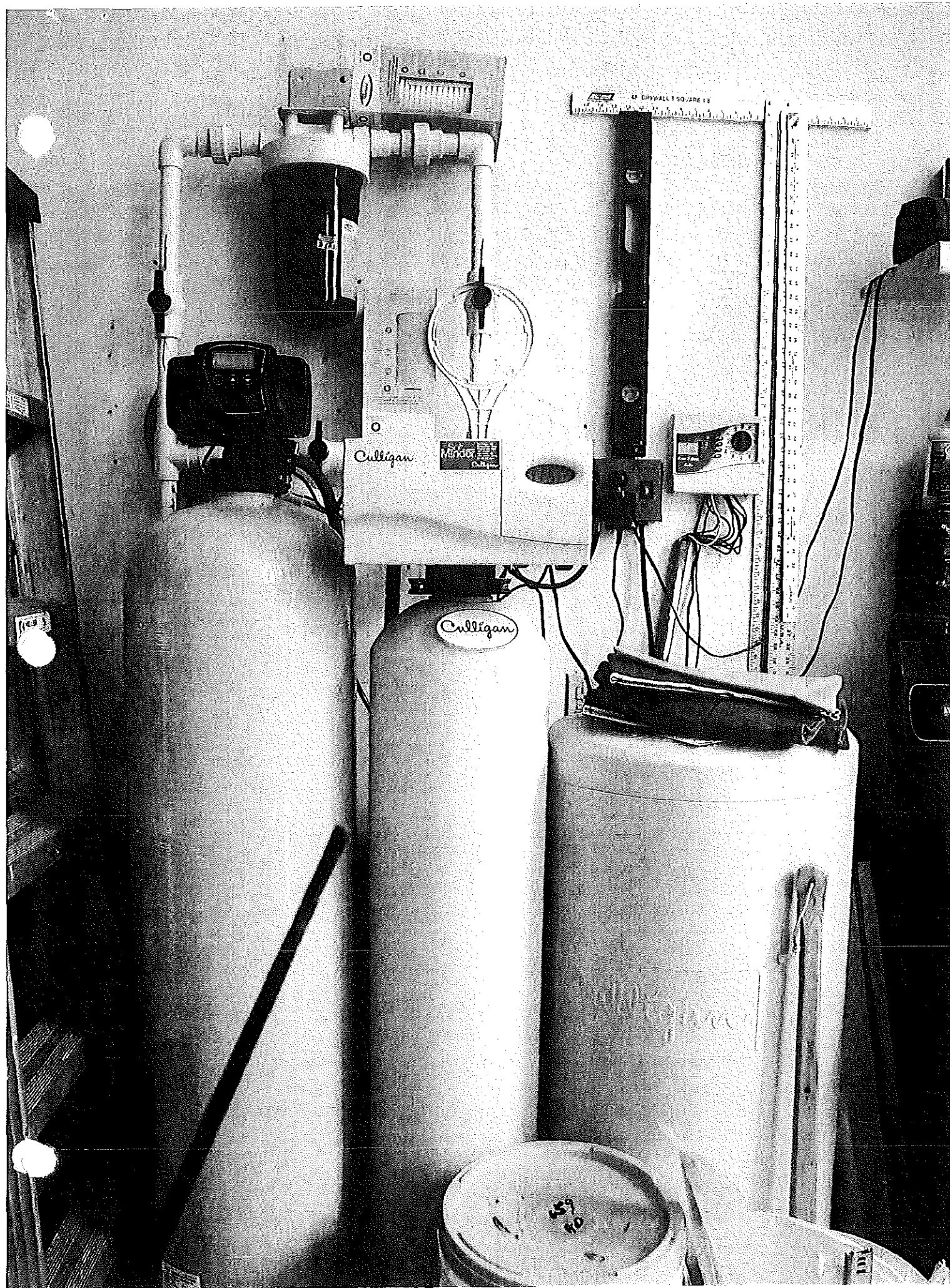
SCSC
JUN 28 2011



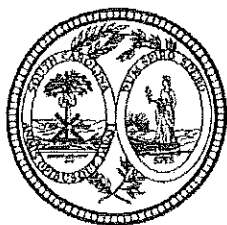
3/12/11

Wet

CO. LTD.



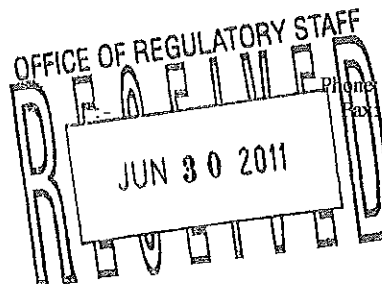




The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 30, 2011

Daniel J. Hamilton
127 Tall Pines Court
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Hamilton:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



226090

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

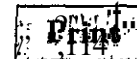
Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest



Date: *

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

DANIEL J. HAMILTON

Mailing Address *

127 TALL PINES CT

City, State Zip*

LARGESVILLE SC--

Phone*

J18036315110

E-mail

1. What is your connection or interest in this case? * For example, are you a customer (if the Company that is the subject of this pending proceeding)? (This section must be completed. Attach additional information if necessary.)

Customer in River Hills, Lake wylie SC

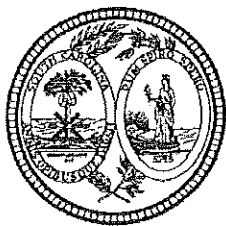
RECEIVED
JUN 27 2011

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

WATER TASTES Horrible. HAS BAD TASTE;
- I HAVE NOT USE pitcher or ~~filter~~ SINK.
I ASKED to use ~~SPRAY~~ WATER TOWER.
fit ~~filters~~ & BOTTLED WATER (BOTS \$1.14)

3. Do You wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

NO.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS

John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District

Vice Chairman

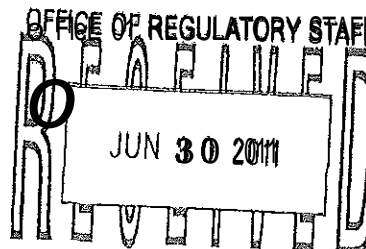
Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 30, 2011

Allen Nason
56 Fairway Ridge
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Nason:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

PROCESSED
DD 30110

230687

Easterling, Deborah

From: Easterling, Deborah
mt: Wednesday, June 29, 2011 4:20 PM
to: 'Allen Nason'
Subject: RE: Letter of Protest Attached

Dear Mr. Nason,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant


From: Allen Nason [<mailto:anason@eastwoodhomes.com>]
Sent: Tuesday, June 28, 2011 9:45 AM
To: Contact
Subject: Letter of Protest Attached

Thank you for accepting the attached.

Allen M. Nason
General Counsel
Eastwood Construction, LLC, and Affiliates
2857 Westport Road, Charlotte NC 28208
Work Phone: (704) 399-4663
Work Fax: (704) 399-1127
email: anason@eastwoodhomes.com
Web site: www.eastwoodhomes.com
"Rules Cannot Take The Place Of Character"

RECEIVED
JUN 30 2011
PSC SC
MAIL / DMS

- 2004, 2006, 2007, 2008, 2010 BUILDER OF INTEGRITY AWARD
- 2008 JD POWER HIGHEST RANKED IN DESIGN, QUALITY AND CUSTOMER SATISFACTION (GREENVILLE MARKET)
- 2008 JD POWER HIGHEST RANKED IN QUALITY AND CUSTOMER SATISFACTION (TRIAD MARKET)

 Go Green! Please consider the environment before printing this email.

The information in this email and included in any attachment(s) is intended for the sole use of the addressee(s) and may be confidential and/or subject to protection under the law. If you are not the intended recipient, you are hereby notified that any distribution or copying of this email is strictly prohibited. If you have received this email in error, please reply that there has been an error and delete your copy. Thank you.



Required Fields

Letter of Protest

Print

Email

Date: *

in Docket: 2011 - 47 - WS

Protestant Information:

Name *

ALAN JASON

Mailing Address *

56 Fairview Rd. #111 - CJ; f11r-

City, State Zip *

Lake View

,

SC

29716

Phone *

704-312-7732

E-mail

alan.jason@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

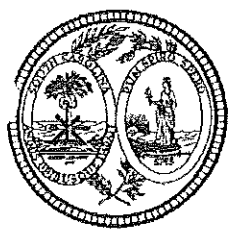
I am a customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I recently settled a claim in excess of \$16,000.00 that Carolina Water paid for not having properly maintained its infrastructure, which caused a water/sewage backup into our house. Carolina Water representatives admitted they had no idea what maintenance, if any, they had previously done on the infrastructure near my house. They also had no idea about the location of infrastructure under the golf course. They did not have a map.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

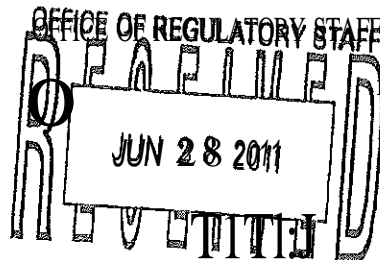
yes. I am willing to testify at the Wylie hearing.



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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Vice Chairman
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 28, 2011

Dennis & Linda Williams
19 Duck Hook Circle
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Dennis & Linda Williams:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

230607

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
WWW.psc.sc.gov

E-mail form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Date: *

In Docket * 2011 - 4L : WS

Print

Email

Protestant Information:

Name:

DENNIE LINDA WILLIAMS

Mailing Address:

19 DUCK HOOK CIRCLE

City, State Zip:

LAKE WYKE, SC 29710

Phone:

803 831 8805

E-mail:

-:HJY COOKIE @ LIVE.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer - UNHAPPY

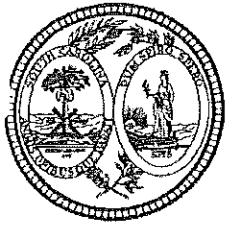
CLEARING OFFICE

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

WATER RATES TOO HIGH, POOR CUSTOMER SERVICE, INEPT WORKERS,

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

NO



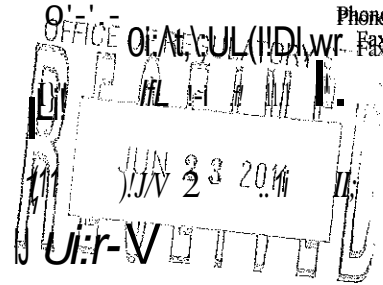
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 23, 2011



Edward Blackwell
15 Holly Berry Woods
Clover, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Blackwell:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record,

If we may be of further assistance to you, please do not hesitate to contact us,

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

230561

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

E-mail form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * 06-22-11

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Edward L. Blakwell

Mailing Address *

15 Holly Berry Woods

City, State Zip *

Clover, SC 29710

Phone *

803-831-9440

E-mail

eblakwell@hollyberry.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of Company

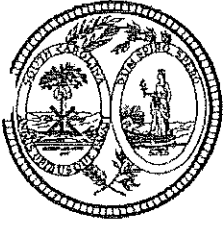
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Carolina Water is stealing from their customers - All they do is collect fees need to get rid of this drain.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Would appear at hearing

RECEIVED



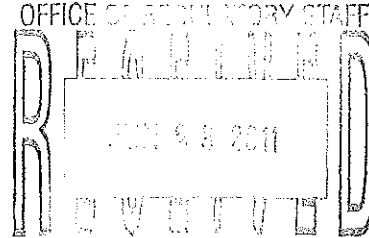
*The Public Service Commission
State of South Carolina*

Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 23, 2011



Ryan Jones
214 Oak Ridge Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Jones:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

230538

DeSanty, Tricia

From: Ryan G. Jones [RyanJ@paint-info.com]
Sent: Wednesday, June 22, 2011 1:44 PM
To: DeSanty, Tricia
Subject: Upcoming 2011-47-ws

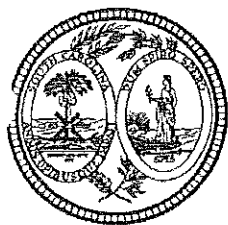
Please list me as a protestant AGAINST any rate increase by Carolina Water Service. I would like some time to address the upcoming meeting if at all possible on July the 13th at 6 pm .

Ryan Jones
214 Oak Ridge Lane
Lexington SC 29073
803-261-7314 ✓

RECEIVED

JUN 22 2011

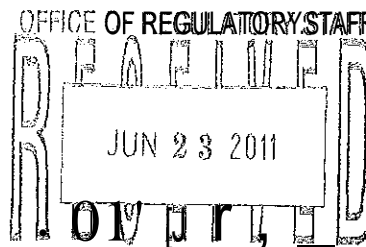
CLERK'S OFFICE



***The Public Service Commission
State of South Carolina***

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 23, 2011

C. David Smith
19 Commodore Point Road
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Smith:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

230562

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date:*

in Docket * 2011 - 47 - WS

Protestant Information

Name *

C. David Smith

Mailing Address *

1911 E. 1st St. - 1st Floor - Lake Wylie, SC

City, State Zip *

Lake Wylie, SC 29710

E-mail
B-mail

csmith@comcast.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

C. David Smith

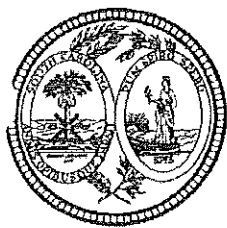
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Water is dirty and too high on cost

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

N.C. 19 Commodore Point Rd
Lake Wylie SC
29710

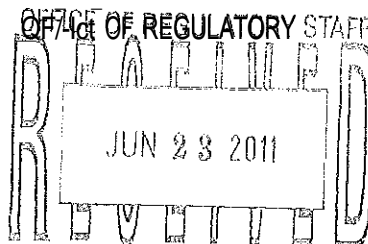
CLEAR (A) G-1000



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 22, 2011

Jim Byrd
119 Lake Harbor Drive
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Byrd:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

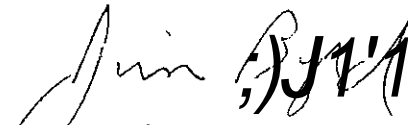
230536

Public Service Commission of South Carolina
Clerk's Office
P.O. Brawer 11649
Columbia, SC 29211

2011-47-WS

As a customer of Carolina Water Service in Lexington county, I would like to express my objection to their current request for an 80% increase in water and sewer rates. My wife and I have lived in the Rollingwood subdivision just outside the Lexington town limits since January 1980, and have been CWS customers all of that time. As I'm sure you're aware, several years ago CWS shut down the wells they had in Rollingwood and tapped into the Lexington County water main that runs down Old Cherokee Road. Since then, they are simply delivering the county water to customers and marking up the price over and above what the county would be charging us. Other than that, I am hard pressed to remember any significant improvements they have made during the 30+ years we have lived here. We have had boil-water advisories on several occasions, however. In fact, we feel we have been paying premium prices for water and sewer the entire time we have lived in our home. The idea that they could justify an 80% rate increase is ridiculous. This is especially outrageous at this particular time, when I'm sure many CWS customers are out of work.

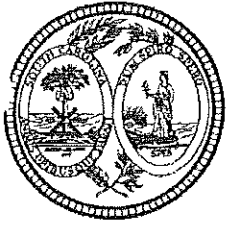
Please consider these points when deciding on the current CWS rate increase request.


G. W. Byrd
119 Lake Harbor Drive
Lexington, SC 29072

RECEIVED

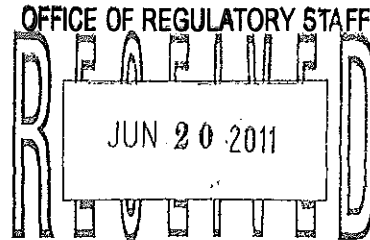
MAY 11 2011

CLERK, P.S.C.



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246



June 17, 2011

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

Jonathan Lipsi
200 Match Point Dr.
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Lipsi:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but **cannot** cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230476

From: Easterling, Deborah
Sent: Thursday, June 16, 2011 2:52 PM
To: 'Jonathan Lipsi'
Subject: RE: Carolina Water Service "Utilities, Inc"

Dear Mr. Lipsi,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WSS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Jonathan Lipsi [mailto:jonathan.lipsi@gmail.com]
Sent: Thursday, June 16, 2011 11:14 AM
To: Contact
Subject: Carolina Water Service "Utilities, Inc"

Dear Jocelyn Boyd,

I live at 200 Match Point Dr, at the Forty Love neighborhood and very unfortunately my water is supplied by Utilities Inc. I lived most my life in Brazil a third world country however I hate to say this but the city water of Campinas was of excellent quality with no comparison to the HORRIBLE SMELLY water at Forty Love in Chapin, SC USA.

The water here: smells bad- sometimes stinks
tastes bad
looks bad- often is brown
leaves stains on anything we wash
started corroding our Hot tub

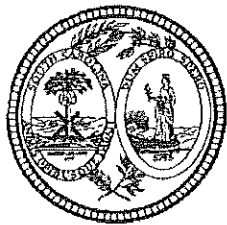
And now the company is proposing an increase increase on what is already to high. Paying more money for this kind of water is just absurd!

Please let me know you received this protest.

Thank you,

Jonathan Lipsi

RECEIVED
JUN 16 2011
MAIL / DMS



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office

OFFICE OF REGULATORY STAFF
WEATHERS
JUN 16 2011
11:15 AM
JH

June 16, 2011

Dean & Lydia Smith
417 Ibis Lane
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Smith:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230460

From: Easterling, Deborah
Sent: Wednesday, June 15, 2011 9:30 AM
To: 'Lydia Smith'
Subject: RE: Letter of Protest

Dear Mr. & Mrs. Smith,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Lydia Smith [<mailto:lydsmith7@yahoo.com>]
Sent: Tuesday, June 14, 2011 7:04 PM
To: Contact
Subject: Letter of Protest

Thank you,
Lydia Smith

RECEIVED

PS&C
MAIL / DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov



Required Fields

Letter of Protest

Date: * June 15, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Sean and Lydia Smith

Mailing Address * 417 Ibis Lane

City, State Zip * Lake Wylie, SC 29710 Phone * 803-831-9244

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

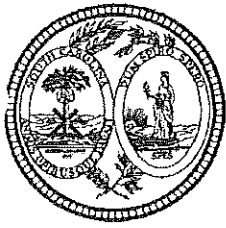
We have been customers of Carolina Water Service for years.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

When we first moved to the Lake Wylie area (close to ten years ago), we were appalled by our water bill amounts -- we've lived in numerous cities in three states and have never seen water rates this high. The current costs are already some of the highest in the Carolinas -- same with the cost for installing a water meter for irrigation. How can this company even remotely provide a case for needing to raise prices? Enough is enough!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.



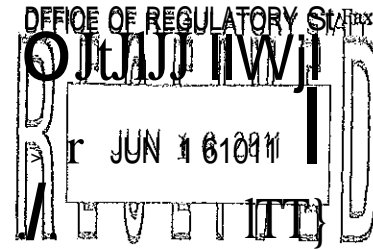
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 16, 2011



Martin & Karen Unger
111 Match Point Drive
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Unger:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230459

From: Easterling, Deborah
Sent: Wednesday, June 15, 2011 9:58 AM
To: 'Marty Unger'
Subject: RE: CWS Increase

Dear Mr. And Mrs. Unger,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,
Deborah Easterling
Administrative Assistant

RECEIVED
PSC SC
MAIL / DMS

From: Marty Unger [mailto:marty565@yahoo.com]
Sent: Wednesday, June 15, 2011 9:44 AM
To: Contact
Subject: CWS Increase

Attn: Jocelyn Boyd, Clerk, South Carolina Public Service Commission

I would like to complain about the CWS intent to increase the water charges. I live in Forty Love Point, at 111 Match Point Drive, Chapin, SC 29036. Our house was built in 2008. I have complained to Utilities Inc but the problem keeps occurring. Bob Gilroy of CWS has been prompt in responding to complaints, however, the solution is only temporary and lasts only a few months. The issue starts with odorous water and progresses to dark stained and particle ridden water. The solutions are to flush the mains at each house, change filters and add chemicals. According to DHEC, although the water was brown and had visible sediment in it, and contained a foul odor, the water was still drinkable. Another huge issue is water pressure. Our irrigation system uses drinking water. Sometimes the pressure is so low that the sprinkler heads will not activate. I water between 4 AM and 6:30 AM. When we decided to build here, we planned to add a well for irrigation but were advised that we were not permitted to do this. It seems to me that if a utility cannot provide adequate service to a homeowner, they should not be permitted to raise prices without improving service. They also should not be permitted to control water rights on private property.

I believe that your agency should step forward with every utility that asks for increases and demand that they not only provide information that justifies an increase but why issues and improved services are not part of the package. In many instances a property owner can rectify problems by investing more money into their utilities. But that defeats the whole purpose of having a public utility. Why should a homeowner/business have to invest in additional filters, pumps, tanks, etc to alleviate issues that originate with the utility company. If every utility performed like CWS, homeowners would have to have whole house generators, additional gas tanks, etc. A service oriented company should exceed a customer's expectations, not fail to meet them.

I am opposed to any increase that doesn't improve or at least maintain an acceptable level service.

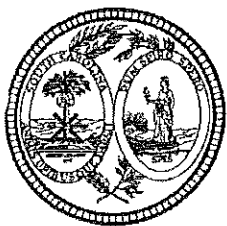
Sincerely,

Martin and Karen Unger

111 Match Point Dr

Chapin, SC 29036

(803) 708-0658 ✓✓



The Public Service Commission State of South Carolina

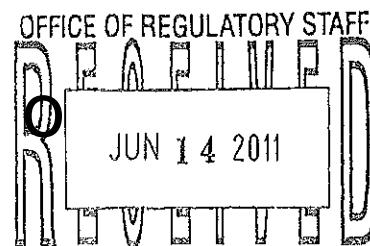
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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Vice Chairman
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 14, 2011

Thomas & Ursula Callan
229 Forty Love Point
Chapin, SC 29036



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Callan:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230438

From: Easterling, Deborah
Sent: Tuesday, June 14, 2011 11:44 AM
To: 'Tom Callan'
Subject: RE: Protest/Complaint

Dear Mr. & Mrs. Callan,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

RECEIVED
JUN 14 2011
MAIL ROOM

From: Tom Callan [<mailto:tj3callan@gmail.com>]
Sent: Tuesday, June 14, 2011 10:06 AM
To: Contact
Subject: Protest/Complaint

Reference Docket No. 2011-47-WS

My wife and I reside at 229 Forty Love Point and are customers of Carolina Water Service (CWS), Inc., and wish to lodge a formal protest/complaint against CWS application for a rate increase.

This email complaint is written at a time when once again we the residents of the Forty Love Point Community are under a "boil water advisory" posted via CWS by telephonic recorded notification and a placard at the entrance to our community. This boil water advisory is a curring issue, which takes place about quarterly. I know of no one in the Columbia City Water system or the Augusta, GA Utility system that has to endure recurring boil water notices, which include recommendations to reduce water consumption during the boil water period (proposed in this instance to be 14 and 15 June), which is routinely of 2 or 3 days duration. The recommendation to reduce consumption also includes the comment that use may contaminate residential water pipes. There is no rate reduction or credit applied during these periods despite the potential adverse condition of the water quality and pressure.

These boil water instances (#1) are but one of the recurring problems facing CWS subscribers. We routinely have poor water quality (#2), that includes heavy chlorine smell; cloudy or discolored water, and recurring problems with excessive minerals in the water that damage appliances such as coffee pots, dishwashers and water heaters, and make washing laundry difficult due to discoloration. We also have instances of low water pressure (#3).

Throughout the recurring problems that we the residents have experienced, CWS has made some effort to remedy concerns, but none have had any lasting impact and we receive no rate adjustment/credit, nor do any of the "fixes" last more than a brief period.

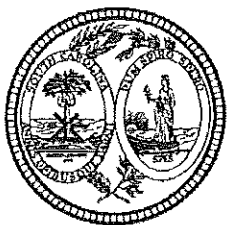
I feel that we the residents of the Forty Love and Indian Fork communities have been repeatedly subjected to inferior water quality conditions and have been unable to resolve this recurring situation. Frankly, instead of a rate increase I would recommend that the public service commission require CWS to pay to connect our service communities to Columbia City Water, which surrounds our communities within a fraction of a mile. Furthermore, CWS is unable to provide sufficient water pressure/volume to enable the installation of fire hydrants that leaves our community at risk in the event of a fire, such as the one that occurred a few years ago on Heller Rd, wherein the responding fire company could not access lake water fast enough to extinguish the fire.

Bottom line - we already pay a lot for very little. If CWS needs a rate increase to continue in this business line in our service area then they should get out of the business since they have an abysmal failure at providing consistent quality water service.

Sincerely,

Thomas J. & Ursula B. Callan
229 Forty Love Point

Chopin SC 29036



The Public Service Commission State of South Carolina

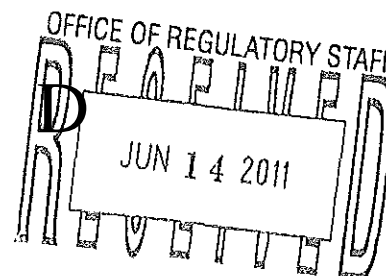
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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Elizabeth B. "Lib" Fleming, Fourth District
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 14, 2011

Dan & Dawn Peltier
304 Racket Road
Chapin, SC 29036



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Peltier:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230437

From: Easterling, Deborah
Sent: Tuesday, June 14, 2011 11:46 AM
To: 'DPeltier@aol.com'
Subject: RE: Complaint about CWS rate increase

Dear Mr. & Mrs. Peltier,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: DPeltier@aol.com [mailto:DPeltier@aol.com]
Sent: Tuesday, June 14, 2011 11:19 AM
To: Contact
Subject: Complaint about CWS rate increase

MAIL / DMS
PSC SC

Clerk SC Public Service Commission

RECEIVED

Jocelyn Boyd

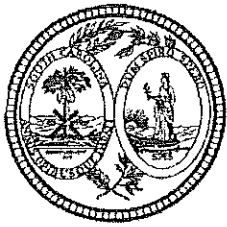
My husband Dan Peltier and I would like to complain about the CWS intent to increase the water charges. We live in Forty Love Point, at 304 Racket Rd, Chapin, SC 29036. Our house was built in 1988 and we have had problems since we moved in in 2005. We have experienced staining of all our toilets, faucets, countertops, sinks and appliances. At random times we have experienced low water pressure. I have never lived in a neighborhood where so many flushing's of the water system is required to keep the water quality drinkable. It seems that the water system in our neighborhood has some significant problems and probably should be replaced. Repeated flushing only offers a temporary solution. It seems the water company has been tone deaf to the repeated complaints about the quality of water their company offers. I was amazed to see CWS asking for a substantial rate increase. I think that is price gouging. We can't even drink the water that we pay for, and now they want to charge us even more for it. We would like to be a part of the city's water supply that is in the neighborhood next to us, but unfortunately we don't have that option and cannot choose our water source; CWS takes advantage of that fact and knows that no matter what quality we have, we are stuck with it. If there were water utility choices and they had to be competitive, no one would purchase CWS water.

Sincerely,

Dawn and Dan Peltier

304 Racket Rd

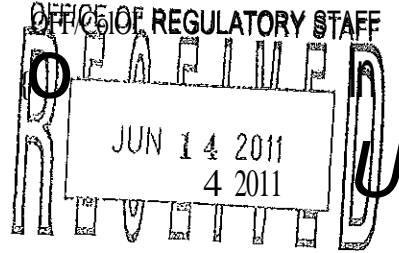
Chapin, SC 29036



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 14, 2011

Michael C. Watford
101 Mansfield Circle
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Watford:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

230440

Michael C Walford
101 Mansfield Circle
Lexington, SC 29073
(803) 957-0577

RECEIVED

Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia SC 29210

FSC SC
MAIL / DMS

RE: Docket Number 2011-47-WS

To Whom It May Concern:

Once again the Yankee Firm of Utilities Inc. which is the parent company of Carolina Water Service has hired some self-serving carpetbagger lawyer to try to convince you to try to raise our rates by 80%. Even in their letter to us they discuss in these hard times, Yes, times are hard. Unemployment in South Carolina is still at about 10%. The housing market is still in the sewer. People are doing without a lot of things to make ends meet and now these Yankees want to burden us with a rate increase. Has nothing changed since Reconstruction?

Well let's talk about water. Over 90% of our planet is water. If you drill down far enough you'll hit water and you can put in a well. Thus we can conclude water is necessary and can be easily found.

With this in mind, I'd like to address the idea of Fair Market Value. For example, if a man wanted to purchase a long sleeve, button down, Ralph Lauren dress shirt, then it doesn't matter where you buy the shirt because the Fair Market Value is \$68.00.

I propose we do the same with water and sewage. We should average what West Columbia, Columbia, the city of Lexington charges then we might have an idea of the Fair Market Value.

I find it very interesting that I live in 1375 sq ft house with two full baths, a washer (used once a week), a dish washer, kitchen sink and my bill is \$85.00 for water and sewage. Yet my Dad who lives in Florence in a 3200 sq ft house with two full baths, 4 half baths, 2 of the half baths are joined to a shower, sink in kitchen, dishwasher, sink in utility room, washer (which is used 5 days a week) and his combined bill is \$35.00. I see a \$50.00 problem for over 2 times the size of my house!

Now these Bozos are going to yell these are municipalities we can't compete with them. In 1996, when I was an intervener I asked for reasons why CWS could not compete with a municipality. I never got an answer. So I'm asking again and like the lawyer in the movie Philadelphia would say explain it to me like I was a 6th grader,

Currently CWS purchases their water from West Columbia and the residents of Oak Grove get a sir-charge slapped on plus a distribution charge. When they feel they have not collected their just due The Company sends out the "we must catch up letters" without going through the PSC first.

As far as their coming into compliance with the EPA, I see this as the cost of doing business. Ted who owns Flight Deck Restaurant has to make sure his restaurant passes a surprise health inspection, repair toilets, fix any problems that come up, and recently a Federal law has been handed down that requires waiters/waitress make at least the minimum wage with tips, and if not he has to increase the amount paid per hour. Well Ted has been doing this for years because it is the cost of doing business and never does it show on his prices. His prices go up when food items go up.

So when CWS says they made improvements to their wells, lines, are in EPA guide lines these are things they had to do anyway. It's the cost of doing business and this plea for reimbursement should be scrapped.

CWS also has no office in West Columbia anymore. When they did I left numerous messages for the GM. I guess she thinks she's too good to speak to those who help pay her salary. Her assistant talked to me one time. The bill I showed her, she said was a \$60.00 overcharge by CWS, but I still had to pay it - "would you like to set up payments?" Thus the whole consumer service department sucks.

The Flat Sewage Fee soaks the wallets of every home owner. Most people pay a Fair Market Value combined water and sewage and is lower than my bill. I have been to municipalities to see how they treat the sewage. Some plants retreat it so it can be used as a liquid fertilizer and I've seen this done and the results are outstanding. Which brings to question does CWS have a sewage refinery plant? If not, why not? If they did they could look into doing a co-op with some farmer and maybe make money that way.

I know SCE&G is asking for a rate increase and I hope it is turned down. I bring this up because CWS slick carpetbagger lawyer will ask "why all the fuss SCE&G is asking for a rate increase?"

The fuss is SCE&G may get a rate increase now but there have been times like 6 months later they'll ask for a rate decrease; can CWS say they've done the same? SCE&G helps sponsor events in the community, they will come to your homes to show you how to save on your bill can CWS say they do the same?

SCE&G has a local number, local office, with local people you can talk to about problems; CWS does not.

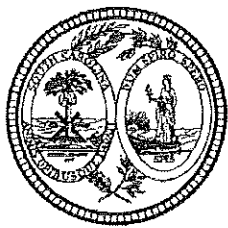
Now let's summarize. CWS doesn't charge a Fair Market Value for it's Water and Sewage. They will not explain why they can't compete with municipalities, they have no local office. They don't give back to the community; they have never asked for a rate reduction. In short CWS is little more than an over priced water whore. It is time for them to go!

In conclusion it is time for a rate reduction not increase. We deserve a Fair Market Value for something God himself provided-Water. We deserve a Fair Market Value on a combined price of Water and Sewage and no Flat Rate on sewage. We are the ones who deserve Rate Relief.

Sincerely,

A handwritten signature in black ink that reads "Michael C Watford". The signature is written in a cursive style with a long horizontal flourish extending from the end of the name.

Michael C Watford



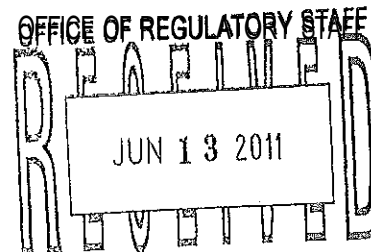
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 13, 2011



Try & Merri Cantey
302 Forty Love Point
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Cantey:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

UDb5((
2201147WS
230338

From: Easterling, Deborah
Sent: Monday, June 13, 2011 1:48 PM
To: 'Merri Cantey'
Subject: RE: Protestant, 2011-47-WS

Dear Mr. & Mrs. Cantey,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Merri Cantey [mailto:mcantey1@att.net]
Sent: Monday, June 13, 2011 9:35 AM
To: Contact
Subject: Ref: Protestant, 2011-47-WS

Hello,

I would like to make a formal complaint against Carolina Water in opposition to their proposed rate increase of 80%. As a resident of Forty Love Point and a customer of Carolina Water, I do know for a fact that when we go to sell our home in the future, I will have to replace at least one of my toilets and the jets in the jacuzzi tub, and all drain accessories due to the permanent brown stains and discoloration. While they are asking for a rate increase, I would like to be reimbursed for having to purchase many extra bleaching supplies to remedy the brown water problems that have occurred since we moved into the neighborhood in 2005.

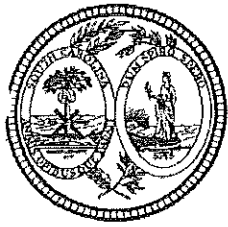
An 80% rate increase? For below average service? An 80% rate increase is too much to ask for a company that provides good service.

Our neighborhood has suffered enough from Carolina Water, unfortunately there are no choices about who our water company is, but I assure you, they do not deserve to be paid more.

We deserve more as customers! Please consider not allowing them to raise our rates! We have paid enough for the problems we deal with everyday due to our poor water quality.

Thank you,

Merri and Trey Cantey
302 Forty Love Point
Chapin, SC 29036



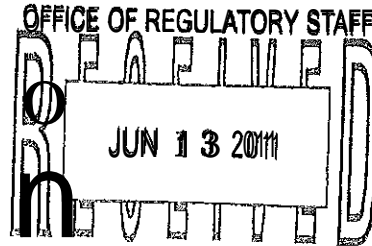
The Public Service Commission State of South Carolina

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 13, 2011



Scott & Patti Smith
213 Racket Road
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Smith:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

✓
Enclosure

cc: Office of Regulatory Staff

Easterling, Deborah

1006311
230336

From: Easterling, Deborah
nt: Monday, June 13, 2011 1:49 PM
to: 'Patti Smith'
Subject: RE: Docket No. 2011-47-WS - Carolina Water rate increase

Dear Mr. & Ms. Smith,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Patti Smith [mailto:supertoOS@hotmail.com]
Sent: Monday, June 13, 2011 11:17 AM
To: Contact
subject: Docket No. 2011-47-WS - Carolina Water rate increase

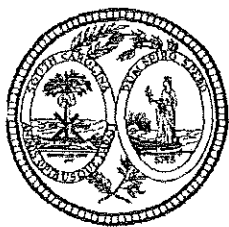
To whom it may concern:

We would like to voice our strong disagreement to any increase by Carolina Water Service (Utilities Inc). We built our home in the Forty Love Neighborhood 1.5 years ago, and while our issues of discolored water may not be as bad as some of our neighbors, we have had to go through the numerous water main flushings. Our water continually has the similar chlorine odor and is poor tasting. We have to resort to bottled water and in fact are having to look into a water purification system for our home because of this, which would cost us several thousand dollars. This is extremely unfair when we already pay a considerable amount for our water especially when it doesn't seem possible that this is suitable for drinking and cooking. While other utility companies are looking for a range between 2.5% to 7.5% for rate increases, Carolina Water Service wants 80%? It is incomprehensible how any company can ask or demand this type of increase of their customers when they do not provide adequate water to us. There are only two of us that reside in our home, we use energy efficient appliances and even have irrigation sprinklers that use less water; and we feel that our billing is already too high. We have also experienced on numerous occasions very low water pressure at different times through the day.

Any increase by Carolina Water Service (Utilities Inc) should not be passed; and yet at the same time the quality of water and service should be immediately improved.

Sincerely,
Scott and Patti Smith
213 Racket Rd
Chapin, SC 29036

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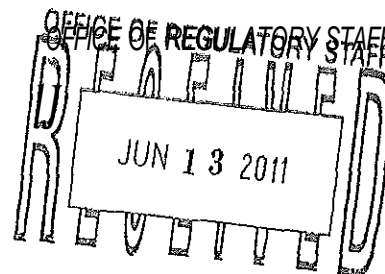
The Public Service Commission State of South Carolina

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 13, 2011



Vicki Watts
304 Forty Love
Chapin, SC 29036

IN RE: Docket No, 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Watts:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230328

From: Easterling, Deborah
Sent: Friday, June 10, 2011 4:33 PM
To: 'Vicki Watts'
Subject: RE: Water Issues - Forty Love, Chapin, SC

Dear Ms. Watts,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Vicki Watts [<mailto:vickiwatts@bellsouth.net>]
Sent: Friday, June 10, 2011 3:49 PM
To: Contact
Subject: Water Issues - Forty Love, Chapin, SC

I have lived in Forty Love for several years. The quality of the water we have received from Carolina Water Services is beyond bad. I have to wash our clothes numerous times with many different odor eliminators in order to keep them from smelling like mildew. I am afraid to allow my family to drink the water even though we are told it is safe. I will be glad to provide you with a picture of bath water drawn in our garden tub the very day that a sign was posted that it was safe to drink. I was afraid to even stick my toe in it, much less my body.

Tubs, showers, toilets all have to be scrubbed with harsh chemicals to keep them from being permanently stained. Mildew grows quickly and swiftly in these places.

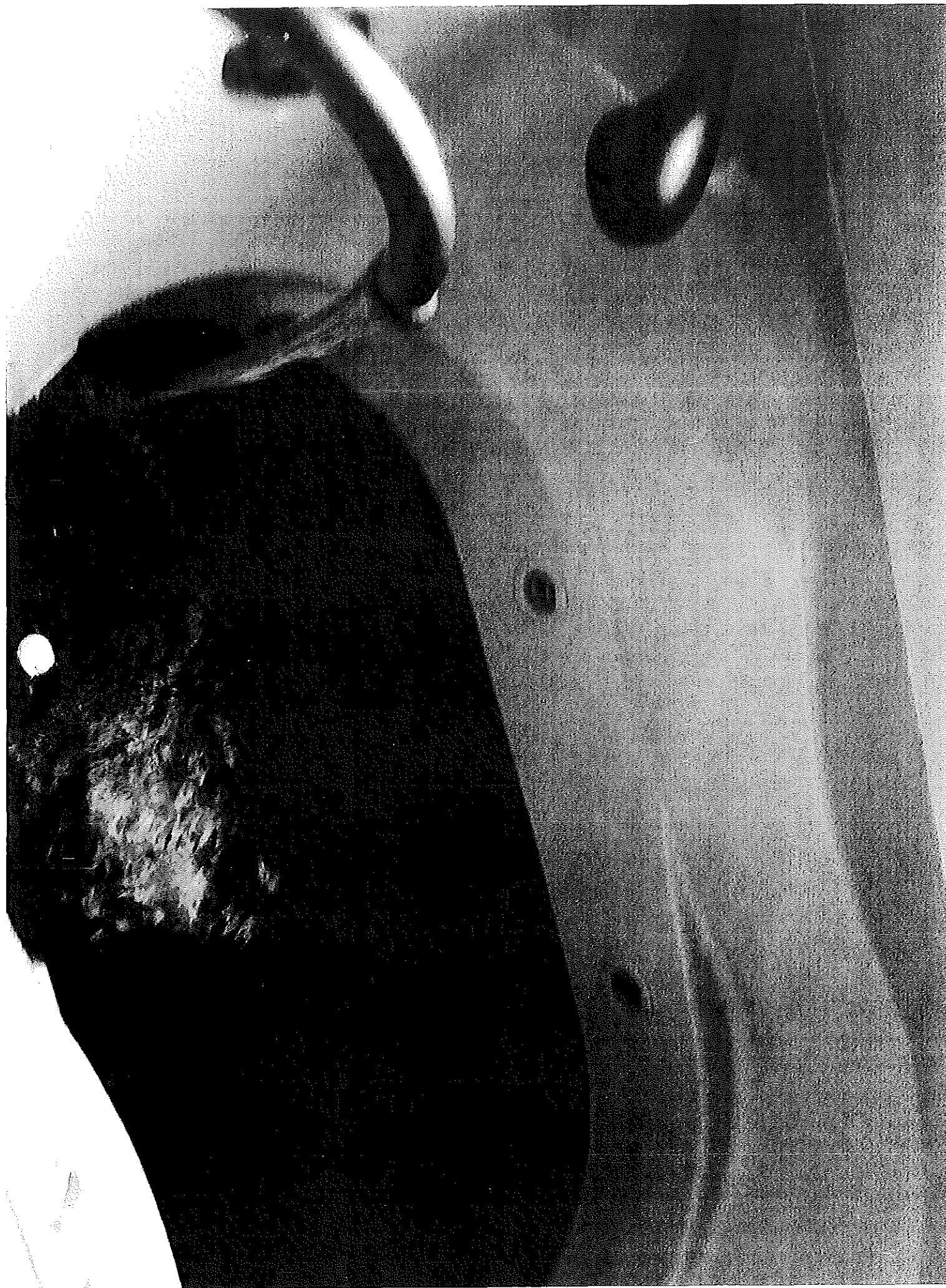
After they have shut the water down to "purify" the air in the line when you begin to use it after this surely has to be wrecking havoc on the pipes and faucets in the home.

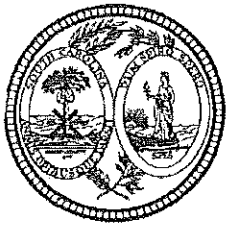
I STRONGLY OPPOSE A RATE INCREASE FOR CAROLINA WATER.

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MAIL / DMS







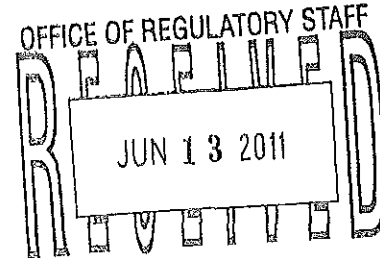
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 10, 2011



Wes & Lisa Baughman
605 Dogwood Point
Leesville, SC 29070

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Baughman:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230313

From: Easterling, Deborah
Sent: Friday, June 10, 2011 11:45 AM
To: 'lbmadmaxine'
Subject: RE: PSC Website Comments:

Dear Mr. & Mrs. Baughman,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

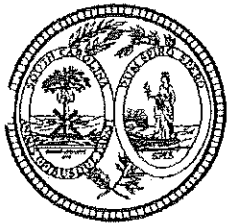
Sincerely,

Deborah Easterling
Administrative Assistant

From: lbmadmaxine [mailto:lbmadmaxine@aol.com]
Sent: Thursday, June 09, 2011 10:23 PM
To: Contact
Subject: PSC Website Comments:

We are contacting you on behalf of our community. We live at 605 Dogwood Point, Leesville, SC 29070. Phone # (803) 532-4981. Our water provider is AAA Utilities. We found out several days ago that they are trying to sell our water system in Murray Hill Estates. The community would like information on the details of this sale and on the possibilities of buying the system ourselves. We would appreciate any information you can supply us with. We have left messages for the owner, Mr. Swearington and have not heard back from him. Thank you. Wes and Lisa Baughman.

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Chief Clerk/Administrator
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Fax: (803) 896-5246

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Vice Chairman

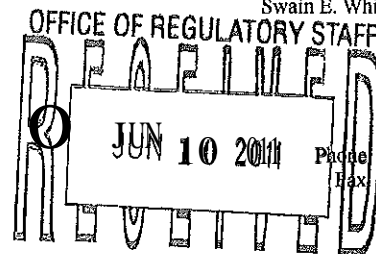
Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large
At-Large



June 10, 2011

Elisabeth Bowman
320 Forty Love Pt.
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Bowman:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230 303

From: Easterling, Deborah
mt: Thursday, June 09, 2011 12:25 PM
to: 'Beth'
Subject: RE: Poor Water Quality- Forty Love Point

Dear Ms. Bowman,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No, 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

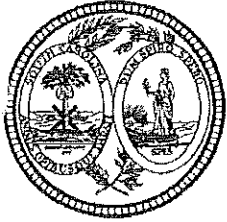
From: Beth [mailto:elisabeth_bowman@yahoo.com]
Sent: Thursday, June 09, 2011 12:12 PM
To: Contact
Subject: Poor Water Quality- Forty Love Point

I live at 320 Forty Love Point in Chapin and I understand that there has been a protest filed on behalf of our neighborhood under Docket 2011-47-WS regarding the rate increase and poor quality of water. I would like to let you know that we have also had poor water quality, poor water pressure and we are absolutely enraged that Utilities, Inc is seeking to increase rates further when we already pay far too much for awful water quality. We have had brown water, Clorox smell in our water and as I mentioned, poor water pressure at times. I seriously even doubt that the water we get out here is safe for drinking despite what DHEC says. I would like this complaint filed with the above mentioned docket number.

Elisabeth Bowman

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JUN 10 2011
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The Public Service Commission State of South Carolina

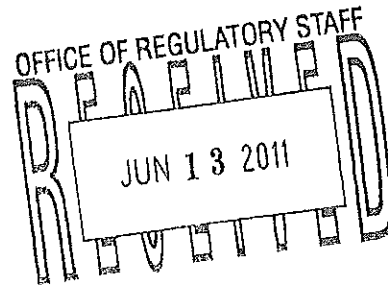
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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 10, 2011

Don Gilbert
217 Racket Rd.
Chapin, SC 29036



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Gilbert:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

✓ Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230314

From: Easterling, Deborah
mt: Friday, June 10, 2011 11:46 AM
to: 'Don Gilbert'
Subject: RE: Water Quality and Rate Increases

Dear Mr. Gilbert,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Don Gilbert [mailto:gilbertswendys@belisouth.net]
Sent: Friday, June 10, 2011 9:49 AM
To: Contact
Subject: Water Quality and Rate Increases

Dear Members, I have been notified that our water company is asking for a rate increase. I do not know how this is possible. The quality of our water in our Subdivision - Forty Love Point, is extremely poor. The water always has a terrible smell and ruined my hot water heater, water facets, discolored our tubs, and we have drinking water delivered to our home every 2 weeks for fear of drinking Carolina Water Co. quality water. A rate increase is another slap in the face for very low quality. I would be surprised if it meets minimum standards for acceptable quality. Don Gilbert

217 Racket Rd
Chapin, SC 29036
803-732-0902

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JUN 10 2011

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MAIL/DMS



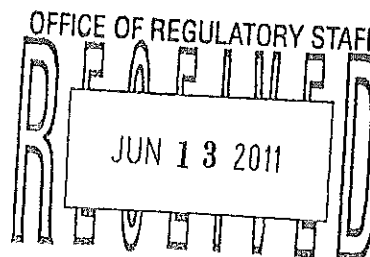
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Clerk's Office
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Fax: (803) 896-5199

June 10, 2011



W. Rex Hodges, Jr.
40 Tennis Court
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Hodges:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an **Application, Petition, Motion** or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230315

From: Easterling, Deborah
Sent: Friday, June 10, 2011 11:41 AM
To: 'W REX JR HODGES'
Subject: RE: Rate increase request for Forty Love Point by Utilities, Inc.

Dear Mr. Hodges,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-W5 and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: W REX JR HODGES [mailto:wrexjr@bellsouth.net]
Sent: Thursday, June 09, 2011 6:34 PM
To: Contact
Cc: kkrumrey@lexs.k12.sc.us
Subject: Rate increase request for Forty Love Point by Utilities, Inc.

Attention: Jocelyn Boyd, Clerk, SC Public Service Commission

PSC SC
MAIL ROOMS

Good afternoon Ms Boyd,

I am writing in opposition to the proposed rate increase requested for Forty Love Point Subdivision by Carolina Water Service; IE Utilities, Inc.

I have been a homeowner in the Forty Love Point subdivision since December 1987. During this time I have served in various capacities on the Board of Directors of the HOA and have been active in decisions that have affected the infrastructure of the subdivision and as a result of this involvement, I am keenly aware of all the water associated quality issues we have experienced.

We have on many occasions been subjected to a cloudy, dirty, and sometimes very muddy flow of water into our homes. We have had to endure water with a very musky smell for extended periods, followed by periods of a very strong chlorine taste. Not that the hardness of the water affects the taste, but for extended periods, we have had to endure water that was so hard, it closed off the screens in our shower heads. I have had to replace my hot water heater three times, in addition to having to replace the hot water heating elements at least every two years. This is most likely a result of not testing for water that hardness Utilities, Inc claims is monitor religiously. We have had to endure many "Boil Water" advisories; a situation that in my opinion is indicative of lack of quality control within the system by their maintenance personnel.

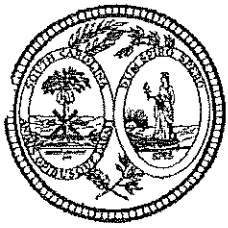
I am very concerned that Utilities, Inc has requested a rate increase in this subdivision, particularly since, in my opinion, they have not shown the effort over many years to properly maintain the system and monitor the

quality of water they are making us consume; water that they claim is within acceptable water standards. I am 67 years old and have lived in many regions of the East Coast and have not until living in Forty Love Point experienced the poor water quality conditions we are having to endure.

, strongly object to the Public Service Commission awarding a rate increase to Utilities, Inc until such time that they can convince the residents of this subdivision that their efforts to improve the quality of our water equals their efforts to push this increase through the Commission.

Respectfully,

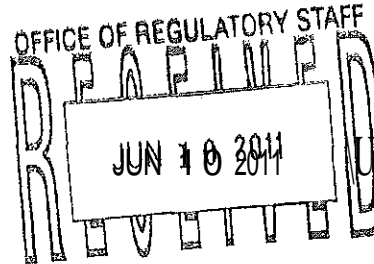
**W Rex Hodges, Jr
40 Tennis Court
Chapin, SC 29036**



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



June 10, 2011

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

Chris Miller
208 Match Point Dr.
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Miller:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230306

m: Easterling, Deborah
t: Thursday, June 09, 2011 11:13 AM
To: 'Chris Miller'
Subject: RE: Docket 2011-47-WS

Dear Mr. Miller,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

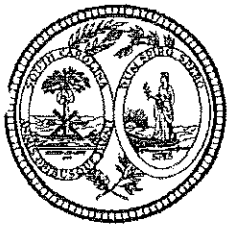
Sincerely,
Deborah Easterling
Administrative Assistant

From: Chris Miller [mailto:cmiller@scjga.org]
Sent: Thursday, June 09, 2011 10:57 AM
To: Contact
Subject: Docket 2011-47-WS

To whom it may concern we are also protesting the rate increase for Carolina Water as the quality is low, pressure is low, I change a sediment filter each month at my house to keep from staining.
Thanks

Chris Miller, PGA
Managing Director, SCJGA
803-732-9311 (O) 803-622-0720 (C)
www.scjga.org
208 Match Point Drive- Forty Love Point

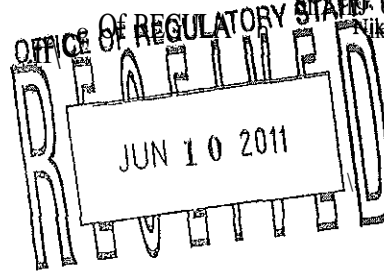
RECEIVED
JUN 10 2011
PGC SC
MAIL / DMS



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 10, 2011

Cindy Norris
316 Forty Love Point Dr.
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Norris:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230307

From: Easterling, Deborah
Sent: Thursday, June 09, 2011 11:16 AM
To: 'snorris2@sc.rr.com'
Subject: RE: Protestant, 2011-47-WS

Dear Ms. Norris,

This is to acknowledge receipt of your email to Ms. Boyd. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

RECEIVED
JUN 7 2011
PSC SC
MAIL/DMS

-----Original Message-----

From: snorris2@sc.rr.com [mailto:snorris2@sc.rr.com]
Sent: Thursday, June 09, 2011 11:06 AM
To: Contact
Subject: Protestant, 2011-47-WS

Hello Ms. Boyd,

I am writing to you in reference to "Protestant, 2011-47-WS" regarding a possible rate increase for the water service provided to my neighborhood by Carolina Water Service. To be honest with you, I cannot believe they are asking for an increase. The water they provide to my family is terrible!! There are many times when the water coming into our sinks and bathtubs is an iced tea brown color. When that is not the case, it typically smells like bleach, which I do not feel is healthy for my family. My toilets, tubs, sinks, dishwasher and washing machine have brown stains from the water, and it is not because they are not cleaned regularly. I often get sinus infections and frequently have to irrigate them using

water and a salt/baking soda mixture. Because of our poor water quality, I have to boil the water and let it cool before I am able to use it for irrigation. I have lived in 5 other houses and have never had to do this before. I appreciate the time you have taken to read my letter and hope that you will not support a rate increase for my water service since it is so poor.

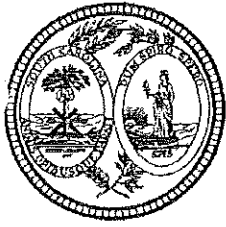
Sincerely,

Cindy Norris

316 Forty Love Point Dr.

Chapin, SC 29036

803-315-4981

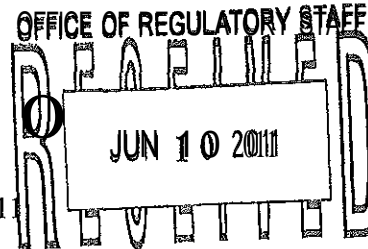


The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Swain B. Whitfield, ~~AdmLange~~

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199



June 10, 2011

Patricia Rooney
14 Deuce Court
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Rooney:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230308

From: Easterling, Deborah
Sent: Thursday, June 09, 2011 12:15 PM
To: 'Trish Rooney'
Subject: RE: Water Quality- Chapin, SC

Dear Ms. Rooney,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

RECEIVED

JUN 09 2011

PSC SC
MAIL/OMS

From: Trish Rooney [mailto:trishrooney@bellsouth.net]
Sent: Thursday, June 09, 2011 12:26 PM
To: Contact
Subject: Water Quality - Chapin, SC

To Whom It May Concern:

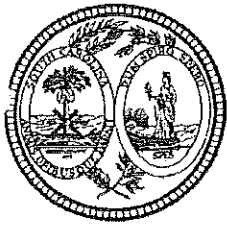
We have been living in the Forty Love neighborhood for eight years. I first noticed the brown water on Thanksgiving day in November, 2003. I remember calling Carolina Water and telling them what was happening and the man I spoke with told me someone would be out the next day. I never heard any more and no one ever came to my home. The problem stopped and I just took it as one of those unexplainable situations. Since that time I have experienced problems on and off. It seems to be getting progressively worse. Please read *some* of my concerns below:

- Every area in my home connected to plumbing (sinks, bathtub, showerheads, commodes, water dispenser on refrigerator, etc.) has a buildup. Trying to clean it has caused the "finish" to be ruined. We are in the process of replacing the plumbing fixtures in the bathrooms. I have lived in several different states and I have never seen this before. My fixtures in one of my previous homes were the original fixtures and they were never replaced nor did they need replacing and my home was older than my current home.
- The water has a strong chemical odor at times. I had family visiting from out-of-state and they were concerned that we were drinking water from the tap. I now have bottled water delivered to my home - we do NOT drink from the tap. I am not sure what the long term effects would be on my families' health. My daughter had kidney stones and the doctor expressed concern that she had this condition at such a young age. We are not sure if this is tied into the water situation, but I did not want to take any chances.

I understand that Carolina Water would like to increase their rates, but would someone please explain how this can be in our concerns over the years have not been addressed.

Thank you for your time. Awaiting your reply, I remain

Sincerely,
Patricia Rooney
603-749-1510



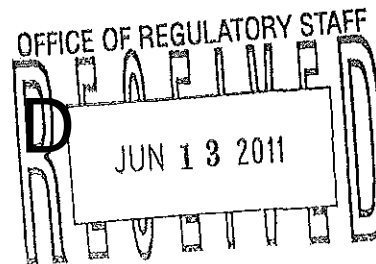
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 10, 2011



Barbara Schoen
415 Harvest Terrace Dr.
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Scheon:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

RECEIVED

JUN 10 2011

PSCSC
MAIL/DMS

June 8 2011
To: Public Service Commissioner
Re: Carolina Water

I'm so mad & cannot believe that CW wants to increase our bill. They are already stealing from us & what can we do about it?

I old & retired, live alone & I may use my dishwasher once every 2 weeks wash 2 loads of clothes a week and my recent bill is \$94.52 in 2010 was 103.40 (same time). Plus pay garbage & sewer of \$64 for 3 months.

My water bill is higher than my house insurance! I cannot afford more & most

- 2 -

Lake Wylie residents
are in same boat -
but with families !!

This water bill as
it is now makes it
hard to sell a house
in this area - not to
mention resale drop.

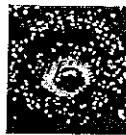
I have questioned
Carolina Water since
I moved here - even
wrote to Lake Wylie Pilot

I think they are
legal crooks - don't
~~let~~ them do this to
us. PLEASE

RECEIVED

JUN 10 2011

WCS
CLERK'S OFFICE



Ms. Barbara Schoen
415 Harvest Terrace Dr.
Lake Wylie, SC 29710

803 831 7516

Enclosure

Established 2002

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Catherine Muccigrosso

news@lakewyllepilot.com
- Editor

John Marks

marks@lakewyllepilot.com
- Reporter

Advertising staff

Kristin Alley

kalley@lakewyllepilot.com
- Advertising Manager

Patricia Larson

plarson@fortmilltimes.com
Community Publications
- Director

Volume 7

Issue 3

Pages 20

LakeWylie
Pilot

LETTERS TO THE EDITOR

"SHAME ON YOU!";

I am writing this in regards to a recent letter to the editor (published Jan. 8 in the Lake Wylie Pilot) from Andy Bolin of Eagle Scout Troop 333.

He was writing about a recent project the Eagle Scouts had with collecting food for Clover Area Assistance Center. He was quite upset about the lack of donations I received from the community he had sent flyers to. He took the residents to task for not contributing to this cause and hoped a "better reflection on our community in the coming years." He praised River Hills residents for "really stepping up."

I am a resident of one of the communities and I want to say, "Shame on you Mr. Bolin."

What are you teaching your Scouts? Many of my neighbors are good people. My husband recently had a serious health issue, and they rallied around us. They gave of themselves in many ways. I appreciate everything they did.

You see only that they did not give to your cause, so you are labelling them as uncaring and selfish people. I know for a fact many of them give to many charities, schools and church drives.

Instead of criticizing people because they live in "large houses," you should get to know them. We give to many charities throughout the year. I also buy from the students when they come around to help their schools with candy and gift wrap drives. I have purchased many grocery bags throughout the holidays to help the needy. Yet you do not feel I care enough, because I did not give to your drive.

I believe you are the one who does not know the meaning of caring. In these hard economic times, I would be glad for anything I received, not anything enough to criticize my neighbor, because I did not feel they gave enough.

You should be teaching your Scouts not to judge people by what you see, but to get to know them and find out why they do what they do. I also want to say, I would not put food in a bag and leave it by my mailbox. You need to rethink your project for next year. I am sure you will see a larger donation in these communities that are not guarded neighborhoods. (Catherine L. Lillie)
Lake Wylie

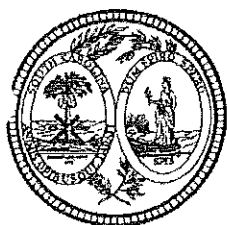
WATER ABSURD

I moved to Lake Wylie in January 2007 from New Orleans. I really enjoy living here, except for water service. Like many, I am retired and this bill is absurd.

What is the deal? Who do we complain to? What can be done?

Barbara Schoen
Lake Wylie

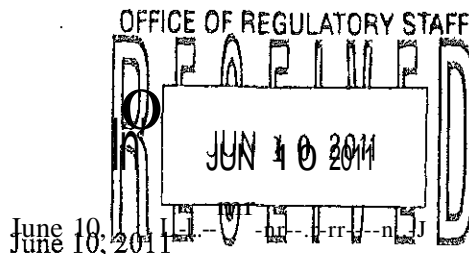
EDITOR'S NOTE: Battles over water rates in the Lake Wylie area have been waged many times; most recently in September when residents of Old Pine Acres Off Parkway Road in York opposed an proposed 67 percent increase. We encourage visiting www.lakewyllepilot.com for background stories and visit the S.C. Public Service Commission's Web site psc.sc.gov to file complaints and find out more information.



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

Karen Shepard
200 Forty Love Pt.
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Shepard:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230305

From: Easterling, Deborah
Sent: Thursday, June 09, 2011 11:59 AM
To: 'karen_shepard@bellsouth.net'
Subject: RE: Forty Love Point Water

Dear Ms. Shepard,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: karen shepard [mailto:karen_shepard@bellsouth.net]
Sent: Thursday, June 09, 2011 11:56 AM
To: Contact
Subject: Forty Love Point Water

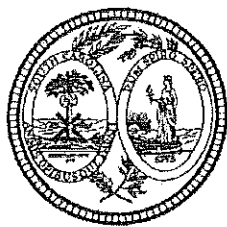
Please include me in vehement protest of Carolina Water's rate increase. Our toilets and the inside of our dishwasher are permanently stained brown. The water faucets and handles in our kitchen and bathrooms are permanently corroded. I shudder to think about what would happen if a house in the neighborhood caught on fire. I watched from across the cove several years ago as a house on Hiller Road burned to the ground, even though authorities had been called immediately to the scene. Carolina Water is the single biggest detriment to property values in this subdivision, and we never would have bought here had we known about the problem.

Karen Shepard
200 Forty Love Pt.
Chapin, SC 29036

RECEIVED

JUN 9 2011

PSC SC
MAIL / DMS.

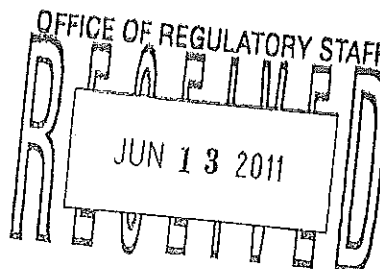


The Public Service Commission State of South Carolina

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Chief Clerk/Administrator
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Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199



June 10, 2011

Paul & Trish Taylor
330 Forty Love Pt.
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Taylor:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230316

From: Easterling, Deborah
Sent: Thursday, June 09, 2011 3:53 PM
To: 'Paul Taylor'
Subject: RE: Carolina Water Service Proposed Service Rate Increase

Dear Mr. & Mrs. Taylor,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

RECEIVED

From: Paul Taylor [mailto:paulltaylor@gmail.com]
Sent: Thursday, June 09, 2011 2:36 PM
J: Contact
Subject: Carolina Water Service Proposed Service Rate Increase

MAIL / LUNIS

Jocelyn Boyd
Clerk
South Carolina Public Service Commission

Dear Ms. Boyd,

As a resident of Forty Love for 4 and 1/2 years I would like to express my personal concern regarding the poor quality of service that Carolina Water, aka Utilities Inc. has provided. During the short time that we have lived in this service area the number of times we have had interrupted service, COMPLETE loss of service, quarterly "flushing" and boil advisories have been countless. We have also witnessed catastrophic sewer leaks, which have leached directly into storm drains and possibly running off into Lake Murray. Our faucet fixtures are perpetually etched due to either high iron bacteria or high chlorine contact that is a result of poor water quality provided by Carolina Water Service. Our family consumes approximately two cases of bottled water per week due to the unpleasant taste of water provided at our tap.

I have had to endure a vet bill of several hundred dollars due to a pet contracting an intestinal bacterial infection as a direct result of open septic drainage pooling at the back of my yard. I notified Carolina Water Service of the leak, as well as my vet expenses and never heard back from them or was reimbursed for my expense.

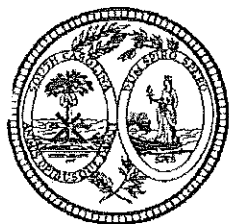
I am adamantly, and I'd like to repeat, ADAMANTLY opposed to the proposed sewer and water rate increase request. The substandard service that we have endured by Carolina Water Service aka Utilities Inc. has been deplorable. I believe that a review over the past few years regarding water service interruptions, repairs and complaints will hardly warrant a rate increase but should in fact warrant a need for a complete change of service.

Please note my residence address as one that would be known as a "PROTESTANT" to this request for an increase. I have also included my contact phone number and email address for future contact.

Sincerely,
Paul & Trish Taylor
330 Forty Love Pt.
Chapin, SC 29036
paultaylorealtor@gmail.com
803-463-4663

PS. If needed, I have photos of past two sewer leaks, with the most recent one being two months ago.

--
Paul Taylor
Land & Lake Properties, Inc.
www.749-HOME.com
Office [803-749-4663](tel:803-749-4663)



The Public Service Commission State of South Carolina

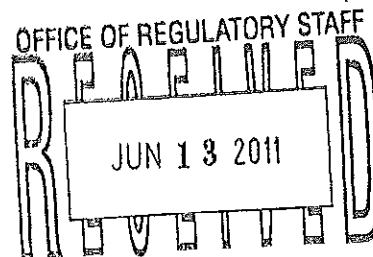
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 10, 2011

Fred & Donna Wallace
140 Forty Love Pt.
Chapin, SC 29036



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Wallace:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230312

From: Easterling, Deborah
Sent: Friday, June 10, 2011 11:42 AM
To: 'Donna Wallace'
Subject: RE: Carolina Water Service

Dear Mr. & Mrs. Wallace,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Donna Wallace [mailto:ddb.wallace@hotmail.com]
Sent: Thursday, June 09, 2011 8:53 PM
To: Contact
Subject: Carolina Water Service

South Carolina Public Service Commission,

We have lived in Forty Love for 24 years and have had severe problems with water quality the entire 24 years. Our water is discolored (brown or grey) most of the time. We have to empty my tub over and over due to the brown color and then the bottom of the tub is covered with dirt and sand. Our toilets and sinks are all stained an ugly brown color. Our water has a bad odor and taste. My white clothes never get clean and have a musty smell.

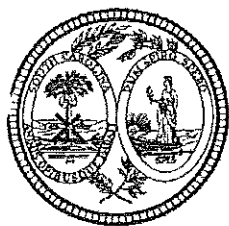
We do not believe that a rate hike is warranted to CWS due to the very poor quality of water we receive from them. There is no excuse for this. If they cannot provide clean water equal to Columbia City Water, they should not be in the water business. Infact, we ademently feel that your commission should make them improve the water quality 100% or have our water supplier changed since they cannot correct it.

Thank you for your consideration in this matter.

Donna and Fred Wallace
140 forty love Pt
Chapin, SC 29036

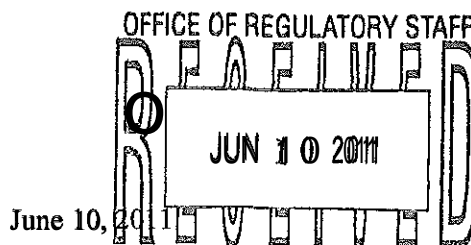
RECEIVED
JUN 10 2011

RECEIVED



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

COMMISSIONERS
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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At Large

Amelia Warren
246 Ridge Reserve Dr.
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Warren:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230304

From: Easterling, Deborah
Sent: Thursday, June 09, 2011 9:37 AM
To: 'Amelia Warren'
Subject: RE: Letter of Protest 2011-47-WS

Dear Ms. Warren,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Amelia Warren [mailto:ameliawarren@hotmail.com]
Sent: Wednesday, June 08, 2011 5:27 PM
To: Contact
Subject: Letter of Protest 2011-47-WS

Thank you for your time in reading this,

Amelia Warren

RECEIVED

JUN 09 2011

PSCSC
MAIL/ DMS



Required Fields

Letter of Protest

Print

Email

Date: * June 09, 2011

In Docket * 2011 - 47 - WS

Protestant Information:

Name * Amelia Warren

Mailing Address * 246 Ridge Reserve Drive

City, State Zip * Lake Wylie, SC 29710 Phone * 803-627-7501

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

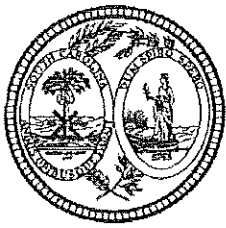
Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Carolina Water Service is proposing an 80% rate increase to our water. We moved here from Northern Virginia and all of our living expenses are less except for the water and sewer bill. It is the only one that is already higher than what we paid before and now they want to increase it by 80%. Our average water/sewer bill for the past 12 months is \$83 and the average monthly price while we lived in Northern Virginia was \$79 per month. We have an irrigation system but did not water last summer during the extreme heat so these numbers are only accounting for daily living for a family of 3. At any rate I don't understand how an increase of of this caliber is necessary except in a case of negligence. We have had multiple water main breaks resulting in low pressure or water being unavailable. I understand it will take money to replace aging systems but, again, this is something that should be planned for and not thrust upon the customers as a rate hike. Thank you for your time in reading this.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District

Vice Chairman

Randy Mitchell, Third District

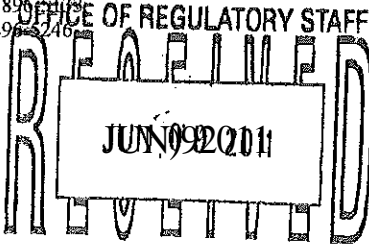
Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5100
Fax: (803) 896-5199



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 9, 2011

Martha Park
210 Ridge Reserve Drive
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Park:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230267

From: Easterling, Deborah
Sent: Wednesday, June 08, 2011 9:31 AM
To: 'SWPMSP@aol.com'
Subject: RE: attached form

Dear Ms. Park,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: SWPMSP@aol.com [mailto:SWPMSP@aol.com]
Sent: Wednesday, June 08, 2011 7:49 AM
To: Contact
Subject: attached form

See attached protest form.

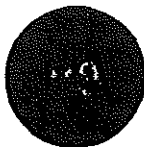
Thanks,
Martha Park

RECEIVED
JUN 09 2011

PSC SC
MAIL / DMS

RECEIVED

PSC SC
MAIL / DMS



* Required Fields

Date: * June 08, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Protestant Information:

Name* Martha Park

Mailing Address * 210 Ridge Reserve Drive

City, State Zip * Lake Wylie, SC 29710 Phone * 704-905-8511

E-mail swpmisp@aol.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

I am a current customer of Carolina Water service.

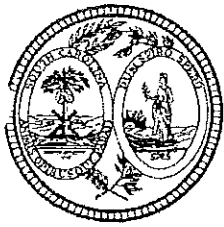
2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service, and I am against the rate increase that has been proposed. We have one of the highest water rates and our water bills are very high! We can hardly afford to water our plants and grass due to the high rates! When we checked into a separate meter for watering, it wasn't worth it. Please, do not increase our already high water rates! We value where we live and want to stay here to raise our family. Increasing water rates doesn't make sense for our area.

Thanks for your time with this matter.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I do not wish to make an appearance at a hearing.



*The Public Service Commission
State of South Carolina*

COMMISSIONERS
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David A. Wright, Second District

Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

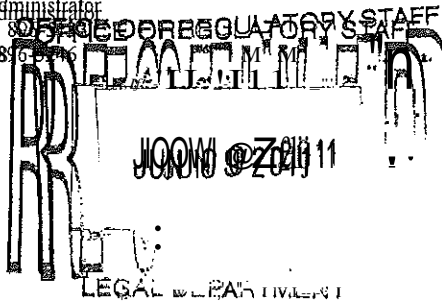
Swain E. Whitfield, At-Large

Jocelyn G. Boyd

Chief Clerk/Administrator

Phone: (803) 896-5100

Fax: (803) 896-5199



Clerk's Office

Phone: (803) 896-5100

Fax: (803) 896-5199

June 8, 2011

Mrs. Ann O'Neill
300 Folly Love Point
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mrs. O'Neill:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Tricia O. DeSanty
Administrator Coordinator I

cc: Office of Regulatory Staff

230236

Easterling, Deborah

9m: Easterling, Deborah
 Jnt: Tuesday, June 07, 2011 3:07 PM
 To: 'Ann and Tom O'Neill'
 Subject: RE: Carolina Water Service Complaint

Copy
 Filed
 Posted: 4/6/11
 Dept: ~~11~~ ORS
 Date: 6/8/11
 Time: 9:55

Dear Ms. O'Neill,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-477WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
 Administrative Assistant

TR (11/17/11)

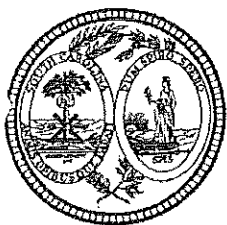
JUN 08 2011

CLERK'S OFFICE

-----Original Message-----

From: Ann and Tom O'Neill [mailto:anntomoneill@gmail.com]
 Sent: Tuesday, June 07, 2011 2:43 PM
 To: Contact
 Subject: Carolina Water Service Complaint

My name is Ann O'Neill, I am a resident of the Forty Love Subdivision in Chapin, SC. I am contacting you to protest the huge rate increase Carolina Water is proposing. I have been a resident for approx. 6 years. In that time the the quality of water has been terrible. It smells, it is discolored, tastes terrible. All of our towels and clothing retain a foul, musty smell after washing. We have to purchase only bottled water for drinking because the water provided now tastes like bleach. When we try to take a bath, the water is so discolored and foul you wouldn't even considered bathing in it. When we complain they come out and "flush the lines. Our service is interrupted constantly the pressure is terrible and we never get a "credit" , we are just asked to continue to pay for poor



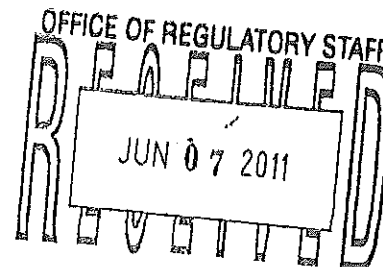
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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David A. Wright, Second District
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 7, 2011



Angela Dombroski
282 Ridge Reserve Drive
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Dombroski:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, June 06, 2011 3:10 PM
To: 'Angi Dombroski'
Subject: RE: Carolina Water Letter of Protest

Dear Ms. Dombroski,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-477-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Angi Dombroski [mailto:angicowneb@bellsouth.net]
Sent: Monday, June 06, 2011 9:37 AM
To: Contact
Subject: Carolina Water Letter of Protest

RECEIVED
JUN 07 2011
PSC SC
MAIL / DMS



Print

Email

Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Date: * June 06, 2011

Protestant Information:

Name * Angela Dombroski

Mailing Address * 282 Ridge Reserve Drive

City, State Zip * Lake Wylie, SC 29710 Phone * 803-631-5581

E-mail tjnang@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

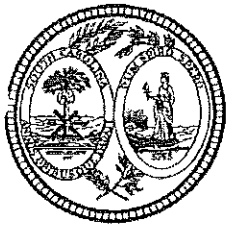
Customer of the company

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Our household of two people already pays an average of over \$115.00 per month for water service. We have lived in nine different locations over the last fifteen years and none come close to being this expensive even though most had far less ease of access to fresh water and much more reason to have higher costs of operation. Carolina Water has terrible service as far as their billing is concerned, which was admitted to me by one of the Utilities, Inc. representatives the last time that I had to call after having not received a monthly bill. We are quite regularly notified that there has been a line issue and our water has to be boiled until further notice. Just as often a neighbor will mention that they have received a call notifying of the need to boil but the house right next will not receive the call.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

If the hearing were to be held in the Lake Wylie area I would be willing to appear if needed.



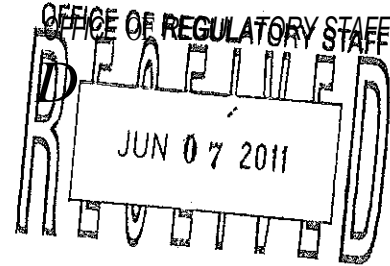
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Vice Chairman
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, **At Large**

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 7, 2011



David A. and Mary D. Harris
229 Ridge Reserve Drive
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Harris:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Jnt: Monday, June 06, 2011 3:00 PM
To: 'Dave Harris'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. & Mrs. Harris,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-477-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

RECEIVED

Sincerely,

JUN 06 2011

PSCSC
MAIL/DMS

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Dave Harris [<mailto:daveharris@comporium.net>]
Sent: Friday, June 03, 2011 3:56 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.



Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS



Date: * June 06, 2011

Protestant Information:

Name * David A. and Mary D. Harris

Mailing Address * 229 Ridge Reserve Dr

City, State Zip * Lake Wylie, SC 29710 Phone * 336-816-5996

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

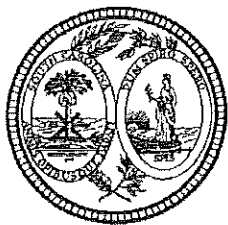
Customer of the company.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We are already paying some of the highest rates across North and South Carolina. As residents, we do not have a choice of competing companies. The cost to install a 2nd meter for irrigation purposes is again higher than most other companies across two states. This allows the company to continue to rob it's customers in the short term, the long term, or both. I find it outrageous that they are now asking for an 80% increase. We should be demanding a decrease in cost or fighting to have another company service our community.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I would like for a hearing to be held locally (Lake Wylie) and I would make an appearance and offer sworn testimony.



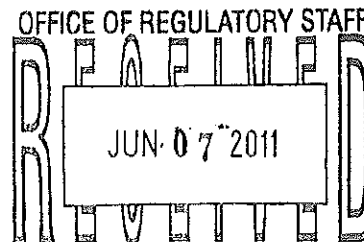
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 7, 2011



Thomas Mixer
6865 Montgomery Road
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Mixer:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, June 06, 2011 3:09 PM
To: 'Mixer, Thomas D'
Subject: RE: 2011 47 WS Letter of protest

Dear Mr. Mixer,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Mixer, Thomas D [mailto:thomas.d.mixer@bankofamerica.com]
Sent: Saturday, June 04, 2011 8:54 PM
To: Contact
Subject: 2011 47 WS Letter of protest

This message w/attachments (message) is intended solely for the use of the intended recipient(s) and may contain information that is privileged, confidential or proprietary. If you are not an intended recipient, please notify the sender, and then please delete and destroy all copies and attachments, and be advised that any review or dissemination of, or the taking of any action in reliance on, the information contained in or attached to this message is prohibited.

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Required Fields

Letter of Protest

Print

Email

Date: * June 06, 2011

In Docket * 2011 - 47 - WS

Protestant Information:

Name * Thomas Mixer

Mailing Address * 6865 Montgomery Road

State Zip * Lake Wylie, SC 29710 Phone * 803-831-0817

E-mail thomasmixer@comporium.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

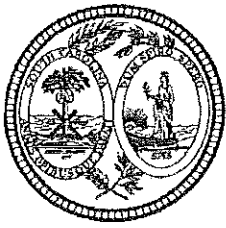
I am a customer of Carolina Water Service in the Lake Wylie, SC area

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Utility rates are already set a level that allow companies to perform necessary maintenance, maintain a minimum level of quality and earn a reasonable profit. CWS is already the most expensive water service in the 2 states. To allow another hike so their rates continue out of alignment with their peers, we remove all incentives for them to learn to run an efficient company. The media reported their spokesperson saying the increase was necessary for repairs. How can that possibly be true with the highest rates and the rates already designed to cover those expenses? CWS is merely taking advantage of their monopoly position and implementing a standard practice to ask for an increase every chance they are allowed. Based on their current rates, they must have been successful at that strategy. Please, review the following links for comparisons and ASK for a thorough explanation of how they operate so inefficiently despite already having such a high rate compared to their peers. Allow competition to come in and CWS will either fix their internal company problems that allow them to run so poorly or they will fail. Not a resident I know would not welcome with open arms ANYONE else to try to provide a level of service CWS does for the same price. Do not allow the price increase,
<http://www.efc.unc.edu/projects/NCWaterRates.htm#ratesheets>
http://webcache.googleusercontent.com/search?q=cache:http://www.efc.unc.edu/publications/pdfs/SC_Water_and_Sewer_Rates_08.pdf

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



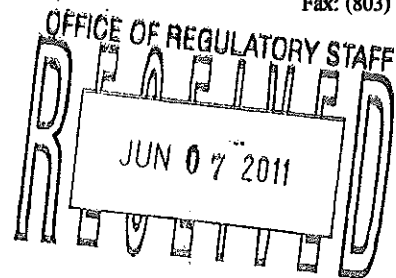
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 7, 2011



Robby W. Morris
10017 Redbud Tree Court
Charlotte, NC 28273

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Morris:

Our written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
ant: Monday, June 06, 2011 3:01 PM
no: 'rwmfsu'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Morris,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: rwmfsu [mailto:rwmfsu@att.net]
Sent: Friday, June 03, 2011 7:37 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.



Required Fields

Letter of Protest

Print

Email

Date: * June 06, 2011

in Docket * _____ - _____ - _____

Protestant Information:

Name * Robby W. Morris

Mailing Address * 10017 Redbud Tree Ct

City, State Zip * Charlotte, NC 28273 Phone * 7047456910

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

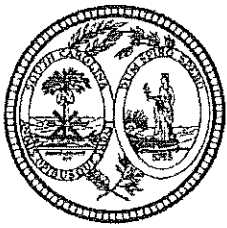
I will be building a home this year and will be a customer of Carolina Water Service. I am the owner of Lot 100, Phase V, Heron Cove, in Lake Wylie, SC, 29710.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I protest what is proposed to be a significant increase in rates for water and sewage usage. I cannot believe this level of increase is justified. Please review carefully and ensure only a well justified change is authorized. Thank you.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.



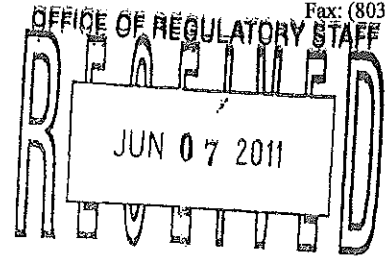
The Public Service Commission State of South Carolina

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Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 7, 2011



Frank S. Rutkowski
123 Match Point Drive
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Rutkowski:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, June 06, 2011 3:11 PM
To: 'Rutkowski, Francis S. (Frank)'
Subject: RE: Carolina Water Service protestant - docket number 2011-47-WS.

Dear Mr. Rutkowski,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Rutkowski, Francis S. (Frank) [mailto:RutkowskiFrank@mayo.edu]
Sent: Monday, June 06, 2011 11:16 AM
To: Contact
Cc: Rutkowski, Francis S. (Frank)
Subject: Carolina Water Service protestant - docket number 2011-47-WS.
Importance: High

RECEIVED
JUN 07 2011
PSC SC
MAIL / DMS

June 6, 2011

Jocelyn Boyd, Clerk
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Dear Ms. Boyd,

This letter is in reference to docket number 2011-47-WS regarding my protestant against Carolina Water Service's latest request for a rate increase. We have lived in the Columbia area for more that 16 years and for the last 3.5 years having water service from Carolina Water Service. This water system is really horrible. Most of our clothes, towels, dish cloths smell like rotten mildew, our water that flows out of the faucet smells like sewage or extreme chlorine and bleach. We can not wash our cars with this water as it leaves permanent water stains on the paint. Several times a year we spend around \$40 on filters so that we can at least filter the water


to drink but really fear that we are going to be sick because the water is so bad. Several of our bathrooms run brown water, particularly our garden tub and children's rooms.

They have tried to make the water better but all efforts just seem to be a band aide. I think the system for our neighborhood was designed for a small development of a few houses. We have over 100 homes and it just doesn't seem to work.

I am not happy paying for the current water. They are now looking to increase the cost and that is just not right. We often feel that we would have better water if we lived in a third world country. Please put your selves in our shoes. Would you like to live with this kind of substandard water and then be charged more?

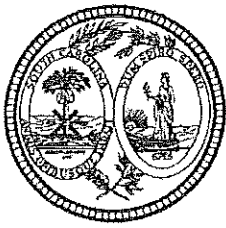
Should you have any questions, please contact me at 803-732-8930. I appreciate your consideration in this matter. Can you please let me know you received this letter?

Sincerely,



Frank S. Rutkowski

123 Match Point Drive, Chapin, SC 29036 (Forty Love Point Subdivision)



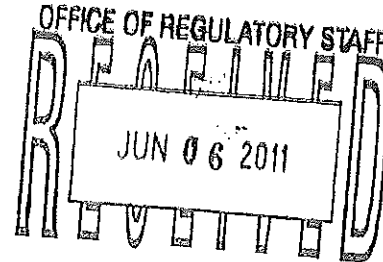
The Public Service Commission State of South Carolina

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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 6, 2011



Brad & Desarey Ciambotti
6853 Montgomery Road
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Ciambotti:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

om: Easterling, Deborah
Sent: Friday, June 03, 2011 2:12 PM
To: 'Desarey C'
Subject: RE: Letter of Protest

Dear Ms. Ciambotti,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Assistant

From: Desarey C [<mailto:dcambotti@live.com>]
Sent: Friday, June 03, 2011 6:27 AM
To: Contact
Subject: Letter of Protest

Please accept the attached letter of protest.

Thank You
Desarey Ciambotti
6853 Montgomery rd
Lake Wylie, SC 29710

RECEIVED

JUN 2011

OGC SC
MAIL/OMS



Required Fields

Letter of Protest
in Docket * 0211 - 47 - WS



Date: * June 03, 2011

Protestant Information:

Name * Desarey Ciambotti

Mailing Address * 6853 Montgomery Rd

City, State Zip * Lake Wylie, SC 29710 Phone * 704-877-6679

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of of the company pending proceeding,

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Protesting rate hike.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, June 03, 2011 2:15 PM
To: 'Desarey C'
Subject: RE: Letter of Protest

Dear Mr. Ciambotti,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Assistant

From: Desarey C [<mailto:dcambotti@live.com>]
Sent: Friday, June 03, 2011 6:34 AM
To: Contact
Subject: Letter of Protest

Letter of Protest attached. Thank you!

Brad Ciambotti
6853 Montgomery Rd
Lake Wylie, SC 29710



* Required Fields

Letter of Protest

in Docket * 0211 - 47 - WS

Print

Email

Date: * June 03, 2011

Protestant Information:

Name * Brad Ciambotti

Mailing Address * 6853 Montgomery Rd

City, State Zip * Lake Wylie, SC 29710 Phone * 980-253-4433

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

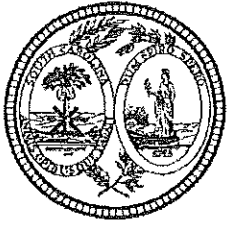
I am a customer of of the company pending proceeding.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Protesting rate hike.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No



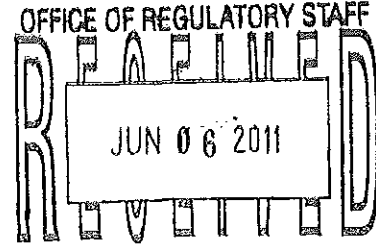
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 6, 2011



Robert Hook
116 Laurel Meadows Drive
West Columbia, SC 29169

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Hook:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, June 03, 2011 2:39 PM
To: 'Woola Akbar'
Subject: RE: letter of protest form attached.

Dear Woola Akbar,

This is to acknowledge receipt by the Public Service Commission of your email with attached Letter of Protest of Robert Hook. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest of Robert Hook will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

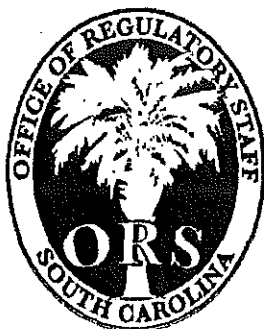
Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Assistant

From: Woola Akbar [mailto:woola916@gmail.com]
Sent: Friday, June 03, 2011 1:44 PM
To: Contact
Subject: letter of protest form attached.

Please see the attached letter of protest for the Carolina Water rate increase.



Consumer Advisory

For information, contact

C. Dukes Scott

Executive Director

Office Phone: (803) 737-0805

Cell Phone: (803) 463-6524

Fax: (803) 737-1900

Email: cdscott@regstaff.sc.gov

Columbia, S.C., April 20, 2011 –

Carolina Water Service Seeks 80% Increase in Average Water Bills

The South Carolina Office of Regulatory Staff (ORS) is advising customers of Carolina Water Service, Inc., (CWS) of an application filed by the Company with the Public Service Commission (PSC) on April 15, 2011, for an 80% increase in its water rates and a 14% increase in its sewer rates.

CWS provides water and sewer service to two types of residential customers: full-service and distribution-only (for sewer, the latter would be collection-only).

For each category of customers using (on average) 7,000 gallons of water per month, the increase requested by CWS would result in the following changes to monthly water and sewer bills:

Customer Category	Current Bill	Amount of Increase	Resulting Bill
Water: full-service	\$35.94	\$29.36	\$65.30
Water: distribution-only (exclusive of purchased-water component)	\$25.30	\$20.54	\$45.84
Sewer: full-service	\$39.00	\$5.32	\$44.32
Sewer: collection-only (exclusive of sewer- treatment component)	\$25.70	\$3.50	\$29.20



Customer Service: (800) 272-1919
www.utwater.com

Bill Date 05/24/2011	Account Number [REDACTED]	Due Date 6/20/2011	Please Pay \$94.30
-------------------------	------------------------------	-----------------------	-----------------------

Name: CHAD AMICK
Service Address: [REDACTED] LEXINGTON, SC, 29073
Primary Telephone: (803) 808-4351

Activity Since Last Bill

Previous Balance	\$90.51
Payments received as of 05/24/2011	\$-90.51
Balance as of 05/24/2011	\$0.00

Residential Purchased Water

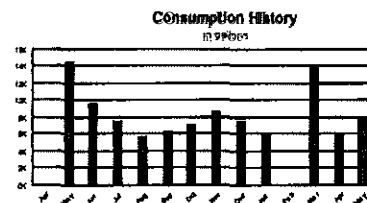
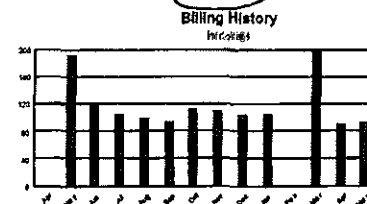
Water Distribution Base Charge	\$11.09
Distribution Usage of 7,930 gallons at \$2.03 per 1,000 gallons	\$16.10
Water Supply Charge of 7,930 gallons at \$0.0034526 per gallon	\$27.38
SC DHEC Fee	\$0.73
Total Residential Purchased Water	\$55.30

Residential Wastewater Service

Wastewater Service	\$39.00
Total Residential Wastewater Service	\$39.00
Total Amount Due	\$94.30

Summary of Billing

Meter Reading
Current: 130680 04/24/2011
Previous: 123750 03/22/2011
Usage: - 7,930 Gallons
Number of Days: 33
Average Daily Use: 240 Gallons
Average Daily Cost: \$2.85



A fee of 1.6% per month will be added if unpaid by the due date.
Make check payable to: Carolina Water Service Inc of SC

Messages

The Company is under the jurisdiction of the PSC. You may contact the ORS at 800-922-1531 with any complaints that remain unresolved after 7 days.
Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.
The site may be accessed by going to <http://www.utwater.com/myaccount>.

031



PO BOX 160609
Altamonte Springs, FL 32716



Account Number: [REDACTED]
Due Date: 6/20/2011
Please Pay: \$94.30
Amount Paid: [REDACTED]

CHAD AMICK
[REDACTED]
[REDACTED]

Carolina Water Service Inc of SC
PO Box 11025
Lewiston ME 04243-9476



☐ Address correction requested on back

031



Customer Service: (800) 272-1919
WWW.ulwater.com

Bill Date	Account Number	Due Date	Please Pay
08/27/2011	[REDACTED]	7/22/2011	\$92.85

Name CHAD AMICK Primary Telephone # (803) 808-4351
Service Address [REDACTED] LEXINGTON, SC, 29073

Activity Since Last Bill

Previous Balance	\$94.30
Payments received as of 06/27/2011	\$94.30
Balance as of 06/27/2011	\$0.00

Adjustments

Late Payment Charge	\$1.42
---------------------	--------

Residential Purchased Water

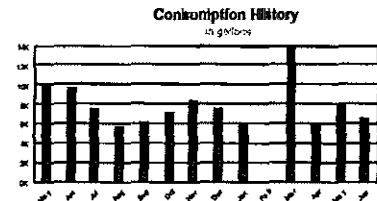
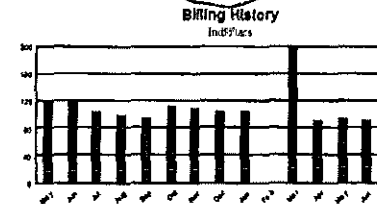
Water Distribution Base Charge	\$11.09
Distribution Usage of 6,570 gallons at \$2.03 per 1,000 gallons	\$13.34
Water Supply Charge of 6,570 gallons at \$0.0041304 per gallon	\$27.27
SC DHEC Fee	\$0.73
Total Residential Purchased Water	\$52.43

Residential Wastewater Service

Wastewater Service	\$39.00
Total Residential Wastewater Service	\$39.00

Total Amount Due \$92.85

Summary
Meter Reading
Current 138250 05/22/2011
Previous 131880 04/24/2011
Usage 6,570 Gallons
Number of Days: 28
Average Daily Use: 235 Gallons
Average Daily Cost: \$3.27



A fee of 1.6% per month will be added if unpaid by the due date.
Make check payable to: Carolina Water Service Inc of SC

Messages

The Company is under the jurisdiction of the PSC. You may contact the ORS at 800-922-1331 with any complaints that remain unresolved after 7 days.
Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing.
The site may be accessed by going to <http://www.ulwater.com/myaccount>.

0311



PO BOX 160609
Altamonte Springs, FL 32716



Account Number: [REDACTED] Amount Paid

Due Date: 7/22/2011

Please Pay: \$92.85

CHAD AMICK

Carolina Water Service Inc of SC
PO Box 11025
Lewiston ME 04243-9476

☐ Address correction requested on back

0311

Easterling, Deborah

230797

From: Easterling, Deborah
Sent: Monday, July 11, 2011 3:36 PM
To: 'eg1641'
Subject: RE: Letter of Protest

Dear Ms. Gillis,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: eg1641 [<mailto:eg1641@bellsouth.net>]
Sent: Monday, July 11, 2011 11:53 AM
To: Contact
Subject: Letter of Protest

Letter of Protest attached.

RECEIVED
PSC SC
MAIL / DMS

Chad Amick

Lexington, SC 29073
(803)-808-4351 ✓
CAMICK3@sc.rr.com

Easterling, Deborah

230800

From: Easterling, Deborah
Sent: Monday, July 11, 2011 3:33 PM
To: 'Chad Amick'
Subject: RE: Carolina Water Service 80% rate increase. Docket No. 2011-47-WS

Dear Mr. Amick,

This is to acknowledge receipt of your email to the Public Service Commission regarding exhibits as addendums to your original complaint. I am forwarding your email and exhibits to our Clerk's Office for processing. Your exhibits will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Chad Amick [mailto:CAMICK3@scmr.com]
Sent: Sunday, July 10, 2011 4:40 PM
To: Easterling, Deborah
Subject: Re: Carolina Water Service 80% rate increase. Docket No. 2011-47-WS

I previously sent in a letter of protest concerning Docket No. 2011-47-WS. As I may be unable to attend the public hearing scheduled for July 13, 2011, I wanted to send in the following exhibits as addendums to my original complaint. Exhibit 1 is the first page of the letter from the Office Of Regulatory Staff concerning the rate increase. This letter shows the cost for an average of 7,000 gallons of water per month. It is unclear to me how these costs are arrived at.

Exhibit 2 is the bill I received due June 20, 2011. This bill is for 7,930 gallons of water per month. Please note the following from this bill. The Water Supply Charge is \$0.0034526/gallon. Also, the Average Daily Cost is \$2.86. The total billing for this period is \$94.30.

Exhibit 3 is the bill I received due July 22, 2011. This bill is for 6,570 gallons of water per month. Please note the following from the bill. The Water Supply Charge is \$0.0041504/gallon. Also, the Average Daily Cost is \$3.27. The total billing for this period is \$92.85.

I have my plumbing system checked. I do not have any leaks or any items, such as toilets, that are leaking and causing a drain on water. I do not water my yard, because with the current cost I can not afford that luxury. I only run a dishwasher 2 times a week, a washing machine 2 times a week, and then have a daily shower and toilet usage for 2 persons living in this home. As you can see from Exhibit 2 & 3, the water supply charges are not consistent from month to month. Also the average daily cost are greatly different. I find it suspect that, during the month that I use less gallons than what Carolina Water Service considers average, my average daily cost goes up. Another item that stands out is that after my usage went down nearly 1,400 gallons/month, my bill only dropped \$1.45. This is the real cost of Carolina Water Service, not the cost shown in Exhibit 1. If the rates are allowed to go up by the suggested 80%, then I am likely to have bills in the range of \$150/month. Carolina Water Service is already billing monthly more than other water/sewer providers in the area. If they can not run their business with getting a premium cost above other service providers, then they need to get out of the water/sewer business. We, the consumer, have no choice of getting our water elsewhere and are, in a sense, being held hostage by this company. I implore you not to allow them this outrageous increase, or any increase for that matter.

Sincerely,

RECEIVED



2011-47-WS

Required Fields

Letter of Protest

Print

Email

Date: * June 03, 2011

in Docket * 2006-92 - WS

Protestant Information:

Name * Robert Hook

Mailing Address * 116 Laurel Meadows Drive

City, State Zip * West Columbia, SC 29169 Phone * 803-261-3270

B-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water.

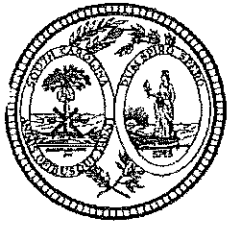
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We already pay more than anyone else in Columbia for Water and Sewer and it is the City of West Columbia water anyway. The city should take over Laurel Meadows Subdivision and if not, Carolina Water should not be allowed to raise their rates anymore until they are in line with the city rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled? (This section should be completed.)

No

Although docket
2006-92-WS
referenced - per
Goulson - OK to
file as 2011-47-WS
~~2006-92-WS~~



The Public Service Commission State of South Carolina

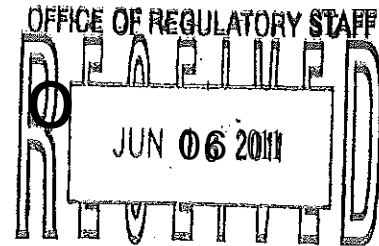
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 6, 2011

James Rhinehart
132 Kingston Court
Lexington, SC 29073



IN RE: Docket No, 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Rhinehart:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230149

From: Easterling, Deborah
Sent: Friday, June 03, 2011 1:49 PM
To: 'James Rhinehart'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Rhinehart,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Assistant

From: James Rhinehart [<mailto:jrhineha@us.ibm.com>]
Sent: Thursday, June 02, 2011 5:50 PM
To: Contact
Subject: Form Returned: ~~Letter_of_Protest~~ [Letter_of_Protest_Form_pub_0001.pdf](#)

Jim Rhinehart, PMP®
IBM Global Services
Global Delivery Project Executive
Integrated Technology Delivery
Office: +1.720.395.0640, T/L 676-0640
Mobile: +1.803.719.7920
Email: jrhineha@us.ibm.com

RECEIVED

PSC:SC
MAIL/DMS

Required Fields

Letter of Protest

Print

Email

Date: * June 03, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * James Rhinehart

Mailing Address * 132 Kingston Court

City, State Zip * Lexington, SC 29073 Phone * 803-939-0805

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

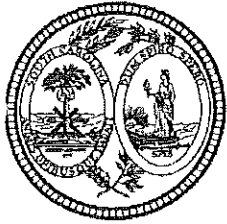
I am a customer of Carolina Water Service, Inc.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Carolina Water Service, Inc. ("CWS") has filed an application to adjust an increase of price for water and sewer services. I am protesting this adjustment. CWS has not provided sufficient and complete evidence to warrant an increase in water and sewer rates to the amount documented in the "NOTICE OF FILING AND HEARING". In comparison to other water and sewer providers in the Midlands region, CWS is the most expensive water and sewer services provider. Water and sewer services are critical services in my community. CWS is the only water and sewer services provider in the Keystone Commons Sub-division community; there is no competition in the area. Residents in my community simply cannot choose to change service providers because competition does not exist. Without competition, CWS monopolizes the market to its advantage; residents will either be forced to pay increased rates or move out of the community. More than 9-years ago I was hesitant to move into the Keystone Commons Sub-division, in part, due to the high water and sewer rates. Increasing the rates as CWS has proposed in its filing will deter residential growth and commerce, having a negative impact to the community. CWS's application for increased rates will nearly double the price of services to its customers. This steep increase of rates reflects CWS' poor leadership and poor management, taking advantage of residents in my community. CWS must not be permitted to increase rates for its services.

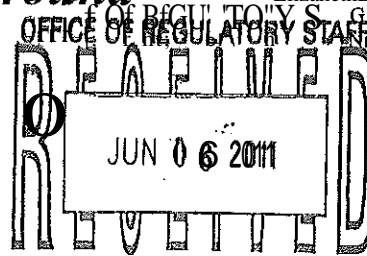
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I will attend the hearing and wish to verbally share the protest statement documented above. I want to insure the commissioners consider my protest.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



COMMISSIONERS
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G. O'Neal Hamilton, Fifth District
Nikkyia "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 6, 2011

Linda Wood
136 Kingston Court
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Wood:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: June 06, 2011

Protestant Information

Name: Linda Wood

Mailing Address: 136 Kingston Court

City, State Zip: Lexington, SC 29073 Phone: 803-796-614

E-mail: lindawood1192@att.net

1. What is your connection to the subject of this case? For example, are you a customer of the utility that is the subject of this proceeding? If this proceeding is completed, what will be the effect on you?

I am a customer of Carolina Water Service, Inc.

TO: [REDACTED]

JUL 06 2011

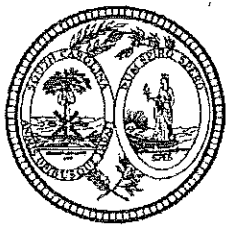
CLEAN'S OFFICE

2. Please give a concise statement of your protest. (This section must be completed by the protestant.)

Carolina Water Service, Inc. ("CWS") has filed an application to request an exorbitant increase of the price for water and sewer services. I am protesting this adjustment. CWS has not provided sufficient and complete evidence to warrant such a huge increase in water and sewer rates to the amount documented in the "NOTICE OF FILING AND HEARING". In comparison to other water and sewer providers in the Midlands region, CWS is the most expensive water and sewer services provider. Water and sewer services are critical services in my community. CWS is the only water and sewer services provider in the Keystone Commons Sub-division community; there is no competition in the area. Residents in my community simply cannot choose to change service providers because competition does not exist. Without competition, CWS monopolizes the market to its advantage; residents will either be forced to pay increased rates or move out of the community. There are senior citizens as well as single women and single mothers living here. I was concerned with the water rate when I purchased my home 3 years ago. I plan to retire within a few years and will be living on a fixed income, I could not afford this huge increase in my water and sewer rate. If their request is approved, it will be more than my power bill. I hate to think that at 69 or 70 years of age, I would have to sell my home simply because of my water and sewer bill. Please do not permit CWS to increase rates for its services.

3. Do you wish to make a statement at a hearing in this proceeding? If so, please state the date and time you wish to speak.

No, I do not wish to speak, but I do plan to attend the hearing.



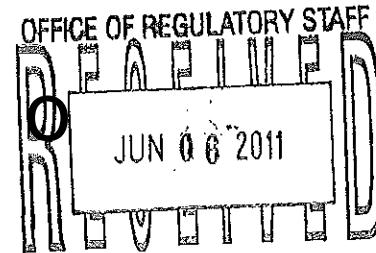
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 6, 2011



Song-Yih Tu
322 Ridge Reserve Drive
Clover, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Song-Yih Tu

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, June 03, 2011 2:16 PM
To: 'house@sonny2.com'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Song-Yih Tu,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-477-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Assistant

-----Original Message-----

From: Sonny Tu [mailto:house@sonny2.com]
Sent: Friday, June 03, 2011 11:25 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file::

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

REC-70

JUN 03 2011

PSC SC
MAIL / DMS



Required Fields

Letter of Protest

Print

Email

Date: * June 03, 2011

in Docket * _____ - _____ - _____

Protestant Information:

Name * SONG-YIH TU

Mailing Address * 322 RIDGE RESERVE DRIVE

City, State Zip * CLOVER, SC 29710 Phone * 803-831-1031

E-mail house@sonny2.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

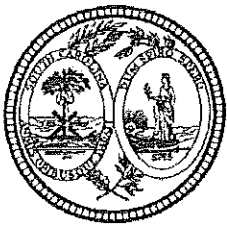
Residential customer of Carolina Water Services.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The proposed rate increase for water & sewer services is unacceptable. As it is, customers of CWS already pay one of the highest rates in the area. Therefore, I think the increase is unfair to me, as a customer.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District
Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

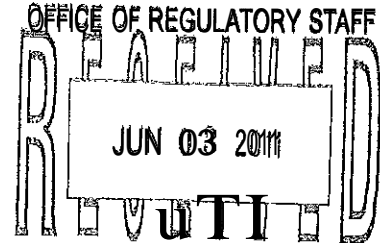
Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Michael & Kelli Ball
111 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Ball:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Email form to: contact@psc.sc.gov

Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 20, 2011

Protestant Information:

Name * Michael + Kelli Ball
Mailing Address * 111 Maple Leaf Way
City, State Zip * Lexington, SC 29073 Phone * 803-447-8197
E-mail ballbcass77@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

See attached.

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JUN 09 2011

PUC SC
MAIL DMS

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes.

2. Please give a concise statement of your protest:

At right, the following municipalities not only treat the water and sewer, but yet are able to maintain far more affordable rates. CWS currently charges nearly double for merely a pass-through system, and now wants to raise rates 83%? UNBELIEVABLE!

I ask the PSC to consider the following:

- No customer has control over water lost between the master meter and resident meters. Customers should not have to pay for variable costs the utility could maintain better but doesn't.
- **Accountability.** Waste water treatment plants water usage is, at this time, estimated and not metered, giving CWS the ability to charge whatever suits its interest.
- Distribution-only customers should not have the same costs go into their Base Facilities Charge and Commodity Charge as non-distribution only customers. CWS has only to maintain lines and bill customers in distribution-only water systems. We already pay for all the West Columbia water treatment facilities (Supply Charge).
- Can the PSC scrutinize the financial documents provided in the CWS rate case application to make absolutely sure monies are going where it should and not to cross company/cross state functions? Utilities Inc. owns five water companies in South Carolina alone and is also in 17 other states. One office in Northbrook, Ill., handles the billing for all of these the sister companies. There is bound to be error.
- The "pass-through" mechanism should be changed in the new rate structure, specifically, that customers should only be billed for the gallons of West Columbia water that pass through their individual meter and only at the rate that West Columbia charges Carolina Water Service.
- The CWS water tower on Mineral Springs road is an eyesore. Doesn't look like one-cent of the capital improvement has been applied to it. Looks abandoned. To take a look at it makes one think twice about drinking the water that's coming from it.
- My wife and I bought our home at 111 Maple Leaf Way in Lexington in June '10. After discussing with other neighbors how they felt about the neighborhood, they were all very pleased with it save for one thing — Carolina Water Service. All of our neighbors consistently complained of poor customer service and very inaccurate billing. This has been heard across the board from every neighbor we've met.

Rates charged by other water and sewer providers

(Based on 6,000 gallons of in-town, residential usage)

	Water	Sewer
Batesburg-Leesville	\$31.28	\$40.28
Cayce	\$22.61	\$17.07
Chapin	\$35.50	\$17.00
Lexington	\$28.99	\$32.67
West Columbia	\$15.10	\$9.20
Joint Municipal Water and Sewer Commission	\$39.68	\$45.16

SOURCE: STATE BUDGET AND CONTROL BOARD, OFFICE OF LOCAL GOVERNMENT, OCTOBER 2010. SERVICES ARE FROM MUNICIPALITIES OR SPECIAL PURPOSE DISTRICTS WHICH ARE NOT PROHIBITED BY THE PSC.

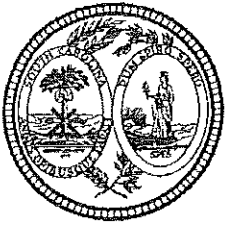
Thank you for considering the above. I hope the PSC can find justification for allowing an 83% increase to our water service because, frankly, I can not.

Sincerely,



Michael Ball

111 Maple Leaf Way
Lexington, SC 29072



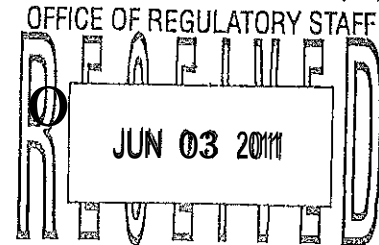
The Public Service Commission State of South Carolina

COMMISSIONERS
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Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Rose Carey
119 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Carey:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Print

Email"

in Docket * 2011 - 47 - WS

Rose Carey

Mailing Address * -1-1-L-9-L--E--S-(K-a-L-d-A-d--L-o-

City, State Zip * Lexington, SC 29073 Phone * (803) 359-5805

E-mail

Carolina Water charges high rates. They do not provide fire hydrants and will not allow use of fire hydrants on their lines in case of Fire. I should not pay for water used for waste water treatment plants. This should be metered (not estimated) at the WWTP and not be included in water customer rate calculations or Charges.

No

RECEIVED

JUN 03 2011

PSC SC
MAIL / DMS



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District
Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

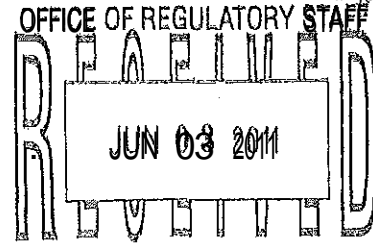
Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Scott Ganucheau
109 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Ganucheau:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure

cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Scott GANUCHEAU
Mailing Address * 1009 LESKIN LN.
City, State Zip * Lexington, SC 29013 Phone * 803-520-6670
E-mail scott.ganucheau@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

RECEIVED

JUN 03 2011

PSCSC
MAIL DIVIS

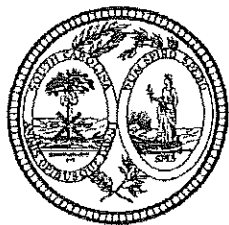
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We have very expensive water, & this is not fair. People 10#1 blocks away have cheaper water from CAYCO or WSCC Columbia. Our bills are not consistently and there are many errors associated with our bills. My bill fluctuates erratically with my (D&A) not changing from month to month. (PBI-CL)-7

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I would be willing to appear at the hearing on the availability of my schedule. If possible, I would gladly appear.

CWS does not provide fire hydrants in our
community, and with that, how do we access water
in case of fire. How CAN THAT be helped? For
as much as we pay for water, we should have
access to this safety measure. I'm not
inventing anything here that I can recall with CWS
was the time that they said offer dig service
and I was with water Co. staff, yet they
made no attempt to contact me before
turning the service off and there was not
a current bill that was provided to me. How
CAN I pay a bill that has not reached me?
How CAN I correct the problem, I've no one
contacts me to take the bill be care-
terminating service. Sounds unfair to me.
I was coming home after a 17 hour
day and your staff showed up and told you teeth
or even use the bathroom more than once!
When I talked to the CWS staff service rep, they
just said that well, I should have known
not to call. I agree but that didn't happen.
I'm not sure if you have



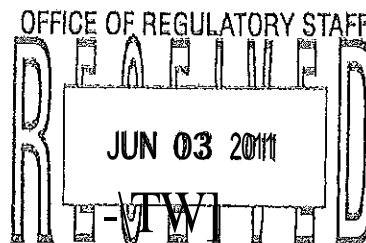
The Public Service Commission State of South Carolina

COMMISSIONERS
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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
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Nikiya "Nikki" Hall, Sixth District
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Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Robert & DoAnne Groves
139 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Groves:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

ROBERT A WATSON CLAY 83

Mailing Address *

139 MAPLE LANE - WEAVER

City, State Zip *

LEXINGTON

SC

29673

Phone *

803 951-6702

E-mail

DRARICE@ROCKS @ VA H+00: COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

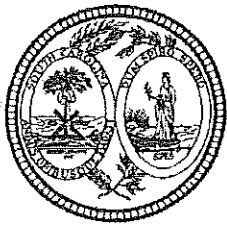
PROTEST RATE INCREASE
THOUGH BETTER, BILLS HAVE BEEN INCONSISTENT.
METERS ARE STILL READ MANUALLY & WE PAY HIGHER
RATES THAN FRIENDS IN OTHER NEIGHBORHOODS IN BOTH
LEXINGTON & COLUMBIA.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

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JUN 03 2011

PISC SC
MAIL/DWG



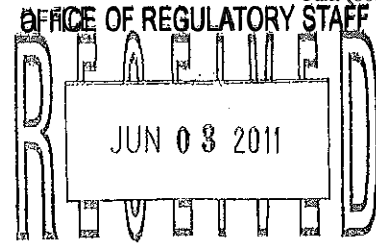
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
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Vice Chairman
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Pamela Horack
8 Mischief Lane
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Horack:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

230126

From: Easterling, Deborah
Sent: Thursday, June 02, 2011 4:04 PM
To: Pam'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Horack:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-447-WIS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

RECEIVED

-----Original Message-----

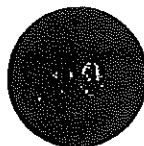
From: Pam [mailto:p_horack@bellsouth.net]
Sent: Thursday, June 02, 2011 3:37 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

PSC & C
MAIL / OMS

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.



Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * June 02, 2011

Protestant Information:

Name* Pamela J. Horack

Mailing Address * 8 Mischief Lane

City, State Zip * Lake Wylie, SC 29710 Phone* 803-831-1929

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service since our move here in May of 2004.

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

Please see attached letter of protest.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

If held in the Lake Wylie area, I would be willing to appear.

From: Pamela J Horack
8 Mischief Lane
Lake Wylie, SC 29710

To: Public Service Commission of South Carolina

I am concerned about the proposed rate increase filing by Carolina Water Service for the River Hills neighborhood. My bill dated March 20, 2011 was \$83.62. Based on their proposed numbers, my bill would be \$119.61 for the same service. This is disturbing since I would be footing at least a 43% cost increase to fund a company that is not providing me increased service. Here are a couple of recent service examples:

During a recent storm, when power was out for almost 24 hours, we received a recorded call around 11pm informing us that Carolina Water was requesting limited water use as they return to normal. They called the next morning to say that the water restriction was lifted. Why would they wake me up to tell me to limit my water use overnight? That made no sense to me.

During a recent call requesting a separate meter, the customer service representative was not able to give me any information regarding my request. She was not friendly. She did send a request for someone to come to my house to look at the request. As of June 2nd, I have not been contacted by Carolina Water regarding this request. I have called to make a second request.

According to the Rock Hill Herald article dated April 21, the application for rate increase includes an 11.5% return on equity for the shareholders. According the Utilities Inc. website, the company is owned by a private equity owner. Since company financials are not public information, I am unable to review the numbers to determine if this is a valid ROE request. As a Financial Planner, I don't know of anyone who is receiving an 11.5% ROE in the current economy, particularly for taking on the no-risk proposition of increasing rates to those who are required to pay it.

The information on the company website reinforces the fact that this group is not interested in customers. Information on the website repeatedly states that Utilities Inc. is a "big company" that is "well-funded" and composed of board members with "industrial and accounting" experience. Nowhere in the company information do they state that they work for the benefit of the customer. They know they have a captive consumer base; therefore, this private equity owner can do what it wants in requesting huge rate increases.

During this critical economic time of rebuilding for so many individuals, a rate increase request of this magnitude can make or break a family's household budget. Households are already coping with increased gas, food and clothing costs. Many are still suffering from the decreased net worth of their homes and retirement funds. Wages are not increasing, although unemployment is slowly decreasing. Household budgets are tightly squeezed and this rate increase will only serve to make matters worse.

Also, I believe that requests such as this from Carolina Water continue to drive business away from the Lake Wylie area. I have personally considered moving to reduce my cost of living and my monthly water bill is one of the biggest components of that thinking. I'm normally pro-business, but I would really like to see the water service in our area taken over by a government entity that can distribute it in a more fair, equitable and affordable manner.



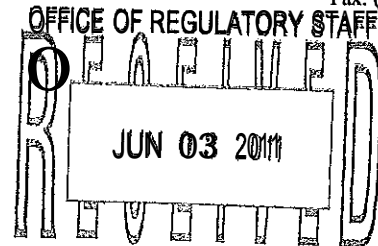
The Public Service Commission State of South Carolina

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David A. Wright, Second District
Vice Chairman
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Chief Clerk/Administrator
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Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Daniel N. & Beverly J. Kirby
106 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Kirby:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

DANIEL N. V. BOYERLY J. KIRBY

Mailing Address *

1000 PACE W&AF WAY

City, State Zip *

LEXINGTON, SC 29013

Phone *

803 808-7030

E-mail

NKIRBY3785@AOL.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

RELATIVE TO RELOCATING TO NEW & NEARER ADDRESS
SEVEN YEARS AGO, I RECEIVED WATER AND SEWER
SERVICES FROM WEST CAROLINA. THEIR RATES WERE
LESS THAN HALF THAT CURRENT CWS RATES FOR
WATER AND SEWER SERVICES. TO ALLOW CWS
TO INCREASE THEIR RATES AT THE SAME TIME
BE ALLOWED.

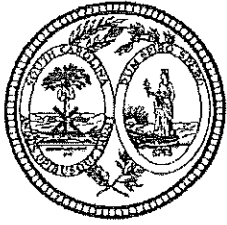
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

JUN 02 2011

PSC SC
MAIL/OMS

Daniel N. Kirby



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman

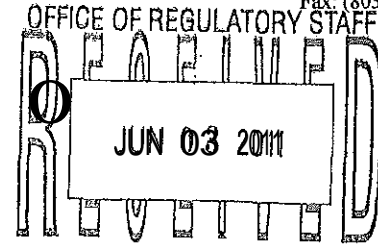
David A. Wright, Second District
Vice Chairman

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Ms. Frances Neuburger
7 Indian Creek Trail
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Neuburger:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Ms. Frances Neuburger
7 Indian Creek Trl.
Lexington, SC 29072-9541

230131

PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLERK'S OFFICE

PROTEST

NOTICE OF PUBLIC NIGHT HEARING

JUN 02 2011

CLERK'S OFFICE

DOCKET NO. 2011-47-WS

APPLICATION OF CAROLINA WATER SERVICE, INC. FOR APPROVAL OF AN INCREASE IN ITS RATES FOR WATER AND SEWER SERVICES PROVIDED TO ALL OF ITS SERVICE AREAS IN SOUTH CAROLINA

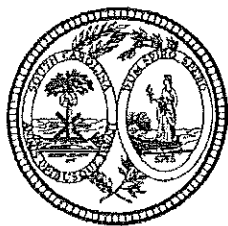
Carolina Water Service, Inc. ("the Company or CWS") has filed an Application with the Public Service Commission of South Carolina ("the Commission") for an adjustment of its rates and charges and for modification of certain terms and conditions for the provision of water and sewer service. The Application was filed pursuant to S.C. Code Ann. Section 58-5-240 and 26 S.C. Code Ann. Regs. 103-512.4.A and 103-712.4.A. CWS provides water and sewer service to the public for compensation in certain areas of South Carolina pursuant to rates approved by the Commission in Docket No. 2006-92-WS.

PLEASE TAKE NOTICE that a Public Night Hearing on the above matter has been scheduled to begin at 6:00 P.M. on Wednesday, July 13, 2011, before the Public Service Commission at the Lexington County Tennis Complex, Second Floor Conference Room, 425 Oak Drive, Lexington, South Carolina 29073. Persons who wish to testify before the Public Service Commission regarding the Application may do so at this hearing. All testimony will be given under oath.

Persons seeking further information about the Commission's procedures should contact the Commission's offices by dialing (803) 896-5100 or by writing to the address below.

Public Service Commission of South Carolina
Clerk's Office
Post Office Drawer 11649
Columbia, SC 29211

THEY WANT TO RAISE RATES- THEY ARE SELLING INSURANCE
TO COVER THEIR BREAKDOWNS AND THE SMELL AT TIMES
IS DREADFUL- I LIKE CITY WATER FAR BETTER-
I AM 93- MY RES WENT FOR 31 YRS.
F. NEUBURGER
7 INDIAN CREEK TR
LANDS END



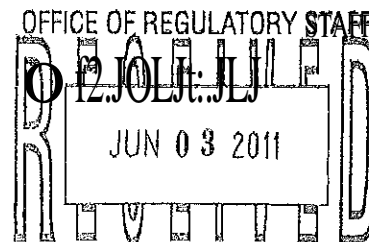
The Public Service Commission State of South Carolina

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Clerk's Office
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Fax: (803) 896-5199

June 3, 2011



Nathalie Redfern
100 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Nathalie Redfern:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Nathaniel Radford

Mailing Address * 100 Loskin Lane

City, State Zip * Lexington, SC 29053 Phone * 803-996-1694

E-mail prov3.5@dataflahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am protesting the increase in the water fees. I do not agree with the new Carolina Water Service proposed rates because supply charges fluctuate drastically and is not predictable. The current water fees are almost double the amount of Richland County water fees.

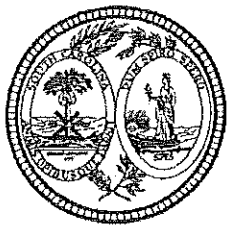
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

NO

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JUN 03 2011

PSC SC
MAIL / DMS



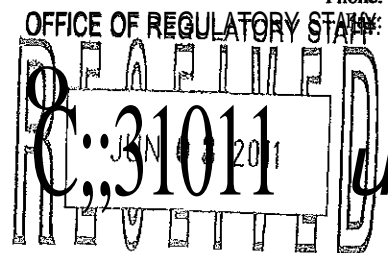
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Swain E. Whitfield, At-Large

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Kenneth & Brenda Speech
208 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Speech:

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Kenneth & Brenda Speech
Mailing Address * 208 Loskin Lane
City, State Zip * Lexington, SC 29073 Phone * 803-960-1806
E-mail brenda.speech@twcable.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The "pass through" mechanism is unfair and should be changed in the new rate structure - specifically customers should only be billed for the gallons of ~~the~~ West Cola. water that pass through their individual meter and only at the rate that West Cola charges CWS. I should not be paying for water used for WWTP. I should not have to pay for water treatment plants and facilities since I already pay West Cola for that in the supply charge.

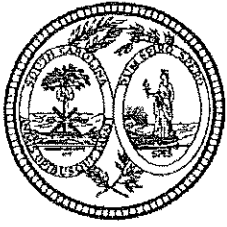
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I am unavailable to take time from work for testimony. Which I also think is unfair to have a hearing at 10:30 in the morning when most of CWS's customers are at work.

RECEIVED

MAY 23 2011

PSC SC
MAIL / OMS



The Public Service Commission State of South Carolina

COMMISSIONERS
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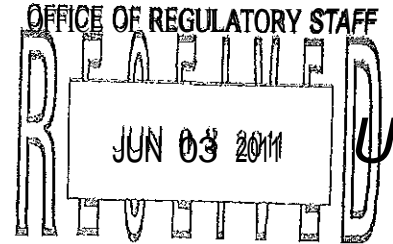
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June 3, 2011



Michael & Laura Welborn
116 Torrisdale Drive
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Welborn:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Print

Email

in Docket * 2011 - 47 - WS

Laura & Michael J. J. Borcs

Torrisdale Dr

~~10117; 10117) A~~

SC6A0B

Phone * 803-331-8214

live bo (G13) windstream. AZ#

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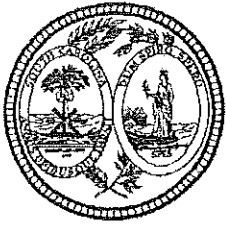
JUN 09 2011

PSCSO
MAIL / OMS

[illegible]

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

If needed will be more than happy to



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman

David A. Wright, Second District
Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

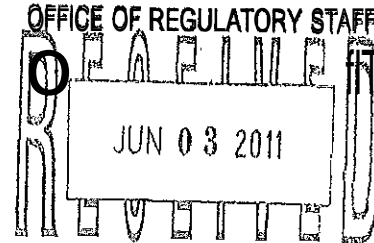
Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 3, 2011



Tracy and Amanda Williams
130 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No, 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Tracy & Amanda Williams:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

RECEIVED

JUN 03 2011

PSC
MAIL / DMS



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Jocelynn Amalia Williams
Mailing Address * 130 Maple Leaf Way
City, State Zip * Lexington, SC 29013 Phone * 803-903-3243
E-mail Williamsfouc SLI @ windstream.net

1. What is your connection of interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Please see the back side of paper for the printed protest.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

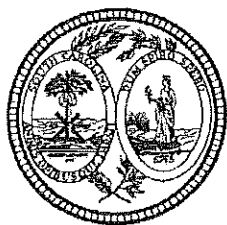
yes

RECEIVED

JUN 03 2011

PSC, SC
MAIL / DMS

We have been with CWS for approximately twelve years. In this time we have experienced inconsistent billings and poor service. We have never been satisfied with our service and we do not know of another CWS customer that is satisfied. I feel that we are forced to pay an outrageous amount, and when I have shared with friends and family of the amount that we pay they also believe the charges are outrageous. After some investigation we found that West Columbia is charging a base fee of \$15.10 for water and a base fee of \$9.20 for sewer, this being said, CWS has a markup rate of between 300 to 400%. I do not know of another commodity that has that much of a markup, especially a commodity that I have to have to live and I do not have a choice of whom I get it from. I believe that CWS has taken advantage of the fact that they do not operate on a free market bases. No matter how bad there service, or how high their rates are, I will still be forced to pay. I also understand that while all other water companies take a loss on water leaks (their side), theft, and general water loss- CWS just passes this cost of doing business on to their customers. I am asking the PSC to seriously look at what CWS is doing.



The Public Service Commission State of South Carolina

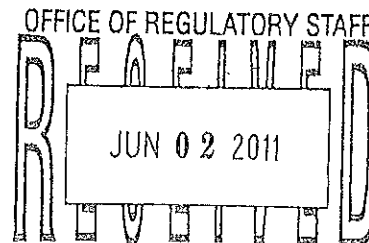
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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Vice Chairman
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

Burt & Katie Bassett
129 Loskin Lane
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Bassett:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Print

Email

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Date: * May 20, 2011

Protestant Information:

Name * BURT + KATIE BASSAFT

Mailing Address * 109 AOSKIN LANE

City, State Zip * LEXINGTON, SC 29023

Phone * 803-414-4754

E-mail BKASBAFT@GMAIL.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

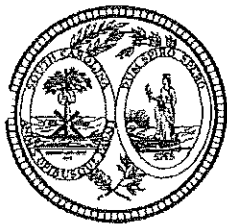
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

INTERVIEWED HERE FROM WEST OAK W/ BWA, WHERE OUR AVERAGE MONTHLY WATER/SEWER BILL WAS \$50. HERE, IT STABILIZED AT \$75.00 & WITH A 14% INCREASE, WE WOULD HAVE TO PAY \$87.50 PER MONTH. THE YARD IS WATERED. WE HAVE NO PROBLEMS WITH BILLS BEING PAID. WE HAVE NO PROBLEMS WITH OUR TWO BERTHINO. WE HAVE NO PROBLEMS WITH OUR BANK ACCOUNT "DOUBLE DEBITED" AND THEN THE EXTRACT AMOUNT REPLACED - 17 MANIL WE HAD OUR ACCOUNT CONTINUED THE FUNDS AND IT SO WE WEREN'T OVERDRAWN. WE DUBBLE CAROLINA WATER SERVICES. BATES ARE SUFFICIENT IF THEY MANAGE TO MAKE BUSINESS PROPERLY.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

WILL NOT BE ABLE TO ATTEND.



The Public Service Commission State of South Carolina

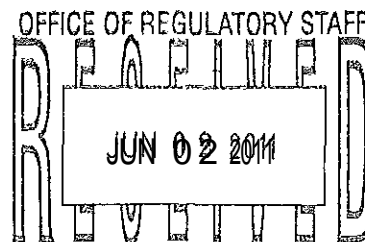
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

Heather Bradley
248 Losklin Lane
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Bradley:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Heather D. Middleu

Mailing Address * 2118 Lesson Lane

City, State Zip * Lexington, SC 29073 Phone * 803-641-8667

E-mail * ~~HEIL~~

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

An 80% increase in my water bill will seriously cut into our fixed budget. On average we are currently paying NO LESS than \$100 a month. This increase would put us in the range of \$200! We currently spend an additional \$60 a month to purchase bottled water because the taste of drinking water out of the tap - even when filtered - is disgusting. Why should I pay \$200 for water that doesn't even get treated? Furthermore, I do not feel that I should pay higher rates when it does not allow the use of fire hydrants on their lines to allow first responders to protect my home or property in the event of a fire! Finally, I have lived in my house for 7 years. The only time we have seen any employee of the water company is when they came to turn off my water or non-payment of a bill that I had never received. A fact that was acknowledged by CWS, but not apologized for or corrected on my bill!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

NO

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JUN 02 2011

PSC SC
MAIL / DMS



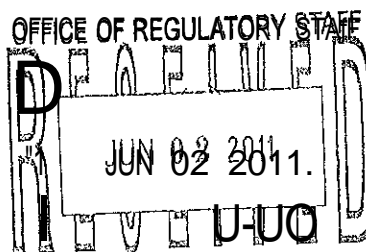
The Public Service Commission State of South Carolina

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Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Tim & Kathy Bupp
138 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Bupp:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record,

If we may be of further assistance to you, please do not hesitate to contact us,

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print | Email

Date: * May 20, 2011

Protestant Information:

Name * Tim + Kathy Bupp
Mailing Address * --158 Maple Leaf Way
City, State Zip * Lexington, SC 29073 Phone * 803-301-6822
E-mail kabupp@yahoo.com

1. What is your connection of interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We believe it is totally unacceptable that in this day and age of reduced salaries and unemployment that a utility company would use its position as a needed commodity to increase rates at such an unrealistic rate!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Yes - (Tim)



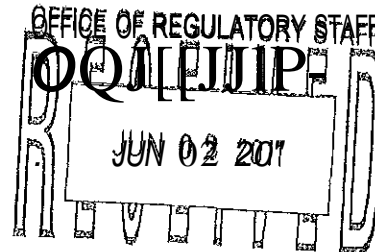
The Public Service Commission State of South Carolina

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Chief Clerk/Administrator
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Fax: (803) 896-5246

COMMISSIONERS
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Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Adeline Carlson
237 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Carlson:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Adeline Carlson
Mailing Address * 237 Lorbin Lane
City, State Zip * Lexington, SC 29073 Phone * 803-808-1100
E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

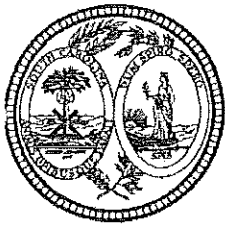
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

- 1- "PSC is not a utility and should not be involved in utility matters. The PSC is a regulatory body and should not be involved in utility matters. The PSC is a regulatory body and should not be involved in utility matters."
- 2- Should not pay for water and sewer service. The water and sewer service is not a utility and should not be paid for by the customer. The water and sewer service is not a utility and should not be paid for by the customer.
- 3- The water and sewer service is not a utility and should not be paid for by the customer. The water and sewer service is not a utility and should not be paid for by the customer.
- 4- Distribution only. The water and sewer service is not a utility and should not be paid for by the customer. The water and sewer service is not a utility and should not be paid for by the customer.
- 5- The water and sewer service is not a utility and should not be paid for by the customer. The water and sewer service is not a utility and should not be paid for by the customer.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No -



The Public Service Commission State of South Carolina

COMMISSIONERS

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Chairman

David A. Wright, Second District

Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

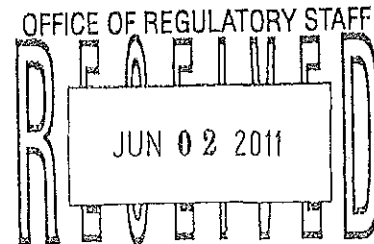
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

Russell & Meredith Collier
112 Torrodsdale Drive
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Collier:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Russell + Meredith Collier

Mailing Address *

112 Terrisdale Drive

City, State Zip *

Lexington SC 29073

Phone *

803-808-3139

E-mail

ldcollier65@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

- We are already paying more than our neighboring communities.
- If there is an issue w/ the water the expense is on us not your company.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)



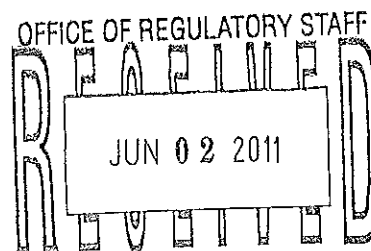
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Kunal & Glenda Das
124 Hobden Court
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Das:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * KUNAL AND GLENDA DAS
Mailing Address * 124 HOBDEN CT
City, State Zip* LEXINGTON SC 29073 Phone* 803 361 0207
B-mail KUNALDAS2@AOL.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

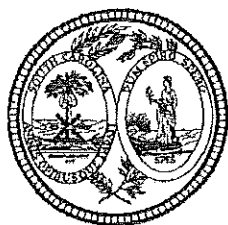
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove Subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The percentage increases being suggested are unfair because of many reasons. Customers should only be billed for gallons of W. Cola water that passes through their own individual meter ONLY at the rate W. Cola charges Carolina Water Service. Pass through increase is further wrong because customers have no control over water lost between master meters and resident meters. A base increase also is ponderous. CWS once stopped billing us, and one day after (approx) bill showed up. They claimed a "software problem" in their billing system. Their customer service reps have been anything but helpful and borderline rude. This request is a travesty.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

NO!



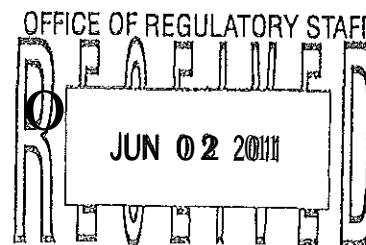
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Marshall & Susan Davis
105 Torrosdale Drive
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Davis:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Date: * May 20, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Marshall & Susan Davis

Mailing Address * 1106 Fernside Dr.

City, State Zip * Lexington, SC 29013 Phone * 803-338-9994

E-mail grace 401d@aol.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

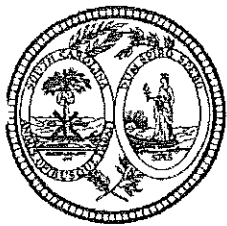
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Carolina Water fails to run their company with integrity. We disagree with any type of rate increase 83% in commodity and 79% in BFC. They charge their customers their lost water. They should only be charging for water customers use. We pay extremely high bills as compared to other neighborhoods in the area.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

yes, (Susan) depending on time.



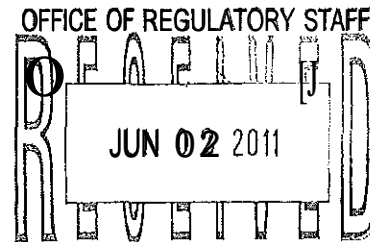
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Shana Ellis
276 Losklin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Ellis:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Date: * May 20, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Shana Ellis
Mailing Address * 0710 KOSHY Lane
City, State Zip * LEXINGTON, SC 29010 Phone * 803-351-4439
E-mail Shana.Ellis80271@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

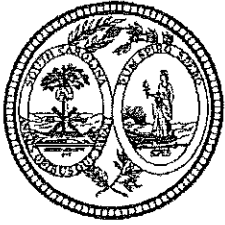
I don't agree with the 63% increase or the 70% BSC increase. It's simply unfair. Other neighborhoods in our area are paying far less.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

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JUN 02 2011

PSC SC
MAIL/DMS



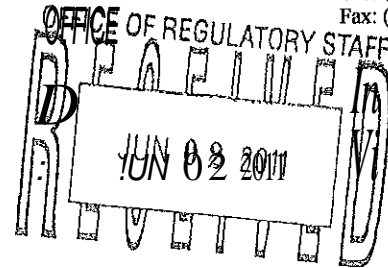
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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199
896-5199

June 2, 2011



Mary Goodwin
129 Hobden Court
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Goodwin:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

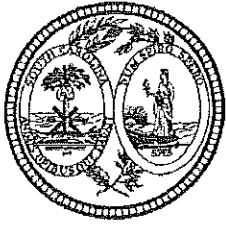
Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Email

in Docket * 2011 - 47 - WS

Page 1 of 1



The Public Service Commission State of South Carolina

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David A. Wright, Second District

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G. O'Neal Hamilton, Fifth District

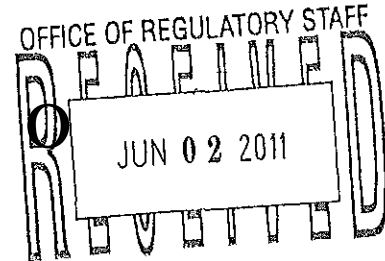
Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Rodney L. Grantham
256 Laskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Grantham:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email formitorcontact@psc.sc.gov

* Required Fields

Letter of Protest

Date: * May 23, 2011

in Docket * ~~2011~~ - ~~17~~ - WS

Print

Email

Protestant Information:

Name * Rodney L. Grantham

Mailing Address * 256 Loskin Lane

City, State Zip* Lexington, SC 29073 Phone * 803-381-4210

E-mail Rodney9902@sc.rr.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

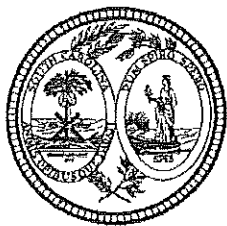
We are currently a customers of CWS. We have lived at our current residence for the past 7 years.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We are greatly contesting the increase of the water rates due to the service and billing problems that we have had. Over the past few years we have had major inconsistencies in our bills. Many times when we have called customer service and they have had no answers as to why our bill is incorrect. We have been told numerous times it was because they were switching to a new billing system. The bill that we were calling about did not even match their records for the same billing period. Our meter and our neighbor's meter are grass covered and do not appear to have been read in a few months. They also charge us a prorated fee for water that is passing through their meter before it reaches our home. If there is a leak in the line they have no need to fix it quickly because we are paying for the water that is leaking out. Until many of these problems are corrected I do not feel that CSW needs to increase their rates. Until they can explain to us what we are currently paying for and their customer service people can explain the numerous errors in our bills and we can see that our meters are actually being read, there should be no rate increase.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I would be glad to testify at the hearing concerning this matter. I will be free to do so after the 3rd of June, 2011.



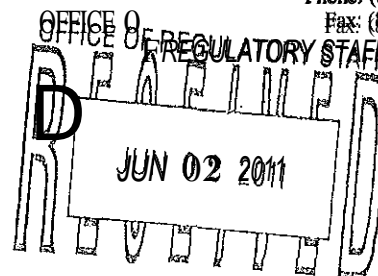
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Fax: (803) 896-5246

Clerk's Office
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Fax: (803) 896-5199

June 2, 2011



Bryan & Kristal Haynesworth
312 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Haynesworth:

our written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Bryan & Kristal Haynesworth
Mailing Address * 318 LOSCH BLVD
City, State Zip * Lexington, SC 29050 Phone * 803.245.729
E-mail * KristalHaynesworth@gmail.com

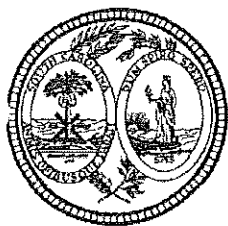
1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Any increases are disagreed upon due to bill is already higher than any other subdivision in our area. we should not have to pay for water lost from master meter to the residents meter. we should not have to pay for WWTP and etc.



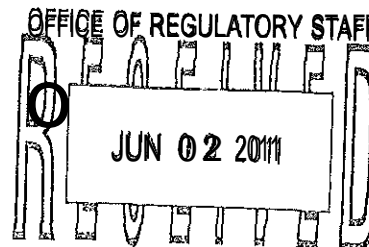
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



David Howell
104 Torrosdale Drive
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Howell:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

DAVID HOWELLS

Mailing Address *

104 TORRISDALE DR

City, State Zip*

LEXINGTON, S.C. 29073

Phone *

803-957-1196

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

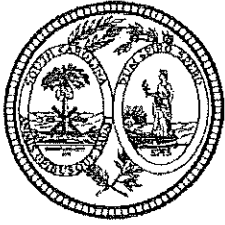
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

k. I believe the rates for water and sewer are not fair. It should be lowered in the new rate schedule. The customer is only allowed for 71.86% of the cost of the water and sewer. The rates are too high and the water and sewer charges are too high. I am not happy with the rates and I am protesting them. I am not happy with the rates and I am protesting them. I am not happy with the rates and I am protesting them.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I do not wish to make an appearance at a hearing in this proceeding.



The Public Service Commission State of South Carolina

COMMISSIONERS
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Chairman

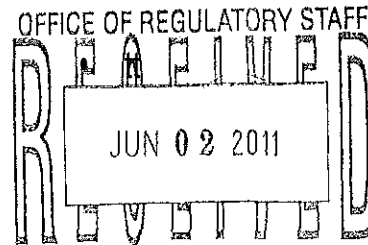
David A. Wright, Second District
Vice Chairman

Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Dave & Kim Jordan
115 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Jordan:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Dave & Kim Jordan
Mailing Address * 115 Maple Leaf Way - Maple Grove Subdivision
City, State Zip * Lexington, SC 29073 Phone * 803-622-3321 / 803-359-4163
E-mail lucky130flexington@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We think that the amount that our neighborhood is charged for water is outrageous. We have lived in this subdivision for 8 years and the cost for sewage has constantly gone up, which is more than the actual water bill portion. Whenever I have called CWS they say that we are paying a fee for their company to be the middle man.

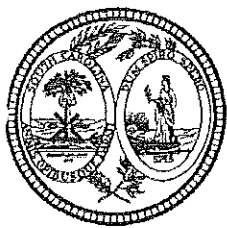
Our bills are constantly fluctuating on when you receive them and when payment is due.

Also in regards to the quality of water that we pay so highly for, we actually have to have a filtering system in our sink and our refrigerator/ice maker to be able to drink it.

My brother and my aunt live in neighborhoods near us that are provided with CWS and they are very upset and disgruntled as well.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Will do so if needed.



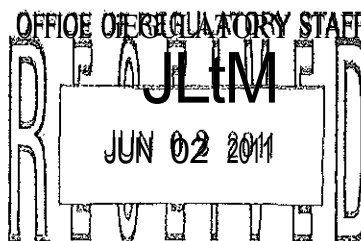
The Public Service Commission State of South Carolina

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Douglas H. Kinder
113 Tottendale Drive
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Kinder:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

DEPUY GIBBS R. Kinder

Mailing Address *

1137 PINEHURST AVE 2 DMC

City, State Zip *

LEXINGTON, SC 29073

Phone *

803-233-8002

E-mail

hKinder@SCRC.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

The pass through rate needs to be changed in the new rate structure. We should be charged only for the gallons of W. Cola water that pass through my meter & the rate charge by West Cola to CWS

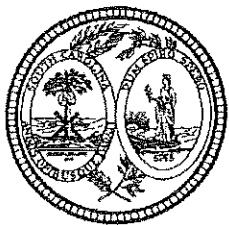
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

This is an unreasonable rate hike. Many people (me) are on a fixed income. To require this large an amount would certainly be a hardship.

The billing process you use is awful! Inconsistent & certainly not in a timely manner.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I do not wish to appear.



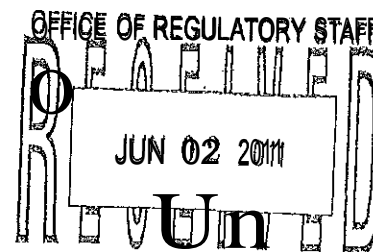
The Public Service Commission State of South Carolina

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Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Olivera Lynch
David Dufort
224 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Dufort & Ms. Lynch:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Oliver Lynch & David Dupont

Mailing Address *

~~Puppy/4V 32293@yahoo.com~~ 224 Loskin Lane

City, State Zip *

Lexington, SC 29073

Phone *

803 (520-7829) Lexington SC

E-mail

Puppy/4V 32293@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

I am customer of the Company that IS F/A (subject of this pending proceeding).

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

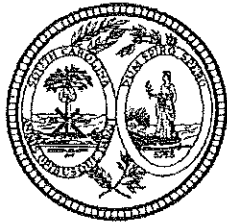
That is only company who charge customer what ever they want not by use. That is not fair, that is not right. We do not use all that water they charge as for. Water should be metered (not estimated). I come from NASS water, bill was every 3 month for 50 dollars (people off 5 in house)

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Yes I am. I am because I think to go to increase cost 23% it is brutal

224 Loskin Lane
Lexington SC 29073

Oliver Lynch



The Public Service Commission State of South Carolina

COMMISSIONERS
Jolm E. "Butch" Howard, First District

Chairman

David A. Wright, Second District

Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

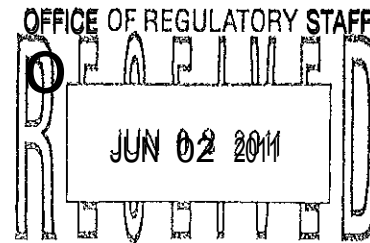
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

Barney & FiFi Means
113 Hobden Court
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Means:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Barney & Fifi Means

Mailing Address *

113 Hobden Court

City, State Zip *

Lexington, SC 29073

Phone *

(803) 358-1085

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

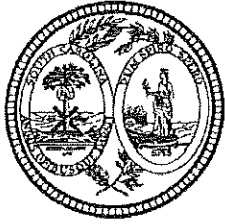
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I, being a resident of Maple Grove Subdivision, we feel that a rate increase, is unduly excessive for the following reasons: 1) the water provided by Wtiks Incorporated is not delivered or processed by the company, and there is no local office for complaints. 2) Since the establishment of our subdivision, we have consistently had the highest water bills in Richland and Lexington Counties but haven't seen any improvement.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * On the system

NO, I do not wish to make an appearance.



The Public Service Commission State of South Carolina

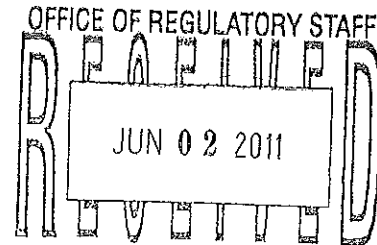
COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

J.D. Nitzshe
108 Torrisdale Drive
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Nitzshe:

Our written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 20, 2011

Protestant Information:

Name *

J. D. NITZSCHE

Mailing Address *

108 TORRESDALE DRIVE

City, State Zip *

LEXINGTON, SC

29013

Phone *

803-520-7484

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

1- PROTEST HIGHER RATES: WE ALREADY PAY 3-4 TIMES WHAT
NEIGHBORING COMMUNITIES PAY (THAT DO NOT HAVE CAROLINA
WATER)

2- PROTEST PAVING FOR WATER, WE DO NOT HAVE CAROLINA WATER
SHOULD BE RESPONSIBLE FOR WATER LINE BECAUSE IT GOES THROUGH
OUR INDIVIDUAL LOT.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)



The Public Service Commission State of South Carolina

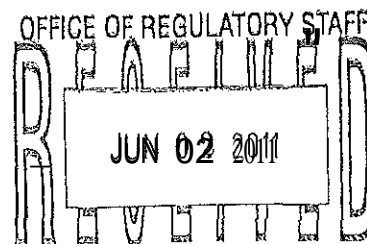
Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

Kenneth Parker
309 Loskin Lane
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Parker:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

KENNETH PARKER

Mailing Address *

3309 WIDEKIN LANE

City, State Zip *

LEXINGTON, SC 29073

Phone *

803-996-6840

E-mail

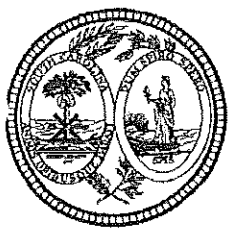
1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

CAROLINA WATER & SEWER SERVICE IS REQUESTING A RAISE IN RATES WITHOUT SHOWING ANY CAUSAL CONSUMPTION, IS PAYING HIS CUSTOMERS WANT TO CONSERVE & SAVE. THIS THEIR PROFIT MARGINS ARE LOWER. AS ALL THE COMPANYS COST, BEING HIGHER.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)



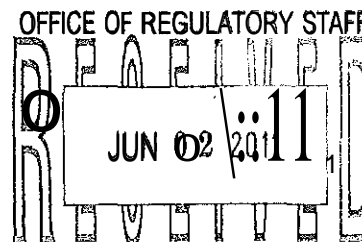
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



David & Donna Peterson
131 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Peterson:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

David + DWGL Peterson

Mailing Address *

131 Mink Leaf Way

City, State Zip *

Lexington, SC 29073

Phone *

803-358-9443

E-mail

d1peters_2003@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Not pay some of the highest rates in the state, inconsistent billing and poor customer service as stated above. Over all dissatisfaction with water service!

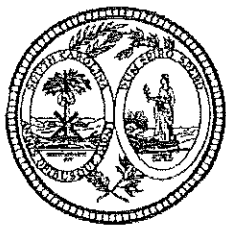
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

if needed

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MAIL/OMS



The Public Service Commission State of South Carolina

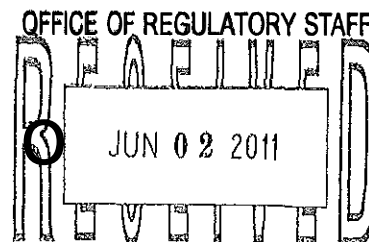
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

Jeffery E. Pope
316 Loskin Lane
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Pope:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

JEFFERY E. POPE

Mailing Address *

BRIG LOSKIN! Ld.

City, State Zip *

LEXINGTON

SC

29073

Phone *

863-520-4779

E-mail

JPOPE@GMAIL.COM

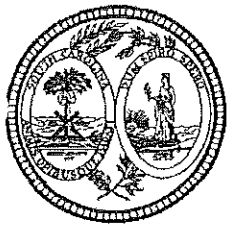
1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

- WE ARE CURRENTLY PAYING MORE THAN OTHER NEIGHBORHOODS IN OUR AREA.
- WE FEEL IT IS ILLEGAL TO HAVE TO PAY FOR WATER THAT WE DO NOT USE... IT IS MY UNDERSTANDING THAT ANY WATER LOSS THAT CWS HAS BECAUSE IT GETS TO ME IS PASSED ON TO US IN OUR BILL.
- I AM PROTESTING THE 80% RATE INCREASE PROPOSAL & BEFORE COUNCIL'S PASS-THROUGH CHARGE.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)



The Public Service Commission State of South Carolina

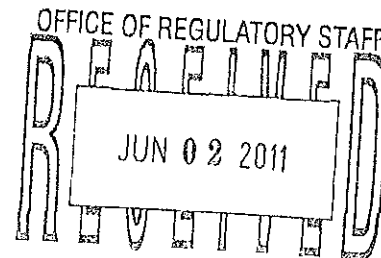
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011

Jill Reinhart
313 Loskin Lane
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Reinhart:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Jill Kely Whw

Mailing Address *

313 Loskin Lane

City, State Zip *

Lexington, SC 29073

Phone *

530-1655

E-mail

Reinhartj323@aol.com

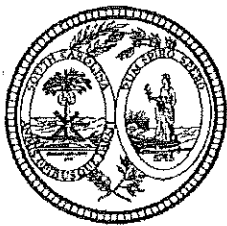
1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I do not agree with the increase in the facilities charge or commodity charge. Other subdivisions in the area do not pay what our subdivision does.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)



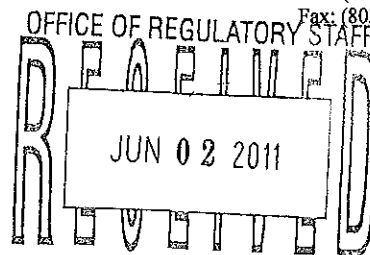
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Anthony Ricard
308 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Ricard:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Fiat Water & Sewer, Inc.

Mailing Address *

308 Lusk Ln

City, State Zip *

Lexington, SC

Phone *

803-604-6710

E-mail

QUINEDON@PSC.IT.C-SC

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I protest because our rates are already higher than anyone else's in the Lexington area.

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JUN 07 2011

PSCSC
MAIL/DMS

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

RECEIVED

JUN 07 2011

PSCSC
MAIL/DMS



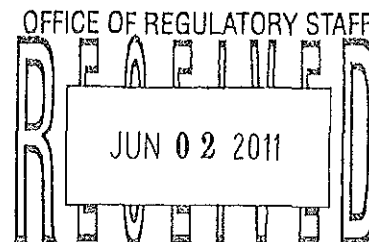
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Venkatkaxm R. Thannir
236 Losklin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Thannir:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but **cannot** cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Date: * May 20, 2011

Protestant Information:

Name * VENKAT LAXMAN Thannik
Mailing Address * 236 Losk. EL-LIN
City, State Zip * Lexington, SC 29013 Phone * 803-233-8355
E-mail THANNIK@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Proposed increase to the charges.
Rate increase is real (from 1000 to 1200) and
advise not to increase.

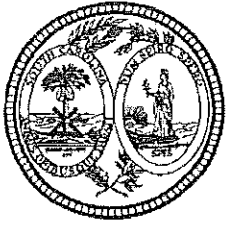
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

yes

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JUN 02 2011

PSC SC
MAIL/ DMS



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman

David A. Wright, Second District
Vice Chairman

Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District

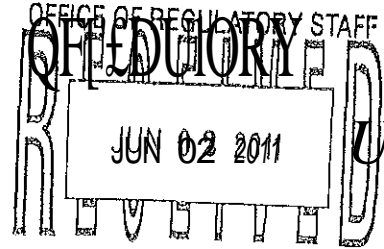
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Nathan & Heather Wheeler
112 Maple Leaf Way
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Wheeler:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Print

Email

* Required Fields

Date: * May 20, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Protestant Information:

Name * Nathan and Heather Wheeler

Mailing Address * 112 Maple Leaf Way

City, State Zip * Lexington, SC 29013 Phone * 256-679-0496

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

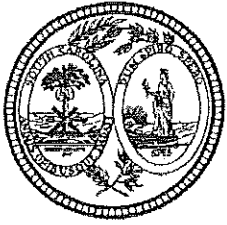
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

CWS's passthrough mechanism is an unfair and unreasonable way to pass charges on to us, the customer. We are essentially paying twice the cost for water. CWS does not routinely check our meter but charges us specific usage. How are they determining what we used if they aren't regularly checking the meter? Our billing cycle is more than three months behind leaving us no way to dispute charges in a timely manner. CWS is not concerned about the customer - they do not allow usage of fire hydrants in the neighborhood! The rates at which we pay for water are astronomically high compared to other water systems in the area.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman

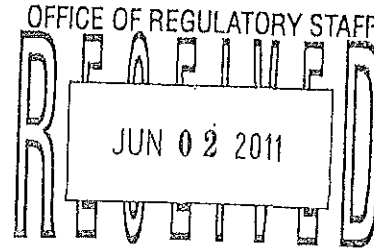
David A. Wright, Second District
Vice Chairman

Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 2, 2011



Dorthea Wilson
272 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Wilson:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

DORTHEA WILSON

Mailing Address *

612 HASKINS LANE

City, State Zip *

Lexington SC 29053

Phone *

803-351-2446

E-mail

mwilson@scps.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

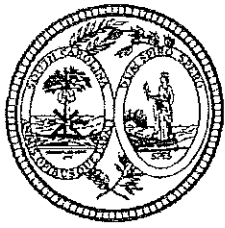
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The water increase. The water is already very high. When other Subdivision right next door only pay \$30.00 Monthly for everything. People moving out because of the cost of water. We should not have to pay for water some one else use. in in my home. No control of water lost between master meter and resident meters.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

yes just give me the time and place.



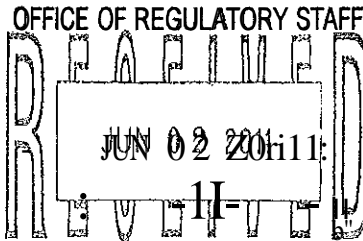
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011



Teresa Berenyi
23 Woodvine Lane
Lake Wyie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Berenyi:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

RECEIVED
JUN 01 11

230044

From: Easterling, Deborah
Sent: Wednesday, June 01, 2011 12:01 PM
To: 'Berenyi, Teresa H'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Berenyi:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WIS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Berenyi, Teresa H
[mailto:THBerenyi@NationalGypsum.com]
Sent: Wednesday, June 01, 2011 11:33 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

RECEIVED
JUN 01 2011
PSC SC
MAIL/DMS

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

Sustainability is a priority for National Gypsum - Please
consider the environment before printing this e-mail.

NOTE TO RECIPIENT The foregoing message is sent from the National Gypsum Company email system, which is designed and intended to be used solely for communications relating to the business of the Company. Any matters covered or expressed in this email, or in any attachment hereto, which do not relate to the Company's business, are personal communications from the sender, and National Gypsum Company is not responsible for any such content



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Email

Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Date: * June 01, 2011

Protestant Information:

Name * TERESA BERENYI

Mailing Address * 23 WOODVINE LANE

City, State Zip * LAKE WYLIE, SC 29710 Phone * 803-831-9051

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

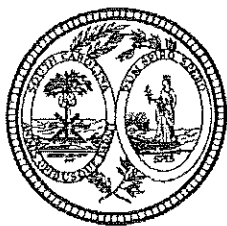
I am customer of the Carolina Water Service.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Our household consists of 2 adults. We continue to try and conserve our water usage due to the fact that the cost of our water is higher than what we were paying when living in Charlotte NC. CWS's request for 80%+ increase in customer's rates is outrageous. If operating and maintenance expenses have only increased 6% per year since 2005, this equates only to roughly 36%. Their request for the additional 44% monies is pure greed. Their increase should be denied.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.



The Public Service Commission State of South Carolina

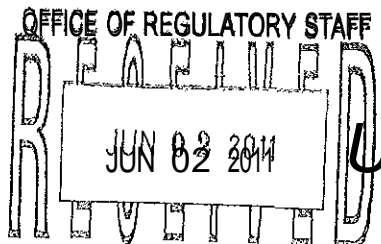
COMMISSIONERS
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011

Kelmeth D. Brown
121 Savannah Lane
West Columbia, SC 29169



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Brown:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, May 31, 2011 4:13 PM
To: 'kbrown8887@sc.rr.com'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Brown:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: kbrown@nccainfinancial.com
[mailto:kbrown@nccainfinancial.com]
Sent: Tuesday, May 31, 2011 10:35 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.



Required Fields

Letter of Protest

in Docket * 2011 - 47 - WS

Print

Email

Date: * May 31, 2011

Protestant Information:

Name * Kenneth D Brown

Mailing Address * 1211 Savannah Lane

City, State Zip* West Columbia, SC 29169 Phone * 803.794.0768

E-mail kbrown8887@sc.rr.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

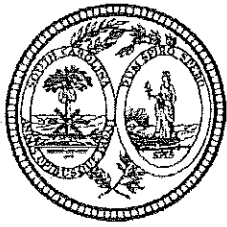
Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The rates are already high enough and we have no other option for sewer and water service

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No



The Public Service Commission State of South Carolina

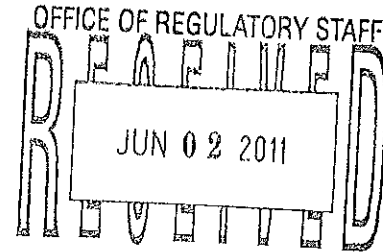
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011

Katie O. James
2228 Iron Work Drive
Clover, SC 29710



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. James:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, May 31, 2011 4:22 PM
To: 'Katie James'
Subject: RE: Rate increase for CWS

Dear Ms. James:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

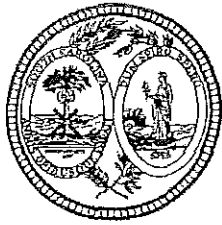
From: Katie James [mailto:kthuggm@gmail.com]
Sent: Tuesday, May 31, 2011 2:31 PM
To: Contact
Subject: Rate increase for CWS

RECEIVED
JUN 01 2011
PSC SC
MAIL / DMS

To whom it may concern,

I am quite frankly appalled by the thought of a "49%" increase in our water service. It makes me feel absolutely helpless because I know if I want water it has to be provided to me by Carolina Water Service. This increase will put unnecessary stress on the already increasing financial responsibility of my family. My husband and I just recently decided that the rate increases that the cable company instilled upon us was too much so we eliminated cable from our home! Unfortunately we don't have the luxury to "shop around" for water. I hope you will take every email and letter that you are receiving into the highest consideration when making your decision about allowing CWS to increase their rates and realize that this increase will hurt thousands of customers.

Sincerely,
Katie O. James



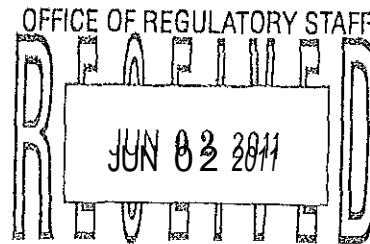
*The Public Service Commission
State of South Carolina*

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain B. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011



Jeff Jones
100 Toddale Drive
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina


Mr. Jones:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an **Application, Petition, Motion** or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,


Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 20, 2011

Protestant Information:

Name *

Jeff Jones

Mailing Address *

100 Torrisdale Dr

City, State Zip *

Lexington, SC

6C

39073

Phone *

803 233 3329

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed, Attach additional information if necessary.)

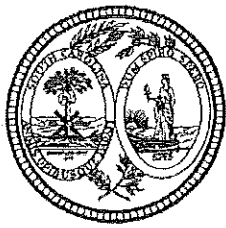
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC, I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed, Attach additional information if necessary.)

I protest the CWS rate increase as it is unfair. I have seen no improvements to justify the rate increase. Auditing my own meter and comparing it to the bill is nearly impossible. I have had many months when the bill was 2 to 3 months behind. The only explanation I received from customer service was that the billing issue was because of them ^(CWS) switching over to a new billing system. This went on much longer than it should have.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No. Reason being is that there ^{are} many others protesting the rate increase that have had Carolina water much longer than myself. They have more proof and horror stories than ~~me~~ I do which would justify the protest much more strongly.



The Public Service Commission State of South Carolina

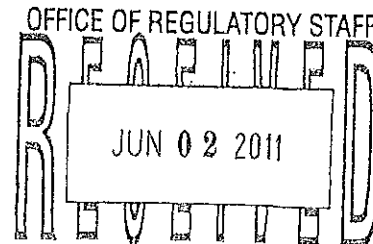
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011

Ray A. Lord
216 Racket Road
Chapin, SC 29036



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Lord:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, May 31, 2011 4:03 PM
To: 'LordLawFirm@aol.com'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Lord:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: LordLawFirm@aol.com [mailto:LordLawFirm@aol.com]
Sent: Friday, May 27, 2011 7:51 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a data set:

1. Double-click the attachment.
2. Acrobat will prompt you to select a data set.

=====
Ray A. Lord
Attorney at Law / Licensed Federal Firearms Dealer
Lord Law Firm, LLC
P.O. Box 2735
7436 Broad River Rd., Ste. 110
Irmo, SC 29063
(803) 407-4140
(803) 407-4710 (fax)
(803) 407-3345 (alternate fax)
www.lordlaw.com
www.sctraffictickets.com
www.palmettosafetysupply.com
=====

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Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 27, 2011

Protestant Information:

Name * Ray A. Lord

Mailing Address * 216 Racket Rd

City, State Zip * Chapin, SC 29036 Phone * 803-447-2277 cell

E-mail lordlawfirm@aol.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

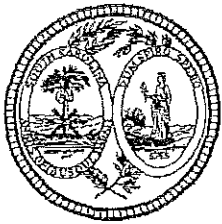
I am a customer of Carolina Water Service.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The rates they are requesting are outrageous. They are already over-charging us and they deliver very poor water (brown, smelly, and it ruins our plumbing). They also have very poor customer service. They don't deserve the money that we pay them now, much less more.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.



The Public Service Commission State of South Carolina

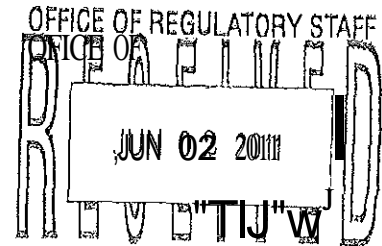
Jocelyn G. Boyd
Chief Clerk/Administrator
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011

Whitney Maxwell
300 Loskin Lane
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Maxwell:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



230045
Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Whit Deal / Lucy Well
Mailing Address * 800 Lockin Lane
City, State Zip * Lexington, Be 29073 Phone * (803) 520-6791
E-mail whitdeal813@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

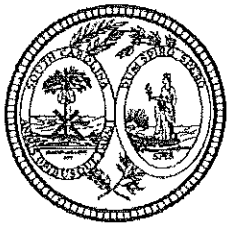
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

~~The~~ proposed increase in ~~ENS~~ water is unreasonable and unfair. ~~we~~ do not believe ~~HAEX~~ we should be responsible ~~of~~ for paying for water ~~lam~~ costs occurring between master meters ~~0-10~~ 0-10 resident meters.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

we would be willing to appear at the hearing if my schedule permits.



The Public Service Commission State of South Carolina

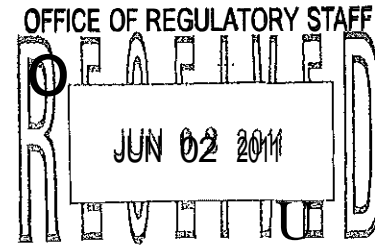
COMMISSIONERS
John E. "Butch" Howard, First District
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011

Dalmy Meyers
116 Forty Love Pt.
Chapin, SC 29036



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Meyers:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
ant: Tuesday, May 31, 2011 4:43 PM
To: 'dmeyers3@sc.rr.com'
Subject: RE: DMSRequest

Dear Mr. Meyers:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Erskine, Randy H.
Sent: Tuesday, May 31, 2011 8:02 AM
To: Easterling, Deborah (Deborah.Easterling@psc.sc.gov)
Subject: FW: DMSRequest

From: DEM [<mailto:dmeyers3@sc.rr.com>]
Sent: Friday, May 27, 2011 7:51 PM
To: Erskine, Randy H.
Subject: DMSRequest

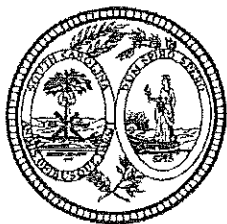
docket number 2011-47-WS, File as a PROTESTANT

The water stains clothes, bathtubs and toilets.

Water is constantly having to be boiled.

Word was that they have too many houses on the well.

Danny Meyers



The Public Service Commission State of South Carolina

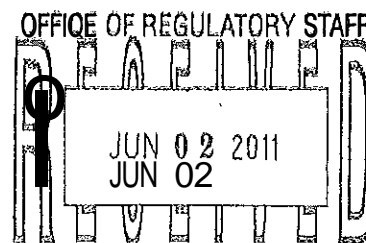
COMMISSIONERS
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David A. Wright, Second District
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Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011

Mary Prather
212 Racket Road
Chapin, SC 29036



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Prather:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, May 31, 2011 4:10 PM
To: 'Mary Prather'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001[1].pdf

Dear Ms. Prather:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Mary Prather [mailto:Mary.Prather@PalmettoHealth.org]
Sent: Monday, May 30, 2011 10:24 AM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001[1].pdf

Form Returned: Letter_of_Protest_Form_pub_0001[1].pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

PALMETTO HEALTH CONFIDENTIALITY NOTICE

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited by law. If you have received this communication in error, please notify me immediately.



Required Fields

Letter of Protest

Print

Email

Date: * May 31, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Mary Prather

Mailing Address * 212 Racket Road

City, State Zip * Chapin, SC 29036 Phone * 803 749 3113

E-mail mlprathe@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

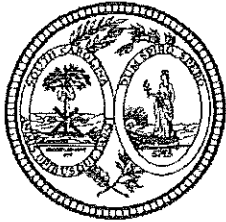
I am a customer of Carolina Water Service.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Carolina Water Service provides very poor service. We have had multiple and frequent issues in the past 10 years, with water pressure and water quality (brown water). Carolina Water has never corrected the ongoing problems and has been consistently difficult to contact.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

no



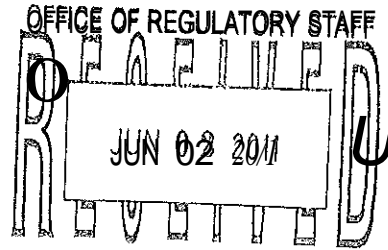
The Public Service Commission State of South Carolina

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Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

June 1, 2011



Thomas Wirth
29 Quayside Court
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Wirth:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an **Application, Petition, Motion** or other matters which the Commission may have under **consideration**. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, May 31, 2011 4:11 PM
To: 'tgwirth@gmail.com'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Wirth:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Linda Eiler [mailto:lindemail@gmail.com]
Sent: Monday, May 30, 2011 11:52 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a data set:

1. Double-click the attachment.
2. Acrobat will prompt you to select a data set.



Required Fields

Letter of Protest

Print

Email

Date: * May 31, 2011

In Docket * 2011 - 47 - WS

Protestant Information:

Name * Thomas Wirth

Mailing Address * 29 Quayside Court

City, State Zip * Lake Wylie, SC 29710 Phone * (803) 831-9974

E-mail tgwirth@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of this company and a resident of Lake Wylie.

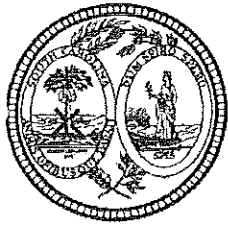
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am protesting the company's request of an increase in charges for water service. Of all of the places I have lived the charges for water service here in Lake Wylie are the highest by far that I have ever seen. They are even high than I paid while living out west in the high desert.

Prior to moving to Lake Wylie, I lived in Clemmons, NC. My water usage there was actually higher than I am currently using, however, my water bills in Clemmons were between \$25 to \$35 per month. My bill here in Lake Wylie averages \$60.+ per month.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

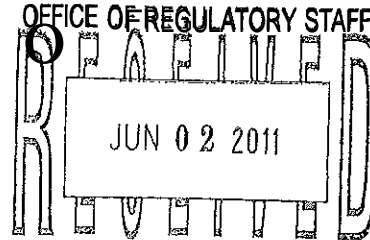


The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

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David A. Wright, Second District
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199



May 31, 2011

Barbara King
132 Forty Love Point
Chapin, SC 29036

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. King:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229996

From: Easterling, Deborah
Sent: Friday, May 27, 2011 4:39 PM
To: 'KING, BARBARA C (ATTSI)'
Subject: RE: Carolina Water - Docket 2011 47 WS - Protest

Dear Ms. King:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: KING, BARBARA C (ATTSI) [mailto:bk5098@att.com]
Sent: Friday, May 27, 2011 3:28 PM
To: Contact
Subject: Carolina Water - Docket 2011 47 WS - Protest

Attached is my protest for Carolina Water System increased rates

<<Letter_of_Protest_Form_pub_0001.pdf>>

Barbara King, PMP
NPM - National Project Manager
AT&T Business Solutions
AT&T Operations, Inc.
Office: 803-732-0336
Cell: 803-447-3163

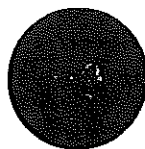
Eastern Time Zone

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MAY 27 2011

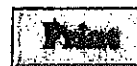
PSC SC
MAIL/DMS



Required Fields

Date: * May 27, 2011

Letter of Protest
in Docket * 2011 - 47 - WS



Protestant Information:

Name * Barbara King

Mailing Address * 132 Forty Love Point

City, State Zip * Chapin, SC 29036 Phone * Kingbarb@bellsouth.net

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Carolina Water has provided water service to my home for 15 years and the water quality is horrible. We have complained and no improvements made

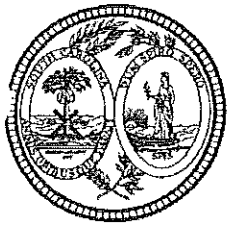
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The quality of water in our neighborhood, Forty Love development in Chapin, is awful. The water is brown, leaves stains in bathroom fixtures, sinks, fridge, etc. The shower and bathtub are left with water stains that cannot be removed. Drinking glasses are stained and cannot be cleaned. The water does not taste good. We have complained numerous times and no improvements are made. We also do not have enough water pressure to take showers.

Carolina Water should not be allowed an increase until they can prove to provide quality water.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I will if necessary



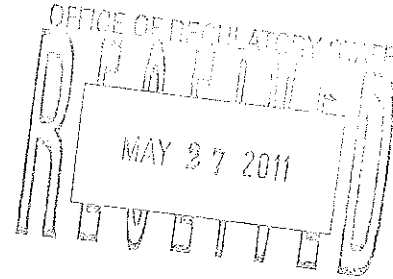
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
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Fax: (803) 896-5199

May 27, 2011



Brian Ailstock
104 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Ailstock:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

170526110

2009161

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 25, 2011 9:47 AM
To: 'Katie Ailstock'
Subject: RE: Letter of Protest - Ailstock

Dear Mr. Ailstock:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Katie Ailstock [mailto:ailstock@dmhservices.net]
Sent: Wednesday, May 25, 2011 9:27 AM
To: Contact
Subject: Letter of Protest - Ailstock

RECEIVED
MAY 26 2011
PSC SC
MAIL / DMS



* Required Fields

Date: * May 25, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Brian Allstock

Mailing Address * 104 Loskin Lane

City, State Zip * Lexington, SC 29073 Phone * 8033818566

E-mail bklk96@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

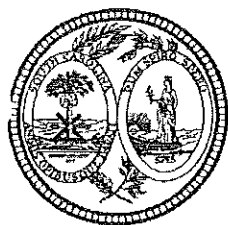
I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "1-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

-Lost water expense should not be covered by customers, leaves little incentive for CWS to decrease this amount
-Pass-through mechanism be changed in the new rate structure that customers should only be billed for the gallons W. Col. water that pass through my meter and only at the rate that W. Col. charges CWS
-The percent of Increase that CWS is asking is not fair and justified, I have not seen any capital improvements in my neighborhood and understand that CWS has consolidated services, should justify less staff and expenses
-The current rate is one of the highest in the state, we do not have a choice of who we get our water from, leaving us little option in receiving a necessity of life
-Distribution only customers should not have the same costs go into their base facilities charge and commodity charge as non-distribution only customers

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

no



The Public Service Commission State of South Carolina

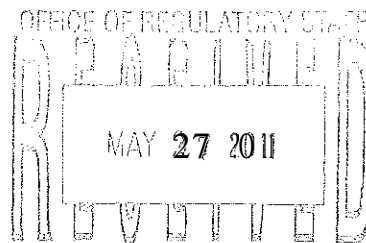
Jocelyn G. Boyd
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
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Fax: (803) 896-5199

May 27, 2011

Gaty and Claire Brant
2147 Eskridge Terrace
Lake Wylie, SC 29710



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Brant:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

RECEIVED
DOCS-26.11
229956

To: Easterling, Deborah
Subject: RE: Carolina Water Service

-----Original Message-----

From: Easterling, Deborah
Sent: Wednesday, May 25, 2011 3:37 PM
To: 'gcbraant@comporium.net'
Subject: RE: Carolina Water Service

Dear Mr. & Mrs. Brant:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: gcbraant@comporium.net [mailto:gcbraant@comporium.net]
Sent: Wednesday, May 25, 2011 3:29 PM
To: Contact
Subject: Carolina Water Service

May 25, 2011

RECEIVED

Public Service Commission of South Carolina

MAY 26 2011

Docket #2011-477-WS

PSCSC
MAIL/OMS

Dear Sir or Madam:

As a resident and member of the Mill Creek Falls Homeowners Association, Mill Creek Falls being a community

of 398 home sites located within the 29710 area zip code in Lake Wylie, SC, I am writing to you to object to Docket #2011-470 WS, the Application of Carolina Water Service, Inc. for Approval of an Increase in its Rate for Water and Sewer Services Provided to All of Its Service Areas in South Carolina.

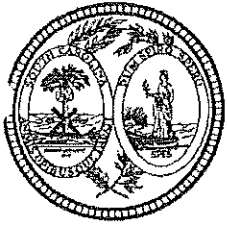
We feel that a rate increase of 80% is not only unnecessary, but in this age of overall inflation more than unreasonable.

We ask that the Public Service Commission of South Carolina do its duty for the public it represents and deny this rate increase.

Our Board of Directors has offered send a representative to appear before the Commission if deemed necessary.

Sincerely,

Gary & Claire Brant
2147 Eskridge Terrace
Lake Wylie, SC 29710
gcbrant@comporium.net
313-910-3801



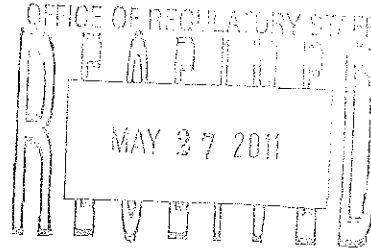
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 27, 2011



Paul W. Callahan
229 Shakerag Road
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Callahan:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229984

From: Easterling, Deborah
Sent: Thursday, May 26, 2011 3:32 PM
To: 'Paul Callahan'
Subject: RE: Docket 2011-47-WS Letter of Protest

Dear Mr. Callahan:

This is to acknowledge receipt of your email to our PSC Website Comments,

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Paul Callahan [mailto:paul.callahan@att.net]
Sent: Thursday, May 26, 2011 3:15 PM
To: Contact
Subject: Docket 2011-47-WS Letter of Protest

Gentlemen:
Please consider my attached letter of protest.
Paul W. Callahan

RECEIVED

PSC SC
MAIL / DMS

• Required Fields

Date: * May 27, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Paul W. Callahan

Mailing Address * 229 Shakerag Road

City, State Zip * Aiken, SC 29803 Phone * (803) 644-9688

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

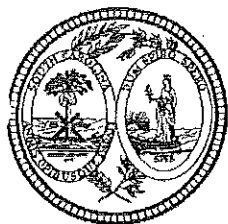
I am a customer of Carolina Water Service Inc.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I feel that the requested rate increases are not justified. I do not receive sewage or waste water service from the company since I am on a septic tank. The majority of expenses claimed by the company are for waste water or sewage treatment, and no expenses incurred for providing service to Aiken, South Carolina are claimed. Since I must fund any expenses associated with my septic tank, I feel that the company must not expect me to fund expenses for services provided to another distinct and unrelated group of customers in a different geographic area.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

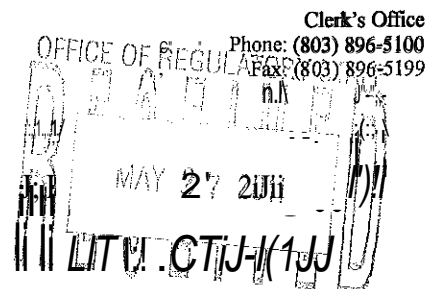


The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

May 27, 2011



Carsandy Mobley
133 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Mobley:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

229988

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name *

Carsandry Mobley

Mailing Address *

133 LOSTAN LANE

LOSALIN

City, State Zip *

Lexington SC 29073

Phone *

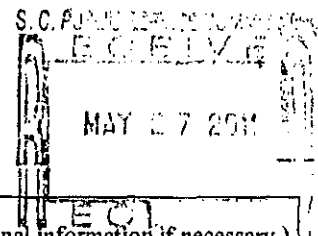
803-331-5456

E-mail

mobleysandy74@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.



2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I must firmly protest the rate increase. I think the price company is already getting there 80% or more. I will not be able to justify it based on the rates, and I can base it on what have been doing a long time.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Yes: I can't, but there are reasons that I would not disclose of confidentially.

Thank You All
Kindly.



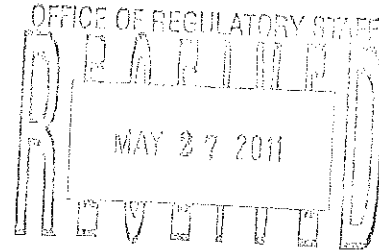
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

COMMISSIONERS
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Vice Chairman
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 27, 2011



Ronald and Arlene Lamparter
2135 Eskridge Terrace
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Lamparter:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229985

From: Easterling, Deborah
Sent: Thursday, May 26, 2011 3:09 PM
To: 'Ronald Lamparter'
Cc: Arlene
Subject: RE: Docket#2011-47

Dear Mr. & Mrs. Lamparter:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Ronald Lamparter [<mailto:paron18@yahoo.com>]
Sent: Thursday, May 26, 2011 1:58 PM
To: Contact
Cc: Arlene; paron18@yahoo.com
Subject: Docket#2011-47

Subject: Objection to 80% Rate Increase
From: Ronald & Arlene Lamparter
paron18@yahoo.com
To: contact@psc.sc.gov;
Date: Thursday, May 26, 2011

RECEIVED

PSC SC
MAIL / DMS

PLEASE REVIE
Ronald & Arlene Lamparter
2135 Eskridge Terrace
Lake Wylie, SC 29710
803-619-4010
Email: paron18@yahoo.com

May 26, 2011

VIA EMAIL

Public Service Commission of South Carolina
contact@psc.sc.gov

Re: Docket #2011-457-WS

Dear Members of the Commission:

As a resident and member of the Mill Creek Falls Homeowners Association, which consist of a community of 398 home sites within the 29710 zip code area in Lake Wylie, SC, I am writing to you to disapprove the application of Carolina Water Services increase in Water and Sewer rates. An 80 % no less any increase in rates at this time is absurd and insulting to the residents of Lake Wylie. We already pay one of the highest water and sewer rates imaginable and this rate request is an insult to the people of the community.

We ask the Public Service Commission of South Carolina to do the right thing and deny the rate increase.

Sincerely,

Ronald & Arlene Lamparer
W OUR OBJECTION

Ronald & Arlene Lamparter
2135 Eskridge Terrace
Lake Wylie, SC 29710
803-619-4010
Email: paron18@yahoo.com

May 26, 2011

Public Service Commission of South Carolina
contact@psc.sc.gov

Re: Docket #2011-457-WS

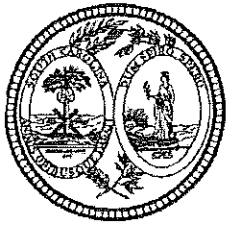
Dear Members of the Commission:

As a resident and member of the Mill Creek Falls Homeowners Association, which consist of a community of 398 home sites within the 29710 zip code area in Lake Wylie, SC, I am writing to you to disapprove the application of Carolina Water Services increase in Water and Sewer rates. An 80 % no less any increase in rates at this time is absurd and insulting to the residents of Lake Wylie. We already pay one of the highest water and sewer rates imaginable and this rate request is an insult to the people of the community.

We ask the Public Service Commission of South Carolina to do the right thing and deny the rate increase.

Sincerely,

Ronald & Arlene Lamparter



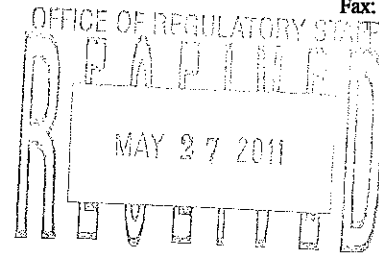
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
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Fax: (803) 896-5246

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Vice Chairman
Randy Mitchell, Third District
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 27, 2011



James Lawrence
116 Poplin Place
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Lawrence:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

J1mk836LL>JID

229958

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 25, 2011 9:45 AM
To: 'James Lawrence'
Subject: RE: Form Returned: Letter_of_Protest_Form_ppbb_0001.pdf

Dear Mr. Lawrence:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: James Lawrence [mailto:lawrencej3@yahoo.com]
Sent: Tuesday, May 24, 2011 6:07 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_ppbb_0001.pdf

Carolina Water Service Inc. Protest Letter

RECEIVED

MAY 29 2011

PSC SC
MAIL/OMS



Required Fields

Letter of Protest

Print

Email

Date: * May 25, 2011

in Docket * _____ - _____ - _____

Protestant Information:

Name * James Lawrence

Mailing Address * 116 Poplin Place

City, State Zip * Lake Wylie, SC 29710 Phone * 803-984-4792

E-mail lawrencej3@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

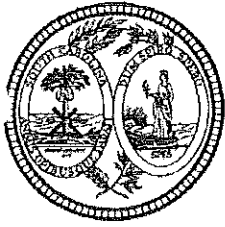
I am a customer of Carolina Water Service,

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The water provided by Carolina Water Service to us in Lake Wylie is already inflated compared to surrounding towns and cities. This water company has proven over time that they are not reliable and often do things illegally. The pollution and sewage spills into Lake Wylie are inexcusable. The increase in our water rates is partially paying for the sewage cleanup, which should not fall back to us as the customers. The residents of Lake Wylie should not be responsible for paying for the water company's mistakes. This rate increase is not a small increase and will have a direct impact on our quality of living. Included in the increase is the cost of a water meter, which has been proposed to increase from \$11 to \$19 per meter. That means I will pay \$38 before I even consume any water. There should not be a fee to have a meter in my yard, because I pay for the water coming from it. The Carolina Water Service should be held liable for the sewage cleanup, not the residents. They should not be allowed to simply increase rates by 40% to make up for their inefficiencies. Other water companies in the area are held to high standards and are a lot more respected by their community. If Carolina Water Service can not perform to the standards of other water companies in the area, they need to be removed and replaced.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes



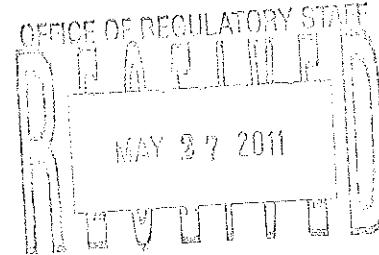
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 27, 2011



Bruce Portus
188 Barancle Circle
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Portus:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an **Application**, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229987

From: Easterling, Deborah
Sent: Thursday, May 26, 2011 3:02 PM
To: 'Bruce Portus'
Subject: RE: Letter of Protest - Docket 2011-47-WS

Dear Mr. Portus:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Bruce Portus [<mailto:bportus@hotmail.com>]
Sent: Wednesday, May 25, 2011 7:42 PM
To: Contact
Subject: Letter of Protest - Docket 2011-47-WS

Attached is my letter of protest.

Bruce Portus

RECEIVED

PSC SC
MAIL / DMS

Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS



Date: * May 26, 2011

Protestant Information:

Name * Bruce Portus

Mailing Address * 188 Baranckle Circle

City, State Zip * Lexington, SC 29072 Phone * 803-359-6874

E-mail bportus@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I live at Mallard Cove condominiums. This is a ten unit condominium complex which receives water and sewer service from Carolina Water. The water is provided by a well. The well, pump station, water treatment facility and storage tank are all located on Mallard Cove property. Mallard Cove is not compensated by Carolina Water for the use of our property.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

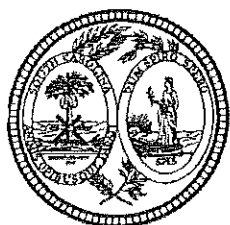
Carolina Water Service provides poor quality water, poor service and has damaged our property due to the operation of their water system as follows:

1. Unlike municipal water, Carolina Water's water has a high mineral content which damages commodes and plumbing fixtures. The buildup of minerals in my commodes became so unsightly that I had to replace all three of my commodes recently. Already, my new commodes have an unsightly mineral buildup. Likewise, I had to replace all my faucets.
2. Carolina Water's billing system has been a mess as Carolina Water transitions to a new billing system. Bills have been many months late creating extra work for our Treasurer.
3. A chemical leak from the water treatment facility damaged our tennis court. Water flushed from the water system eroded the bank above our tennis court. Carolina Water did not inform us of either one of these situations and we had to make written requests to them to get compensation.

Carolina Water is an unacceptable water provider. The PSC should insist that Carolina Water improves their service before considering ANY rate increase.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



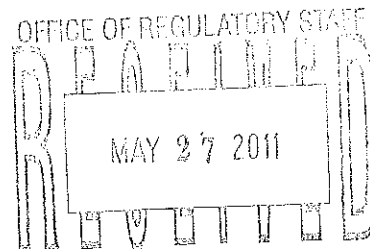
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 27, 2011



Monica Roveri
1008 Larbrador Lane
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Roveri:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

15 00526.11 10

229959

Easterling, Deborah

From: Easterling, Deborah
mt: Wednesday, May 25, 2011 9:45 AM
to: 'Monica or Ron'
Subject: RE: Docket 2011-47-WS

Dear Mrs. Roveri:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Monica or Ron [mailto:mnrover@bellsouth.net]
Sent: Tuesday, May 24, 2011 10:22 PM
To: Contact
Subject: Docket 2011-47-WS

JR/ECB/185

MAY 26 2011

PSC SC
MAIL/DMS



Required Fields

Letter of Protest

Print

Email

Date: * May 25, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Monica Roveri

Mailing Address * 1008 Labrador Lane

City, State Zip * Lake Wylie, SC 29710 Phone * 8036560183

E-mail mroveri@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

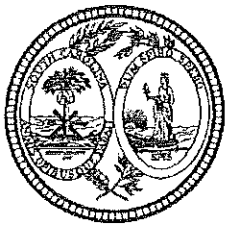
customer of Carolina Water Service

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

When comparing the cost of water in cities and areas comparable to Lake Wylie, the increase in the cost of water is substantially more. Furthermore, the percentage increase Carolina Water Service is stating is much lower than the actual increase an average homeowner would pay. According to my calculations, the consumer is looking at paying an additional 70-90%. This is not a fair and justifiable increase to its loyal customers.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

If need be.



The Public Service Commission State of South Carolina

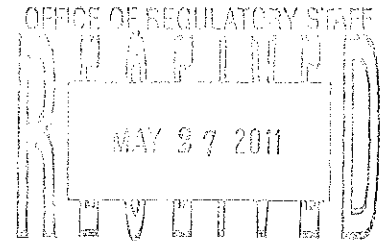
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 27, 2011

Michael and Mary Gene Ryan
219 Barnacle Circle
Lexington, SC 29072



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Ryan:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

2.09/6/10

Easterling, Deborah

From: Easterling, Deborah
To: Wednesday, May 25, 2011 9:46 AM
Cc: 'Mary Gene Ryan'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_00001.pdf

Dear Mr. & Mrs. Ryan:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477 WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Mary Gene Ryan [mailto:journaloffice@thunkinccom]
Sent: Wednesday, May 25, 2011 12:27 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_00001.pdf

Form Returned: Letter_of_Protest_Form_pub_00001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

RECEIVED

MAY 26 2011

PSC SC
MAIL / DMS



Required Fields

Letter of Protest

Date: * May 25, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * MICHAEL T, AND MARY GENE RYAN

Mailing Address * 219 BARNACLE CIRCLE

City, State Zip * LEXINGTON, SC 29072 Phone * 803-358-0819

E-mail mryan@csuniv.edu

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are customers of Carolina Water Service (aka "Utilities, Inc.") and have been since September 2006. We reside in the Seay Cove community in the town and county of Lexington.

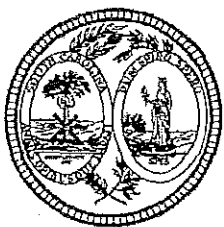
2. Please give a ~~Concise~~ statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We received notification through the mail during the week of May 15, 2011, from Carolina Water Service stating that they are requesting a rate increase of approximately 43% from the Public Service Commission. Their reasons for seeking an increase include rising costs of operation and a number of capital improvements made to the system. We do not dispute the fact that their operational costs have probably increased due to inflation; however, we have seen no evidence of the capital improvements mentioned in the notification. Carolina Water Service has given us mediocre service at best and has demonstrated an inability to track its own finances, as evidenced by last year's investigation by the Public Service Commission into their business practices. We are more than willing to compensate Carolina Water Service fairly for the increase in their operational costs due to inflation, but an increase of 43% is exorbitant, unfair to us as consumers, and unwarranted given Carolina Water Service's past and current performance.

We respectfully request that the Public Service Commission limit the increase granted to Carolina Water Service to no more than 10%, which would include roughly 8% due to inflation since 2006. We believe that this level of increase is fair to both the utility and the consumers. Once Carolina Water Service shows evidence of having made the capital improvements mentioned in their petition, they should apply to the Commission for an additional increase.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No, we do not wish to appear at the hearing.



*The Public Service Commission
State of South Carolina*

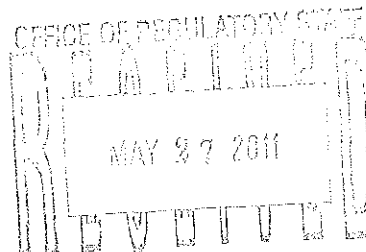
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

May 26, 2011

Charles H. Cook, Esquire
Cook Law Firm
6806 Pine Tree Circle
Columbia, SC 29206

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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199



**RE: Docket No. 2011-47-W/S - Application of Carolina Water Service,
Incorporated for Approval of an Increase in Its Rates for Water and Sewer
Services Provided to All of Its Service Areas in South Carolina**

Dear Mr. Cook:

This office has received your Petition to Intervene in the above-referenced proceeding. You, or the party you represent, have been made a Party of Record, unless challenged.

If you have intervened only on behalf of yourself, you may fully participate in the hearing with the right of cross-examination. Please be advised that the Commission's Rules and Regulations and existing South Carolina law require participation by an attorney admitted to practice in South Carolina for the representation for the interests of any person, group of persons, corporation or partnership, other than your individual interests. Your attention is directed to R.103-804(S)(1)b of the Rules of Practice and Procedure of the Commission regarding representation.

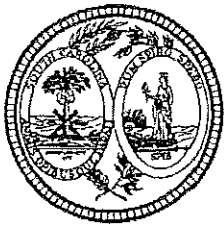
Documents filed in the above-referenced docket can be viewed on the Commission's website at www.psc.sc.gov.

If you have any questions relative to your participating in this proceeding, please call the Commission at (803) 896-5100.

Very Truly Yours,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff
Charles L.A. Telfeni, Esquire
Scott Elliott, Esquire
Laura P. Valtorta, Esquire

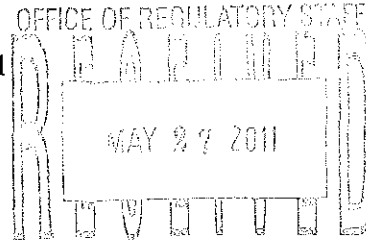


The Public Service Commission State of South Carolina

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Vice Chairman
Randy Mitchell, Third District
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Swain E. Whitfield, At-Large

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Chief Clerk/Administrator
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Fax: (803) 896-5246

May 26, 2011



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

Laura P. Valtorta, Esquire
903 Calhoun Street
Columbia, SC 29201

**RE: Docket No. 2011-47-W/S - Application of Carolina Water Service,
Incorporated for Approval of an Increase in Its Rates for Water and Sewer
Services Provided to All of Its Service Areas in South Carolina**

Dear Ms. Valtorta:

This office has received your Petition to Intervene in the above-referenced proceeding. You, or the party you represent, have been made a Party of Record, unless challenged.

If you have intervened only on behalf of yourself, you may fully participate in the hearing with the right of cross-examination. Please be advised that the Commission's Rules and Regulations and existing South Carolina law require participation by an attorney admitted to practice in South Carolina for the representation for the interests of any person, group of persons, corporation or partnership, other than your individual interests. Your attention is directed to R.103-804(S)(1)b of the Rules of Practice and Procedure of the Commission regarding representation.

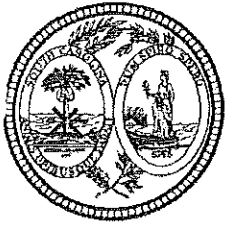
Documents filed in the above-referenced docket can be viewed on the Commission's website at www.psc.sc.gov.

If you have any questions relative to your participating in this proceeding, please call the Commission at (803) 896-5100.

Very Truly Yours,

Daphne B. Duke
Information Resource Consultant

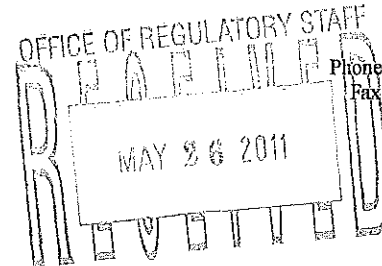
cc: Office of Regulatory Staff
Charles L.A. Terreni, Esquire
Scott Elliott, Esquire



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
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COMMISSIONERS
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Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 25, 2011

Bill M. & Janice Garner
2139 Erskridge Terrace
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Garner:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

229918

0052511

Bill M. & Janice Garner
2139 Eskridge Terrace
Lake Wylie, SC
Phone 954-326-4195
Email billmgarner@hotmail.com

May 25, 2011

VIA EMAIL

Public Service Commission of South Carolina
contact@psc.sc.gov

Re: Docket #2011-47-WS

Dear Sir or Madam:

As a resident and member of the Mill Creek Falls Homeowners Association, Mill Creek Falls being a community of 398 home sites located within the 29710 area zip code in Lake Wylie, SC, I am writing to you to object to Docket #2011-470 WS, the Application of Carolina Water Service, Inc. for Approval of an Increase in its Rate for Water and Sewer Services Provided to All of its Service Areas in South Carolina.

We feel that a rate increase of 80% is not only unnecessary, but in this age of overall inflation more than unreasonable.

We ask that the Public Service Commission of South Carolina do its duty for the public it represents and deny this rate increase.

Our Board of Directors has offered send a representative to appear before the Commission if deemed necessary.

Sincerely,

Bill M. & Janice Garner

RECEIVED

MAY 25 2011

pscsc
MAIL/OMS

Easterling, Deborah

From: Bill Garner [billmgarner@hotmail.com]
nt: Wednesday, May 25, 2011 11:21 AM
to: Contact
Subject: OBJECTION TO 80% RATE INCREASE
Attachments: LETTERHEAD sc, B&J.doc

PLEASE REVIEW OUR OBJECTION:

Bill M. & Janice Garner
2139 Eskridge Terrace
Lake Wylie, SC
Phone 954-326-4195
Email billmgarner@hotmail.com

May 25, 2011

VIA EMAIL

Public Service Commission of South Carolina
contact@psc.sc.gov

Re: Docket #2011-47-WS

Dear Sir or Madam:

As a resident and member of the Mill Creek Falls Homeowners Association, Mill Creek Falls being a community of 398 home sites located within the 29710 area zip code in Lake Wylie, SC, I am writing to you to object to Docket #2011-470 WS, the Application of Carolina Water Service, Inc. for Approval of an Increase in its Rate for Water and Sewer Services Provided to All of Its Service Areas in South Carolina.

We feel that a rate increase of 80% is not only unnecessary, but in this age of overall inflation more than unreasonable.

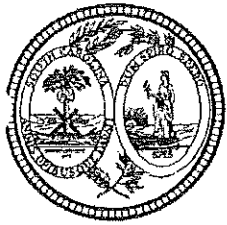
We ask that the Public Service Commission of South Carolina do its duty for the public it represents and deny this rate increase.

Our Board of Directors has offered send a representative to appear before the Commission if deemed necessary.

Sincerely,

Bill M. & Janice Garner

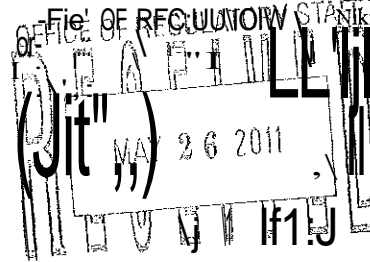
Bill M. Garner billmgarner@hotmail.com
2139 ESKRIDGE TERRACE, LAKE WYLIE, SC 29710
CELL 954-326-4195



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain B. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 25, 2011

Maple Grove of Lexington HOA
400 Regent Park Court, Suite 100
Greenville, SC 29607

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Maple Grove of Lexington HOA:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Required Fields

Letter of Protest

Print

Email

Date: * May 25, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Maple Grove of Lexington HOA

Mailing Address * 400 Regent Park Court Suite 100

City, State Zip * Greenville, SC 29607 Phone * 864 277 4507 ext.7

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

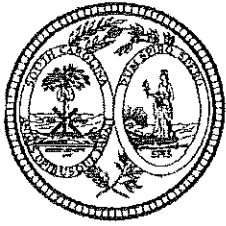
I am a water customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "1-20" water system, am a "Water Distribution Only" customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

- Lost water expense should not be covered by customers, leaves little incentive for CWS to decrease this amount
- Pass-through mechanism be changed in the new rate structure that customers should only be billed for the gallons W. Col. water that pass through my meter and only at the rate that W. Col. charges CWS
- The percent of increase that CWS is asking is not fair and justified, I have not seen any capital improvements in my neighborhood and understand that CWS has consolidated services, should justify less staff and expenses
- The current rate is one of the highest in the state, we do not have a choice of who we get our water from, leaving us little option in receiving a necessity of life
- Distribution only customers should not have the same costs go into their base facilities charge and commodity charge as non-distribution only customers

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

no



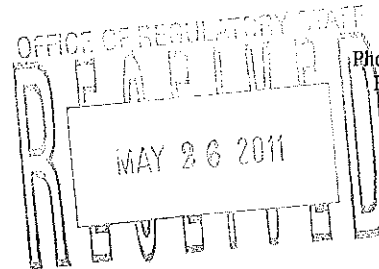
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
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Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 25, 2011



Amanda Mears
366 Heartwood Drive
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Mears:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



229917

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

Required Fields

Letter of Protest

Print

Email

Date: * May 25, 2011

In Docket * 2011 - 47 - WS

Protestant Information:

Name * Amanda Mears (Mandy)

Mailing Address * 366 Heartwood Drive

City, State Zip * Lexington, SC 29073 Phone * 803-422-5225

E-mail mandu18@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a resident in the Golden Pond neighborhood in Lexington, and have been a customer of Carolina Water Service for seven years.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Water & sewer rates of Carolina Water Service have always been high compared to the rest of the Midlands. The monthly bills we pay are already ridiculously high, and the proposed increase is outrageous.

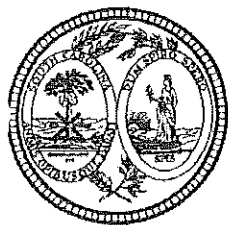
My monthly bills were around \$65, but then steadily increased to around \$85, topping out at \$110 last fall/winter. There are two people that live in my house and we do not have a sprinkler system, nor did we ever have any leaks. I find it very hard to believe that we were ever using that much water. For eleven years I worked for a company that owned restaurants all over South Carolina, and the highest water & sewer bills were \$400 (Town of Lexington), but most were under \$200 monthly. These are commercial establishments with several hundred people passing through each day and water constantly being used for over twelve hours a day - and my water bill was 1/2 the cost of theirs. How is this possible?

The sewer charges have always seemed unfair. A family of four or five pays the same \$40 charge that I do, even though we only have two people in the house. Clearly we are not taxing the sewer system as much as larger households.

I have had my water cut off even though the bill was paid. Granted, the bill was paid late, but it was paid and water should not have been turned off. I was charged a re-connect fee and even though I disputed it, the charge was never credited back or removed.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I am absolutely willing to make an appearance.



The Public Service Commission State of South Carolina

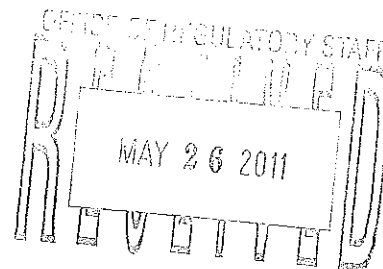
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain R. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 25, 2011

Myra H. Quinn
324 Cedar Vale Drive
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Quinn:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure

cc: Office of Regulatory Staff

Easterling, Deborah

229905

From: Easterling, Deborah
Sent: Tuesday, May 24, 2011 4:14 PM
To: 'Ron and Myra Quinn'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mrs. Quinn:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Ron and Myra Quinn [mailto:pquinn1@sc.rr.com]
Sent: Tuesday, May 24, 2011 3:39 PM
To: Contact
Subject: Fw: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

----- Original Message -----
From: Ron and Myra Quinn
To: contact@psc.sc.gov
Sent: Tuesday, May 24, 2011 3:38 PM
Subject: Fw: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

----- Original Message -----
From: Ron and Myra Quinn
To: contact@psc.sc.gov
Sent: Tuesday, May 24, 2011 3:20 PM
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

RECEIVED

MAY 24 2011

PSC SC
MAIL / DMS



Letter of Protest

in Docket # 2011 - 47 - WS

Required Fields

Date: * May 24, 2011

Protestant Information:

Name * Myra H. Quinn

Mailing Address * 324 Cedar Vale Drive

City, State Zip * Lexington, SC 29073 Phone * 803 356 0458

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

My husband and I have been customers of Carolina Water Service since 1975 in the Oak Grove area of Lexington County.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Customers should only be billed for the gallons of West Columbia water that pass through our individual meters and only at the rate that West Columbia charges Carolina Water Service. The "pass-through" charge should be changed in the new rate structure.

Also as a consumer I have no control over water lost between the master meter and my resident meter, I should not have to pay for variable costs the utility could control better but doesn't. Making customers pay for all lost water gives no incentive for Carolina Water to implement a water loss program (avoiding theft, preventing/detecting/repairing leaks, etc.,)

As distribution only customer, we should not have the same costs go into our Base Facilities Charge and Commodity Charge as non-distribution only customers. CWS only has to maintain lines and bill customers in distribution only water systems - these customers should not pay for water treatment plants and facilities! We already pay for all that in the West Columbia (Supply Charge).

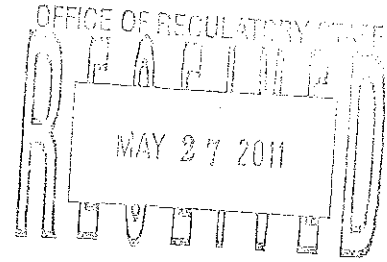
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I will be attending the hearing on July 13, 2011, but I do not want to offer sworn testimony.

229925 ORS

Katherine Hilton
115 Heartwood Drive
Lexington, SC 29073

May 24, 2011



Clerk's Office
Public Service Commission of South Carolina
Post Office Drawer 11649
Columbia, SC 29211

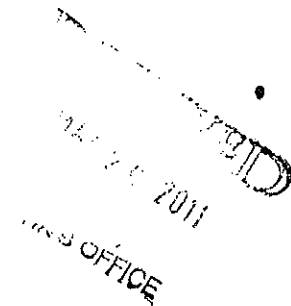
To Whom It May Concern:

I wish to participate and give testimony in regards to the rate increase requested by Carolina Water Service. According to the Notice of Filing and Hearing for Docket No. 2011-47-WS I am to notify you in writing that I require no more than fifteen minutes.

Sincerely,

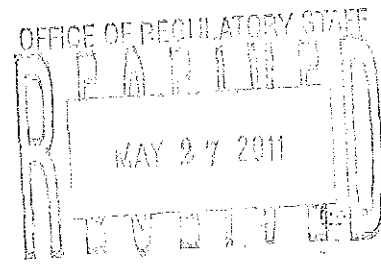
Katherine Hilton

Katherine Hilton



229974 OLS

Mr. Chris Gepfert
221 Forecastle Court
Lexington, S.C. 29072
Phone: 803-996-0410
Email: chris221@sc.rr.com
May 24, 2011



RECEIVED

MAY 26 2011

PSCSC
MAIL/OMS

Public Service Commission of South Carolina
ATTN: Clerk's Office
Post Office Drawer 11649
Columbia, S.C. 29211

REFERENCE: Docket No. 2011-47-WS

Dear Sir:

As a customer of Carolina Water Service, Inc., I request the privilege of testifying and presenting evidence at the hearing scheduled concerning referenced docket. I request that I be granted up to 15 minutes to present testimony concerning the requested rate increase.

I would like to thank the Commission for the opportunity to participate in this most important public hearing.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Gepfert".

Chris Gepfert

Cc: Charles L.A. Terreni, Esq.
Scott Elliott, Esq.

Easterling, Deborah

229901

From: Easterling, Deborah
Sent: Tuesday, May 24, 2011 10:05 AM
To: 'Kevin Herod'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001 herod.pdf

Dear Mr. Herod:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Kevin Herod [mailto:Kevin.Herod@uscmed.sc.edu]
Sent: Tuesday, May 24, 2011 8:55 AM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001 herod.pdf

Form Returned: Letter_of_Protest_Form_pub_0001 herod.pdf

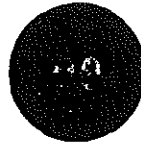
Instructions to add this form to a data set:

1. Double-click the attachment.
2. Acrobat will prompt you to select a data set.

This e-mail transmission, in its entirety and including all attachments, is intended solely for the use of the person or entity to whom it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is

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Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print **Email**

Date: * May 24, 2011

Protestant Information:

Name* Kevin Herod

Mailing Address* 108 Loskin Lane

City, State Zip* Lexington, SC 29073 Phone # 8034679929

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section MUST be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "1-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section MUST be completed. Attach additional information if necessary.)

-Lost water expense should not be covered by customers, leaves little incentive for CWS to decrease this amount
-Pass-through mechanism be changed in the new rate structure that customers should only be billed for the gallons W. Col. water that pass through my meter and only at the rate that W. Col. charges CWS
-The percent of increase that CWS is asking is not fair and justified, I have not seen any capital improvements in my neighborhood and understand that CWS has consolidated services, should justify less staff and expenses
-The current rate is one of the highest in the state, we do not have a choice of who we get our water from, leaving us little option in receiving a necessity of life
-Distribution only customers should not have the same costs go into their base facilities charge and commodity charge as non-distribution only customers

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

no

Easterling, Deborah

229900

From: Easterling, Deborah
Sent: Tuesday, May 24, 2011 10:04 AM
To: 'Rambler716@aol.com'
Subject: RE: Prtest letter on Docket# 2011-47-WS

Dear Ms. Kavanagh:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

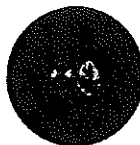
From: Rambler716@aol.com [<mailto:Rambler716@aol.com>]
Sent: Monday, May 23, 2011 5:16 PM
To: Contact
Subject: Prtest letter on Docket# 2011-47-WS

See attached

RECEIVED

PSCSC
MAIL/OMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print **Email**

Date: * May 24, 2011

Protestant Information:

Name * Senita Kavanagh

Mailing Address * 3054 Rhododendron Pl.

City, State Zip * Lake Wylie, SC 29710 Phone * 803-746-5422

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

Carolina Water Service provides our water

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

Carolina Water Service is planning an increase in price for their water service. I have never paid such high prices for water, I relocated here from Long Island, New York where we paid monthly approximately \$47.00. We paid last month here \$160.00 that is an outrage. In a time when people are losing their jobs and unable to get new jobs, they are proposing to increase our prices when they are already outrageously high. Many of us took poles and asked our friends on Facebook how much do they pay for water & sewer and this companies rates are the highest.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I am unable to attend as I have small children to take care of.

Easterling, Deborah

229902

From: Easterling, Deborah
Sent: Tuesday, May 24, 2011 10:05 AM
To: 'Andy Nadar'
Subject: RE: Letter of protest for water increase charges

Dear Mr. Nadarewitsch:

This is to acknowledge receipt of your email to our PSC Website Comments,

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Andy Nadar [mailto:nadarewitsch@hotmail.com]
Sent: Monday, May 23, 2011 10:58 PM
To: Contact
Subject: Letter of protest for water increase charges

RECEIVED

PSC SC
MAIL / DMS

To whom it concerns,

Attached is my letter of protest for the Utilities Inc proposed billing increases.

Andy

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

Print

Email

* Required Fields

Date: * May 24, 2011

Letter of Protest
in Docket * Zryl - !&2 - VJB

Protestant Information:

Name * Andy E Nadarewitsch

Mailing Address* 223 Hydrangea Dr

City, State Zip* Clover, SC 29710 Phone* 757-377-2623

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

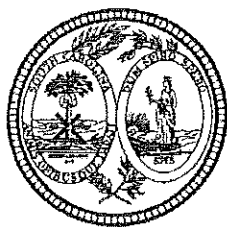
I am customer affected by the proposed increase in water charges.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

These charges are not just or accurate. From the statement mailed to me its stating that projects were completed in areas other then York county however, no other area is getting their water utilities increased by this much. Also we are be charged a 80% increase when the cost has only gone up 3-14%. I want to know the project revenue stream for these charges and plans for the increased revenue.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

no



The Public Service Commission State of South Carolina

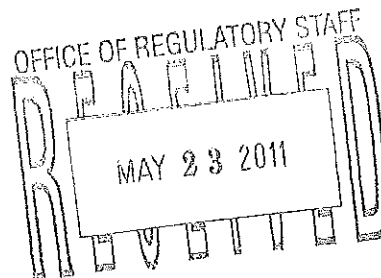
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain R. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 23, 2011

Justin Chaney
1222 Winding Path Road
Clover, SC 29710



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Chaney:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229874

From: Easterling, Deborah
Sent: Friday, May 20, 2011 12:35 PM
To: 'Janis Chaney'
Subject: RE: Carolina Water Increase

Dear Mr. Chaney:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Janis Chaney [<mailto:janischaney@comporium.net>]
Sent: Thursday, May 19, 2011 10:32 PM
To: Contact
Subject: FW: Carolina Water Increase

From: Janis Chaney [<mailto:janischaney@comporium.net>]
Sent: Thursday, May 19, 2011 10:08 PM
To: 'contact@psc.sc.gov.'
Subject: Carolina Water Increase

Thank you for a moment of your time. I am a Carolina Water Service customer in York county, S.C. and have been since 2001. The water service they have provided has been adequate considering the overall cost of the water and sewer service they provide. I am sure you have access to their overall operating expenses for the last six years and also the revenue they have taken in. They say they have spent 10 million on capital expenditures since 2005. All of these are worthy ventures I'm sure. In that same time I would guess they have taken in 6 to 7 million a year from the immediate customers in this area. Multiplied by 6 years and you have 36 to 42 million dollars. Again I do not have their operating expenses for the last 6 years but deducting the 10 million from the 36 to 42 million revenue still leaves a fairly nice gross profit. All I ask is that you would take a fair and sound look at the rate increase that Carolina Water Service is asking for and also at the service record they have.

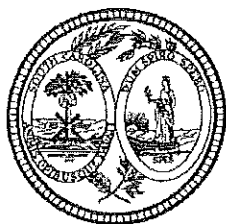
Thank You

Justin Chaney

RECEIVED

MAY 20 2011

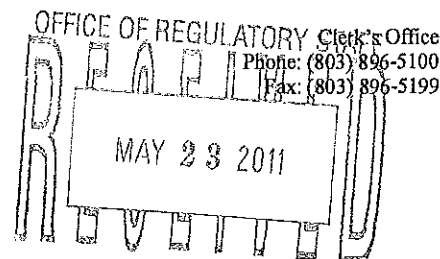
PSC SC
MAIL/ DMS



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



May 23, 2011

Brandon Foster
202 Barbacle Circle
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Foster:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Brandon Foster

803-808-8747

p. 1

229876

To: Public Service Commission of SC From: Brandon Foster
Fax: 803-896-5199 Pages: 2
Phone: 803-896-5100 Date: May 22, 2011
Re: Utilities Inc. Rate Hike cc:

☒ Urgent

☒ For Review

☐ Please Comment

☐ Please Reply

☐ Please Recycle

Comments: Please note the enclosed protest against the proposed rate increase by Utilities Inc. - they must be kidding!!!

RECEIVED

MAY 23 2011

CLERK'S OFFICE

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form for contact: contact@psc.sc.gov

* Required Fields

Date: * May 22, 2011

Letter of Protest

in Docket * 2011 - 40 - WVS

Print

Email

Protestant Information:

Name: * Brandon Foster

Mailing Address: * 202 Barnacle Circle

City, State Zip: * Lexington, SC 29072 Phone: * 803-808-9747

Email: * Brandon.foster@uscmed.sc.edu

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

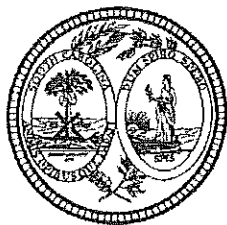
I am a Utilities Inc. water service customer living in the Seay Cove Community of Lexington, SC. who has been most unsatisfied with the water service provided by Utilities Inc. I have made my dissatisfaction known through a formal complaint lodged with the Public Service Commission and testified at a hearing re other complaints lodged against Utilities Inc. in 2010.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Since taking over water provision services in our community (Seay Cove) in 2008, Utilities Inc. demonstrated an inability to provide accurate and timely billing for services provided, cut off my water service without proper notice, failed to respond to my complaints in a timely manner and made it necessary to file a formal complaint with the Public Service Commission. I was forced out of my home into a hotel when my water service was abruptly cut off for "failure to pay" - which was a gross error on the part of Utilities Inc. NOT ME. Since the Public Service Commission became involved, my bills have been more timely than in the past, but I have no real assurance that similar problems don't loom in our future once the current scrutiny lessens. There was no effort on the part of the company to FIX the problems with multiple customers before being forced by the PSC. This kind of business practice should not be rewarded with a rate increase.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I testified at the last hearing - and my availability depends on my work schedule which is very hectic. I work as a nurse practitioner with the School of Medicine and it is difficult for me to take time off and upset busy clinic and hospital schedules. I would rather provide a written complaint.



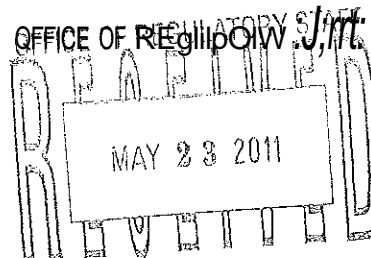
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 23, 2011



William A. Gearman
355 Deep Run Road
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Gearman:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

0050311

229878

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, May 23, 2011 10:04 AM
To: 'wagearman@gforcecable.com'
Subject: RE: Letter of Protest - Docket 2011-47-WS

Dear Mr. Gearman:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: wagearman@gforcecable.com [mailto:wagearman@gforcecable.com]
Sent: Sunday, May 22, 2011 12:13 PM
To: Contact
Subject: Letter of Protest - Docket 2011-47-WS

William A. Gearman
355 Deep Run Road
Aiken SC 29803
803-648-4088
May 22, 2011

RECEIVED
MAY 23 2011

PSC
MAIL / DMS

1. What is your connection or interest in this case?

I am a resident of Hunter's Glen and a customer (water service only) of CWS. I am also a member and vice-chairman of the Hunter's Glen Neighborhood Association.

2. Statement of Protest.

I have lived in Hunter's Glen since 1978. In all that time, I have never routinely water my lawn. I have installed automatic watering systems for my container garden. I have done this in an effort to keep my water usage down and my bills still average \$50/month. I find it very difficult to believe that CWS's operating costs have suddenly increased 80% thus prompting their request. To my knowledge, CWS has not made any improvements to the water system that required major funding. One of their pump buildings (~ 80 square feet in size) is in very poor condition and an eyesore in the subdivision. Considering CWS's past maintenance of the facilities, I find it hard to believe that this proposed increase will be used to upgrade the physical plant. To my knowledge, CWS only has an employee at Hunter's Glen on a part time basis to check on equipment operation (usually in the early mornings) and someone to read the meters on what I assume is a monthly basis. The one time I needed assistance from CWS due to a water leak on my side of the meter, I was told it would be at least an hour since the service man had to come from Columbia. In order for the plumber I hired to fix my problem, the CWS personnel had to shut down a section of the water system.

3. Do you wish to make an appearance at a hearing in this proceeding?

The Hunter's Glen Neighborhood Association will decide if representation at the hearing is desired.

Duke, Daphne

229896

From: Duke, Daphne
Sent: Monday, May 23, 2011 3:19 PM
To: 'katy.c.haile@gmail.com'
Cc: 'sellott@elliottlaw.us'; nsedwar@regstaff.sc.gov; DeSanty, Tricia; Schmieding, Janice; Alvarez, Colanthia
Subject: Emailing: 2011-47-WS.pdf
Attachments: 2011-47-WS.pdf

Ms. Halie:

The Clerk's office has received your Complaint form. After reviewing your complaint and the relief you are requesting, your complaint will be treated as a Letter of Protest. Your Letter will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please Let me know if you should require any additional information.

Sincerely,

Daphne Duke

The message is ready to be sent with the following file or link attachments:

2011-47-WS.pdf

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

RECEIVED
7/2/11
PSC SC
MAIL / DMS



Complaint Form

Print

Date: 5/19/2011

Complainant or Legal Representative Information: * Required Fields

Name * Katy Haile

Firm (if applicable)

Mailing Address * 3011 Rhododendron Place

City, State Zip * Lake Wylie, SC 29710-- Phone * 704-564-7893

E-mail * kathy.c.haile@gmail.com

Name of Utility Involved in Complaint: * Carolina Water Service Inc of South Carolina

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- ☐ Billing Error/Adjustments ☐ Deposits and Credit Establishment ☐ Wrong Rate ☐ Refusal to Connect Service
☐ Disconnection of Service ☐ Payment Arrangements ☐ Water Quality ☐ Line Extension Issue
☐ Service Issue ☐ Meter Issue
☒ Other (be specific) Rate Increase Notification

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No Name of ORS Contact:

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

My neighbors and I recently received notification that Carolina Water Service Inc of South Carolina will be raising our water/sewer rates soon and we are outraged. They are already charging us much more than they should. Friends of mine who live elsewhere in the Carolinas pay around \$40 per month for water, having four people in the household using water. There are only two individuals living in our house and our bill runs \$60-\$70 per month! We've let them overcharge us for the past two years without complaining, but we are not going to stand idly by while they charge us even more. Someone needs to put a stop to this price gauging.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

We request that Carolina Water Service Inc of South Carolina NOT be allowed to increase our rates.

STATE OF SOUTH CAROLINA) VERIFICATION

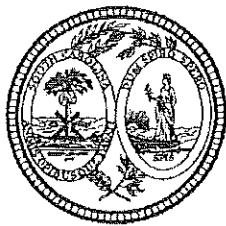
COUNTY OF York)

I, Katy Haile verify that I have read my complaint filed on 5/19/2011
Complainant's Name * Date *

and know the contents thereof, and that said contents are true. -'KATY' I - JAY 2: 'S: == < T. == - - - -
Complainant's Signature *

Internal Use Only

Processed By	Date
H.B.	

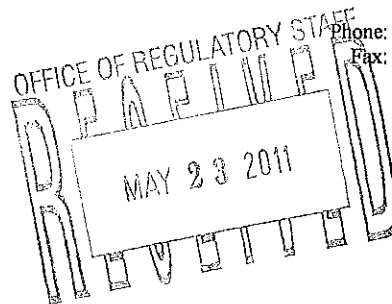


The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199



May 23, 2011

Terry L. Hooper
2508 Golden Bridge Court
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Terry Hooper:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure

cc: Office of Regulatory Staff

Easterling, Deborah

DOC 23 11
229879

From: Easterling, Deborah
Sent: Monday, May 23, 2011 10:02 AM
To: 'terry hooper'
Subject: RE: Docket 2011-47-WS Protest

Dear Mr. Hooper :

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: terry hooper [<mailto:tlh48hlt@gmail.com>]
Sent: Sunday, May 22, 2011 10:04 AM
To: Contact
Subject: Docket 2011-47-WS Protest

I tried repeatedly to use the submit button on the form and could not get this function to work. My mailing address is as follows:

Terry L. Hooper
2508 Golden Bridge Court
Aiken, SC 29803

Please put this on the website for me. Thanks.

REC-11

MAY 23 2011

PSCSC
MAIL/ DMS



Required Fields

Date: * May 23, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Protestant Information:

Name* Terry L. Hooper

Mailing Address* 2508 Golden Bridge Ct

City, State Zip* Aiken , SC 29803 Phone* 803-221-3758

E-mail tlh48ht@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service, Inc. located in Hunters Glen Subdivision.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am requesting that the Public Service Commission separate the fee application for water only service areas owned by Utilities, Inc. from the application for water and sewer service areas. The proposed rate increases are substantially higher for water service than for sewer service. The meter charge will increase from \$11.09 to \$19.87. The commodity charge will increase from \$3.55 to \$6.49 per 1, 000 gallons. The monthly bill for a family using 6,000 gallons of water will increase from \$32.39 to \$58.81 (82% increase).

The rate increase for water only service exceeds the Utilities, Inc. stated increase in service fees of 43%. The excess increase in water service only rates constitutes a funding for the sewer service upgrades.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.

Easterling, Deborah

229895

From: Easterling, Deborah
Sent: Monday, May 23, 2011 3:51 PM
To: 'James'
Cc: 'Charles L. A. Terreni (charles.terreni@terrenilaw.com)'; 'Jeff Nelson (ORS)'; 'Nanette S. Edwards (ORS)'; 'Scott Elliott'
Subject: RE: Carolina water rate increase

Dear Mr. Noll:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to Mr. Randall Dong of our Legal Department for response.

Please let me know if you should require any additional information.

Sincerely,
Deborah Easterling

RECEIVED

PSC SC
MAIL / DMS

-----Original Message-----

From: James [mailto:jamesnoll@earthlink.net]
Sent: Sunday, May 22, 2011 11:02 PM
To: Contact
Subject: Carolina water rate increase

I am writing you this letter to get more information on the docket 2011-47-ws. I would also like to know how to go about protesting this rate increase. The price for water is already high compared to other areas in this country and the rate increase only makes this worse.

Can you please provide me any information on how I can protest the 2011-47-ws docket. It is in the best interest of the commission and South Carolina to protect it residents from utilities who are for profit.

Thank you

James Noll
704-962-9643



The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District

Vice Chairman

Randy Mitchell, Third District

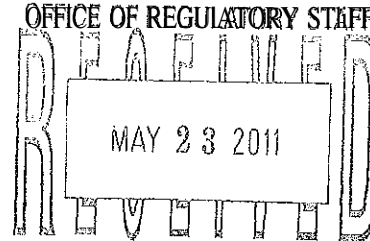
Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 23, 2011

Philip John McKinnon
12 Brandywine Way
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of its Service Areas in South Carolina

Dear Mr. McKinnon:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

0052311
229877

From: Easterling, Deborah
Sent: Monday, May 23, 2011 10:07 AM
To: 'Philip McKinnon'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. McKinnon:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Philip McKinnon [mailto:john1367@gmail.com]
Sent: Sunday, May 22, 2011 11:12 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_ppbb0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a data set:

1. Double-click the attachment.
2. Acrobat will prompt you to select a data set.

RECEIVED

MAY 23 2011

PSCSC
MAIL/ BMS



* Required Fields

Letter of Protest
in Docket # 2011 - 47 - WS

Date: * May 23, 2011

Protestant Information:

Name* Philip John McKinnon

Mailing Address * 12 Brandywine Way

City, State Zip * Aiken , SC 29803 Phone * 8036497869

E-mail pjohn1367@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

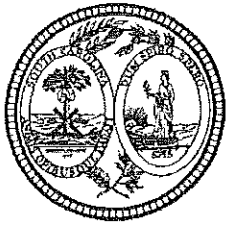
Customer of the company

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I do not agree with the proposed doubling of the water rates. Some increase in rates may be necessary but an increase of 100% is not in the best interest of the public the company serves due to the nature of the service being a necessity to live. The state needs to examine the justification or evidence and make the best decision according to the extent allowed by law. The infrastructure and operating expenses should be paid with adequate rates but these must be justified and explained to the customers if the rate increase would be greater than what is considered "normal".

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



The Public Service Commission State of South Carolina

COMMISSIONERS

John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District

Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

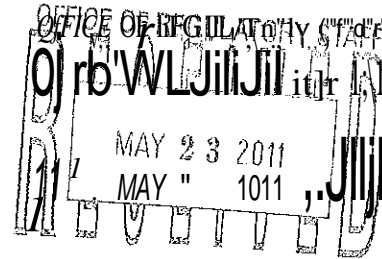
Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 23, 2011



Anngret Saxon
1051 Valley Forge Drive
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Saxon:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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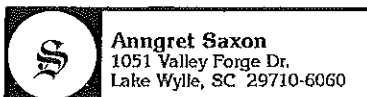
Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

229890

052311



Annagret Saxon
1051 Valley Forge Dr.
Lake Wylie, SC 29710-6060

5/20/2011

Gentleman.

In response to the letter that
I have received-Docket No.
2011-47-WS.

I am having complains
about my water here in
Forest Oaks Subdivision
at Lake Wylie, South Carolina
I am sending the black tar
like substance that I have
taken from my Refrigerator
and Faucet. The water bill
is high enough as it is, I am
not getting clean quality
that I deserve.
More money for that black
gook is unacceptable.

Annagret Saxon

RECEIVED

MAY 20 2011

PSC SC
MAIL/DMSgreenroom
g...oom

Lake Wylie

ols

CHAMBER OF COMMERCE

OFFICE OF REGULATORY STAFF

May 23, 2011

Public Service Commission of South Carolina
Attention: Clerk's Office
Post Office Drawer 11649
Columbia, SC 29211

RECEIVED

MAY 27 2011

PSC SC
MAIL/OMS

Regarding: Docket # 2011-47-WS

Dear Sirs:

I am the President of the Lake Wylie Chamber of Commerce (LWCC). The LWCC counts as its members over 300 businesses in the Lake Wylie, SC area. The great majority of these business enterprises are customers for and users of the services of Carolina Water Services, Inc. (CWS)

CWS has recently filed a request for a rate increase for the water and sewer services they provide in Lake Wylie (known in the request as "River Hills").

On behalf of the Lake Wylie Chamber of Commerce and the residents of Lake Wylie, we request that the Public Service Commission (PSC) hold a public hearing in the Lake Wylie community on a week-day evening of their choosing. The PSC has been gracious to hold such hearings in Lake Wylie in the past in conjunction with similar CWS requests. As you can appreciate, it is difficult, inconvenient, and, in many cases, impossible for residents and business owners to get to a hearing in Columbia.

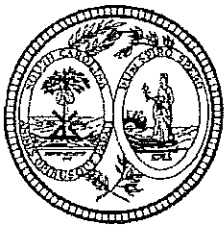
We will be happy to assist in the arrangements for a location, seating preparation, public address system(s), and any local needs. Please feel welcome to call me at 803-831-2827 if I can be of service.

Sincerely,



Susan Bromfield,
President

Cc: Charles L.A. Terreni, Scott Elliot, Don Long



*The Public Service Commission
State of South Carolina*

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 20, 2011

Mr. and Mrs. Harry George
383 Shakerag Road
Aiken, SC 29803

**IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for
Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of
Its Service Areas in South Carolina**

Dear Mr. and Mrs. George:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Tricia O. DeSanty
Administrator Coordinator I

c: Office of Regulatory Staff

229860

Easterling, Deborah

From: Easterling, Deborah
Sent: Thursday, May 19, 2011 10:29 AM
To: 'Harry George'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

S.A.
ORS

RECEIVED
5/20/11
tod

Dear Mr. & Mrs. George:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WIS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

MAY 20 2011

Deborah Easterling

-----Original Message-----

CLERK'S OFFICE

From: Harry George [mailto:hr dh_george@bellsouth.net]

Sent: Wednesday, May 18, 2011 8:20 PM

To: Contact

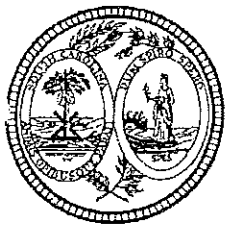
Subject: Form Returned:

Letter_of_Protest_Form_pub_00001.pdf

Form Returned: Letter_of_Protest_Form_pub_00001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.



*The Public Service Commission
State of South Carolina*

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 20, 2011

Mr. Jay L. Pittman
382 Shakerag Road
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Pittman:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Tricia O. DeSanty
Administrator Coordinator I

c: Office of Regulatory Staff

229859

Easterling, Deborah

From: Easterling, Deborah
Sent: Thursday, May 19, 2011 11:51 AM
To: 'Jay Pittman'
Subject: RE: Letter of Protest, Docket 2011-47-WS

SA.
ORS
5/20/11
tod

Dear Mr. Pittman:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Jay Pittman [mailto:73gator@bellsouth.net]
Sent: Thursday, May 19, 2011 11:45 AM
To: Contact
Subject: Letter of Protest, Docket 2011-47-WS

Attached is my Letter of Protest in opposition to the proposed rate increase by Carolina Water Services Inc.

Jay L. Pittman
Hunters Glen Subdivision
382 Shakerag Rd
Aiken, SC 29803

RECEIVED

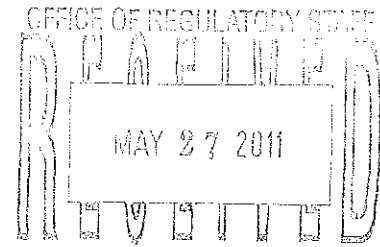
MAY 20 2011

CLERK'S OFFICE



River Hills Community Association, Inc.

May 20, 2011



Public Service Commission of South Carolina
Attention: Clerk's Office
Post Office Drawer 11649
Columbia, SC 29211

Regarding: Docket No. 2011-47-WS

Dear Sirs:

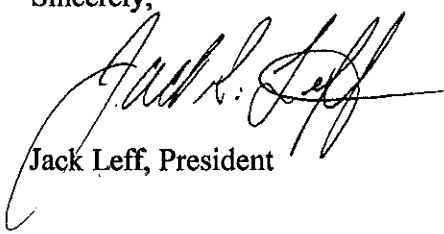
I am the President of the River Hills Community Association (RHCA). The RHCA counts as its members the permanent residents of over 1,000 residential properties within the community known as River Hills located in the Lake Wylie, SC area. To my knowledge, all of our members are customers for and users of the services of Carolina Water Services, Inc. (CWS)

CWS has recently filed a request for a rate increase for the water and sewer services they provide in Lake Wylie (known in the request as "River Hills").

On behalf of the RHCA membership and for myself as a resident of Lake Wylie and an individual customer of CWS, I request that the Public Service Commission (PSC) hold a public hearing in the Lake Wylie community on a week-day evening of the PSC's choosing. The PSC has been gracious to hold such hearings in Lake Wylie in the past in conjunction with similar CWS requests. As you can appreciate, it is difficult, inconvenient, and, in many cases, impossible for River Hills and other Lake Wylie residents and business owners to get to a hearing in Columbia.

We will be happy to assist in the arrangements for a location, seating preparation, public address system(s), etc.

Sincerely,


Jack Leff, President

RECEIVED

MAY 26 2011

FOR
MAIL/DMS

OFFICE OF REGULATORY STAFF
MAY 27 2011
CLERK'S OFFICE

102 Hamilton's Ferry Road, Post Office Box 5007, Lake Wylie, S.C. 29710

Telephone: (803) 831-8214 Fax: (803) 831-8215



House of Representatives

State of South Carolina

Ralph W. Norman
District No. 48 - York County
P. O. Box 36518
Rock Hill, SC 29732

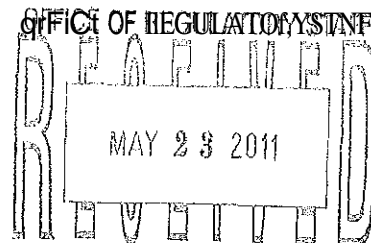
404-A Blatt Building
Columbia, SC 29211

Tel. (803) 212-6888
RalphNorman@schouse.gov

Committee:
Education and Public Works

May 20, 2011

Via Certified Mail
Public Service Commission of South Carolina
Attention: Clerks Office
Post Office Drawer 11649
Columbia, S.C. 29211



Regarding: Docket No. 2011-47-W5

Dear Sirs:

PLEASE NOTE THIS (1)
LETTER- CS FROM
REP. RALPH NORMAN. rate increase for the services they provide in Lake Wylie (known in the
WYLIE AREA OF THIS IF
BEFORE ALREADY THANKS
WYLIE COMMUNITY AS HAS BEEN DONE IN THE PAST HEARINGS,
which includes portions of the Lake Wylie area now being served by
WS) for their residential & commercial water and sewer services.
Residents affected would like to attend the public hearing and driving to
impossible in some cases, I request the PSC hold the hearing in the Lake
Wylie Community as has been done in the past hearings,

I would also like to suggest that at least two (2) alternate dates be given to allow for the most flexibility for our residents. I can help with the location and the arrangements for the meetings and can be reached @ 803-242-4558 (cell) 803-366-8141 (office) or 803-212-6888 (office in Columbia),

Please contact me should you have any questions or concerns

Sincerely

Ralph Norman
S.C. House of Representatives District # 48
Cc Charles L.A. Terreni, Esquire
Scott Elliot, Esquire

RECEIVED

MAY 23 2011

PSC SC
MAIL/DMS

230014

OKS

LAKE WYLIE CIVIC ASSOCIATION

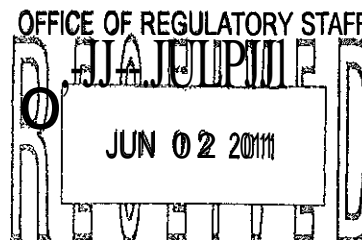
May 20, 2011

Public Service Commission of South Carolina

Attention: Clerk's Office

Post Office Drawer 11649

Columbia, SC 29211



Regarding: Docket # 2011-47-WS

Dear Sirs:

I am a co-founder and the current Chairperson of the Lake Wylie Civic Association (LWCA). The LWCA counts as its members various homeowner's associations in the Lake Wylie, SC area. These homeowner's associations represent approximately 5,000 residents of Lake Wylie, the great majority of which are owners of individual residential properties and are customers and users of the services of Carolina Water Services, Inc. (CWS)

CWS has recently filed a request for a rate increase for the water and sewer services they provide in Lake Wylie (known in the request as "River Hills").

On behalf of the LWCA membership and for myself as a resident of Lake Wylie and as an individual customer of CWS, I request that the Public Service Commission (PSC) hold a public hearing in the Lake Wylie community on an evening of your choosing. The PSC has been gracious to hold such hearings in Lake Wylie in the past in conjunction with similar CWS requests. As must be apparent, it is very difficult and, in many cases, not practically possible for individual residents to participate in a hearing in Columbia.

We will be happy to assist in the arrangements for a location, seating preparations, public address system(s), etc. Kindly respond in any manner suitable.

Cell=919-744-8750 / mxtc@nnepharmaplan.com / or in writing to my name at 2534 Beacon Crest Lane, Lake Wylie, SC, 29710

Sincerely,

Matt Cullen, Chairperson

JUN 01 2011
CLERK'S OFFICE



From: 803 251 6073
8073

05/23/2011 10:19 #113 P.001

229892

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name*

Lauren Way

Mailing Address *

304 Loskin Lane

City, State Zip*

Lexington, SC 29013

Phone*

803 216 1233

E-mail

theways0901@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I object to the increases in the commodity and base facilities charges. The "pass through" mechanism should be modified with the new rate structure so that customers are only billed for water that passes through their meter and at cost to CWS. Additionally, CWS is inconsistent with their billing. Sometimes we're billed for two months at once and due dates fluctuate month to month. And we don't have fire hydrants!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

no - due to work constraints.

RECEIVED

MAY 23 2011

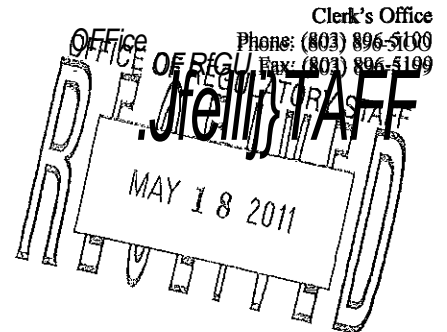


The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

May 18, 2011



Luther M. Hamm
230 Shakerag Rd.
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Hamm:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



229799
Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Date: * May 16, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Luther M Hamm

Mailing Address * 230 Shakerag Rd.

City, State Zip * Aiken SC 29803 Phone * 8036499709

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

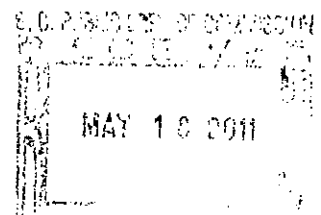
I am a customer of Utilities Inc that is requesting this rate increase. The rate increase is estimated to be 80%.

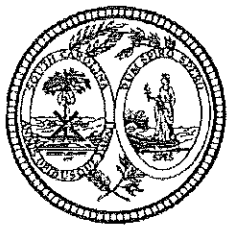
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

An Increase of 80% in our water cost will do nothing to improve our service. We have no water for fire protection now and the increase will not change this situation. If this is a cost of living increase it is out of line. As a consumer I have not had a cost of living since retirement.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.





The Public Service Commission State of South Carolina

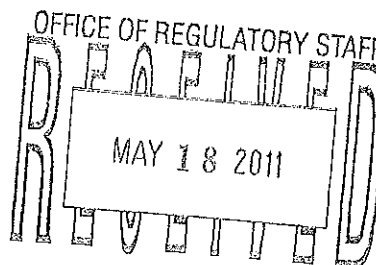
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS

John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 18, 2011



Robert Olcott
310 Shakerag Rd.
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Olcott:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket # 2011 - 47 - WS

Print

Email

Date: * May 16, 2011

Protestant Information:

Name * Robert Olcott

Mailing Address * 310 Shakerag Rd.

City, State Zip * Albion, SC 29803 Phone * 8036480029

E-mail _____

1. What is your connection or interest in this _____ of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

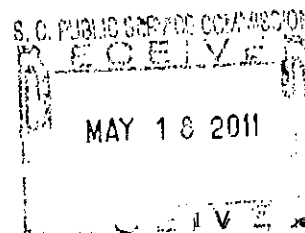
I am a customer of Utilities Inc that is requesting this rate increase. The rate increase is estimated to be 80%.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

An increase of 80% in our water cost will do nothing to improve our service. We have no water for fire protection now and the increase will not change this situation. If this is a cost of living increase it is out of line. As consumer I have not had a cost of living since retirement in 1981!

3. Do you wish to appear and testify at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No.



Easterling, Deborah

229834

From: Easterling, Deborah
Sent: Wednesday, May 18, 2011 5:13 PM
To: 'Ellen Priest'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. & Mrs. Priest:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Ellen Priest [<mailto:epriest@journalscene.com>]
Sent: Wednesday, May 18, 2011 3:20 PM
To: Contact
Cc: Jeff Priest
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

MAIL / DMS
PSC 80

--
Ellen Priest
President and Publisher
Summerville Communications
Summerville Journal Scene, the Gazette, and Berkeley Independent
104 E. Doty Ave.
Summerville, SC 29483
Work (843) 873-9424 ext. 211
Fax (843) 873-9432
Cell (843) 834-4104

RECEIVED

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Date: * May 18, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name** Ellen and Jeff Priest

Mailing Address * 156 Rolling Rock Rd

City, State Zip * Aiken, SC 29803 Phone * 803-642-6877

E-mail epriest@journalscene.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the Subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

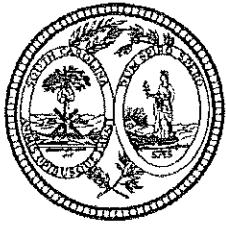
We are customers of Carolina Water Service

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

Our water rates are already the highest in Aiken. We have had to stop using our lawn sprinkler service altogether because with even minimal usage, our rates will go to close to \$200 for a month in which we use it. Our rates are about double that of my friends with city water services and we have no other alternative but to use Carolina Water. We feel like an 80% rate increase on top of their already high rates, especially in an economy like we are suffering right now, is not only unfair but unconscionable. We respectfully request that you deny their request.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No,



The Public Service Commission State of South Carolina

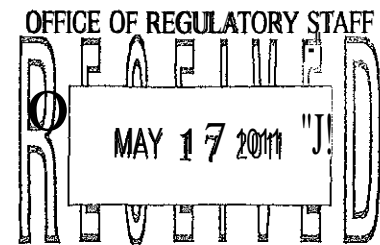
COMMISSIONERS
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011

John E. Andrews
147 Rolling Rock Rd.
Aiken, SC 29803



IN RE: Docket No, 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Andrews:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

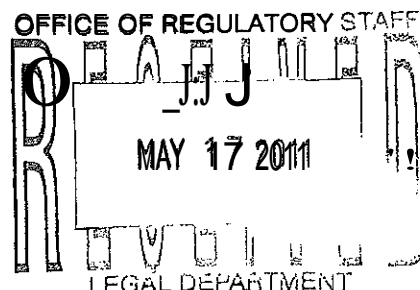
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



229782
Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 16, 2011

Protestant Information:

Name * John E. Andrews

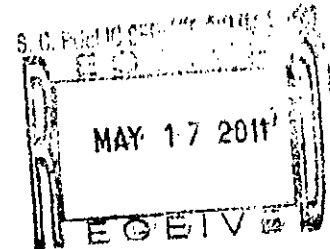
Mailing Address* 147 Rolling Rock Rd.

City, State Zip* Aiken, SC 29803 Phone* 803-648-6627

E-mail jeandrews@gforcecable.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I'm a customer, Hunter's Glen Subdivision.

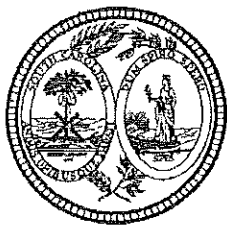


2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I'm writing in protest to the proposed 80% rate increase by "Carolina Water Service". I live in "Hunter's Glen" subdivision in Aiken County and CWS has, to my knowledge not performed any upgrades to our water system in years. Everybody is suffering in these tough economic times with high food and gas prices, yet the CWS application shows an 11.5% return on equity. That's not too shabby when interest on a CD in a local bank is paying less than a penny on the dollar. An 80% increase is outrageous for a company that provides such poor service to it's customers. I have included two articles that were written about their service last year.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



The Public Service Commission State of South Carolina

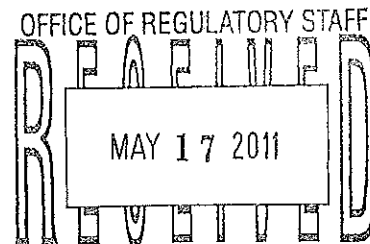
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011

Steven Dillon
Post Office Box 5096
Aiken, SC 29804



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Dillon:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

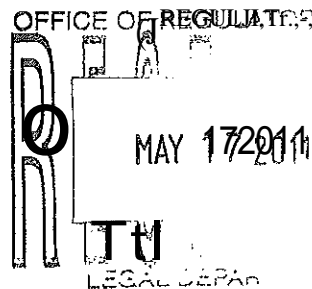
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229753

om: Easterling, Deborah
Jnt: Monday, May 16, 2011 12:48 PM
To: 'Steven Dillon'
Subject: RE: Letter Of Protest Form

Dear Mr. Dillon:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Steven Dillon [mailto:steven.dillon@yahoo.com]
Sent: Saturday, May 14, 2011 10:52 AM
To: Contact
Subject: Letter Of Protest Form

Hello,
Please find my letter of protest attached.

Regards,

Steven

RECEIVED
PSC SC
MAIL/DMS
5/16/2011



Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 16, 2011

Protestant Information:

Name * Steven Dillon

Mailing Address * PO Box 50955e

City, State Zip * Aiken, , SC 29804 Phone * 803-295-8582

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

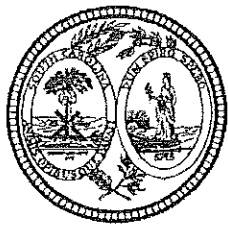
We are customers of this company.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The proposed rate change represents more than an 80% increase in the cost of our water. I don't believe that sufficient justification for that type of an expense on the customer base here in Aiken, SC can be found. According to the company's statement, the majority of their "investment costs" have been to Waster Water Treatment Plants and similar facilities. The company does not provide sewage service to us so how can they contend that the raise in our cost is to cover something that we do not utilize? If they need to increase the cost to their customers, why not pass the majority of those bills on to the folks that get the benefit from it? I know the cost of everything is on the rise and that they have not been granted a rate increase in a while. That's fine. I don't have a problem with an increase in my cost - AS LONG AS IT IS REASONABLE! I do NOT believe that an 80% increase is reasonable or justified. If they came to me with a request for a 10% increase, I wouldn't have said a thing. But, this has caused me to take a position against them and this action. It isn't fair and it should not be allowed.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

If it was being held at a time and place that I could attend, yes. However, it is scheduled to be in Columbia, SC in the morning during the work week. That all but assures the working man will not be able to attend.



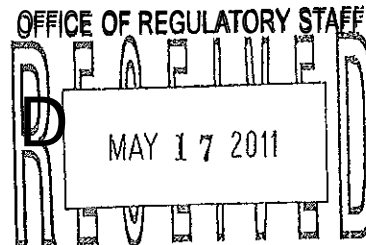
The Public Service Commission State of South Carolina

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Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011



Mark FitzMaurice
426 Greenetree Lane
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. FitzMaurice:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

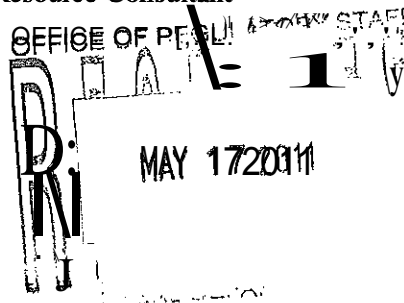
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229760

From: Easterling, Deborah
Sent: Monday, May 16, 2011 12:45 PM
To: 'Mark FitzMaurice'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. FitzMaurice:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Mark FitzMaurice [mailto:markf@sc.rr.com]
Sent: Thursday, May 12, 2011 1:17 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

The attached file is the filled-out form. Please open it to review the data.



Required Fields

Letter of Protest

Print

Email

Date: * May 16, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Mark FitzMaurice

Mailing Address * 426 Greentree Lane

City, State Zip * Lexington, SC 29072 Phone * 803 356-0962

E-mail fitzmaur@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

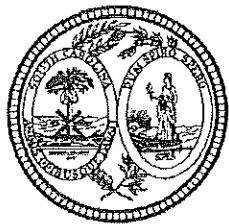
I am a customer of Carolina Water.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

There are only three people living at our house and our average monthly water / sewer bill over the past twelve months is over \$100.00. We have lived all over the southeast and the cost of water/sewer here is the highest we have encountered. I cannot understand how Carolina Water can ask for a large rate increase. We are paying extremely high water rates now and any increase would be unfair and not warranted. The company needs to look for ways to be more efficient, just like many other companies have done during this very difficult recession. I adamantly protest any increase in rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I would like to.



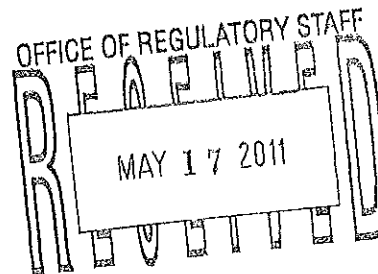
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011



Rob & Wendy Gentry
146 Rolling Rock Rd.
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Gentry:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

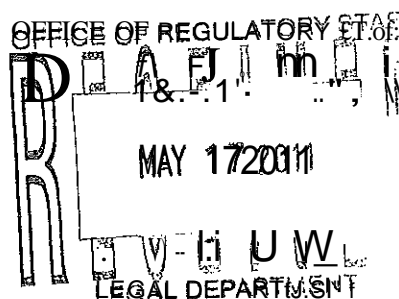
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229758

om: Easterling, Deborah
Sent: Monday, May 16, 2011 12:45 PM
To: 'Rob and Wendy'
Subject: RE: Letter of protest

Dear Mr. & Mrs. Gentry:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Rob and Wendy [mailto:wrgentry@att.net]
Sent: Thursday, May 12, 2011 8:17 PM
To: Contact
Subject: Letter of protest

2ase see attached LOP

RECEIVED
MAY 16 2011
PSC SC
MAIL / DMS



Required Fields

Letter of Protest

in Docket * 2011 - 47 - WS



Date: * May 16, 2011

Protestant Information:

Name * Rob and Wendy Gentry

Mailing Address * 146 Rolling Rock Rd

City, State Zip * Aiken, SC 29803 Phone * 8032260728

E-mail wrgentry@att.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed, Attach additional information if necessary.)

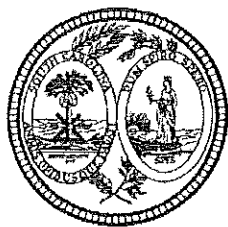
Customer of the company and member of the Hunter's Glen Neighborhood Association.

2. Please give a concise statement of your protest. * (This section must be completed, Attach additional information if necessary.)

We oppose this rate increase. It is an unjustifiable increase, placing our rates higher than reasonable and comparable levels from other providers.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



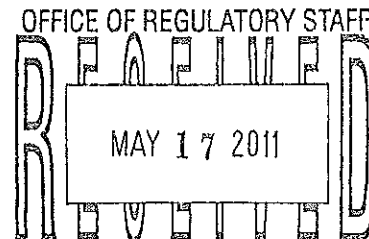
The Public Service Commission State of South Carolina

COMMISSIONERS
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011



Jeremy Greene
165 Rolling Rock Rd.
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Greene:

YOUR written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

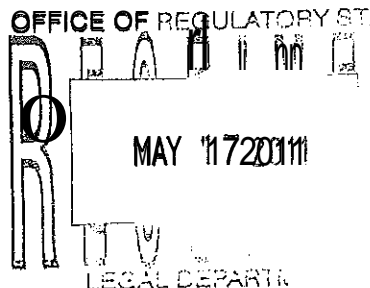
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229755

From: Easterling, Deborah
Sent: Monday, May 16, 2011 12:47 PM
To: 'Jeremy Greene'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Greene:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WIS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Jeremy Greene [mailto:JGREENE4@clansson.edu]
Sent: Friday, May 13, 2011 2:22 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.



Required Fields

Letter of Protest

Print

Email

Date: * May 16, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Jeremy Greene

Mailing Address * 165 Rolling Rock Road

City, State Zip * Aiken, SC 29803 Phone * 803-643-7032

E-mail jeremytracygreen@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

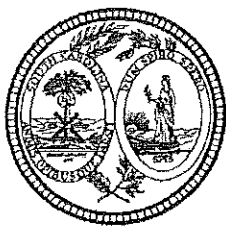
I am a customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I was provided the information that our water provider applied for a rate increase of 80%. This seems very much out of line with standard rate increases for other utilities.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.



*The Public Service Commission
State of South Carolina*

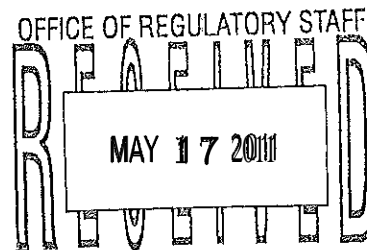
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011

Douglas A. Knight
2514 Ramblewood Rd.
Aiken, SC 29803



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Knight:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

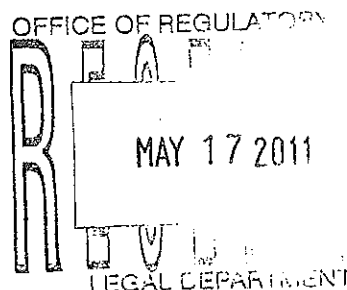
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229754

From: Easterling, Deborah
Sent: Monday, May 16, 2011 12:48 PM
To: 'Douglas Knight'
Subject: RE: letter of protest

Dear Mr. Knight:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Douglas Knight [mailto:knight652022@yahoo.com]
Sent: Friday, May 13, 2011 11:09 PM
To: Contact
Cc: knight652022@yahoo.com
Subject: letter of protest

please find a letter of protest in regards to the proposed water rate increase.

Thank you,
Douglas A Knight

RECEIVED
MAY 18 2011
PSC 03
MAIL ROOM



Required Fields

Letter of Protest

Print

Email

Date: * May 16, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Douglas A. Knight

Mailing Address * 2514 Ramblewood Rd

City, State Zip * Aiken, SC 29803 Phone * 865-385-5672

E-mail knight65202@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed, Attach additional information if necessary.)

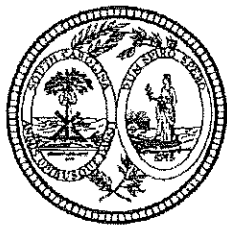
I am a home owner and customer Carolina Water Services, of whom is the subject of this pending proceeding.

2. Please give a concise statement of your protest. * (This section must be completed, Attach additional information if necessary.)

I am absolutely opposed to the 80% water rate increase for all of South Carolina as is being proposed by Carolina Water Service, I believe this increase is extremely excessive and without basis, and would put undo hardship on all of the water consumers in South Carolina,

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

If it is necessary, yes, I will appear and offer sworn testimony.



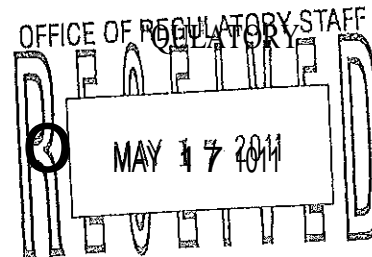
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011



Gregory E. Lawson
311 Shakerag Rd.
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Lawson:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

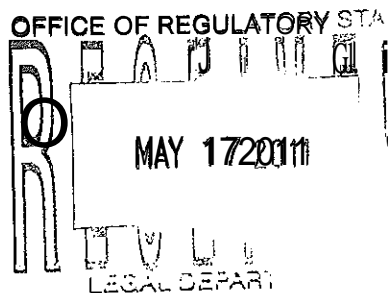
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229757

From: Easterling, Deborah
Sent: Monday, May 16, 2011 12:46 PM
To: 'GREGORY LAWSON'
Subject: RE: Letter of Protest for Docket # 2011-47-WS

Dear Mr. Lawson:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: GREGORY LAWSON [<mailto:gregorylawson@bellsouth.net>]
Sent: Thursday, May 12, 2011 11:00 PM
To: Contact
Subject: Letter of Protest for Docket # 2011-47-WS

Please find attached a letter of protest for Carolina Water Service rate increase.

RECEIVED
MAY 16 2011
PSC SC
MAIL / DMS



Required Fields

Letter of Protest

Print

Email

Date: * May 16, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Gregory E. Lawson

Mailing Address * 311 Shakerag Road

City, State Zip * Aiken, SC 29803 Phone * 803-649-9638

E-mail gregorylawson@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a residential customer receiving water from Carolina Water Services. This increase will affect my water bill.

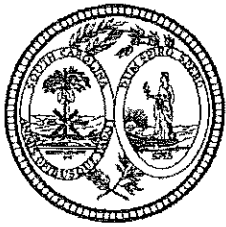
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I do not deny any business an increase in their charges based on increasing costs to provide a service or product but I find it hard to justify an increase of 80% in my water bill. The informational letter sent out by Carolina Water Services cited that operation and maintenance expenses have increased from 2005 to 2011 an average of nearly 3% per year for a total of 14%. If the cost of providing and maintaining service has increased 14% then why is the rate increase 80%? The letter goes on to state the proposed increase represents a 43% increase for the average customer. My math indicates that a proposed increase in the base unit price to \$19.87 per unit from the current rate of \$11.09 per unit is a 79% increase not 43%.

I not only am opposed to such an outrageous increase but I am opposed to the fact that the company misrepresented their justification for the increase by publishing a letter to their customers that is not written in layman terms or organized so the average citizen can unravel what it is saying.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

No.



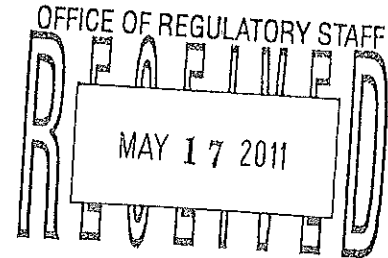
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011



Allen Meshey
336 Deep Run Rd.
Aiken, SC 29803

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Meshey:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

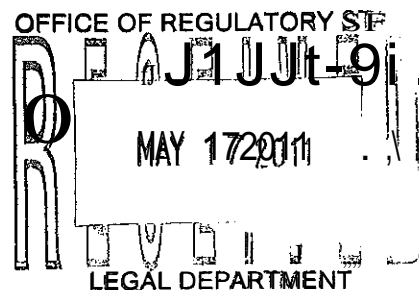
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

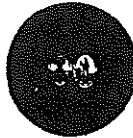
Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



229, 487

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 14, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name* Allen Meshey

Mailing Address * 336 Deep Run Rd.

City, State Zip * Allendale, SC 29803 Phone * (803) 642-0543

E-mail almvjm@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

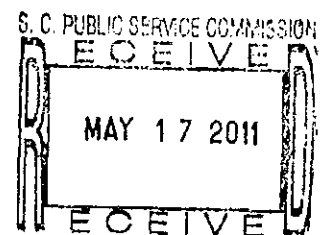
I am a resident of Hunter's Glen and a customer of Carolina Water Service.

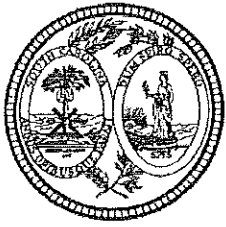
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I think that the costs that are charged for water service are fair at the present time. Up to this point, I have not heard that equipment upgrades were needed. I understand that rising costs are an issue. I am receptive, as a customer to a rate hike to off set upgrades, however, an 80% increase is unacceptable. If an increase is granted, it would be more attractive as small increases over a longer period of time, not 80% aimed at the consumer at one time.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I will not be able to attend a hearing, however, I ask that the commission take a good look at the amount of the increase that is being requested and consider the consumer in the decision.





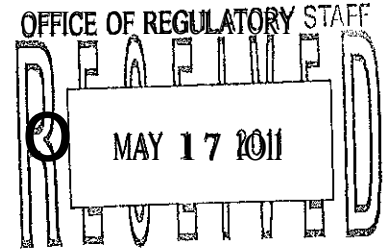
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011



Viki Moak
120 Stonebridge Drive
Gaston, SC 29053

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Moak:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

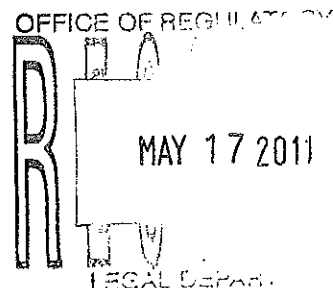
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229752

From: Easterling, Deborah
Jnt: Monday, May 16, 2011 12:37 PM
To: 'viki moak'
Subject: RE: Protest 2011-47-WS

Dear Ms. Moak:

This is to acknowledge receipt of your email to our **PSC Website Comments**.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: viki moak [mailto:viki.moak@hotmail.com]
Sent: Thursday, May 12, 2011 4:46 PM
To: Contact
Subject: Protest 2011-47-WS

To Whom It May Concern,

I am writing this to protest the 80% rate increase that has been proposed by Carolina Water Service.

Carolina Water Service has not given any justification for this significant rate hike. Can the Committee honestly add another unreasonable burden onto the backs of the American family? I am a single mother who is raising three children proudly without any government assistance. As most families do, we live from paycheck to paycheck. My family is on a strict monthly budget and cannot afford any additional increases, especially when I have not had a pay raise in three years.

I plead with the Committee to deny this unreasonable request.

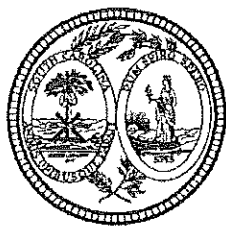
Respectfully,

Viki Moak
120 Stonebridge Drive
Gaston, SC 29053

MAIL / DMS
PSSS

MAY 18 2011

RECEIVED



The Public Service Commission State of South Carolina

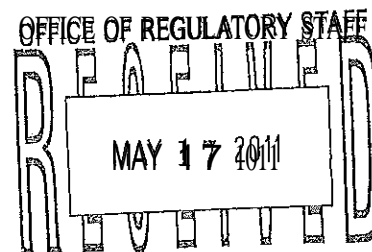
COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011

Rodger Nestor
2572 Ramblewood Rd.
Aiken, SC 29803



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Nestor:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

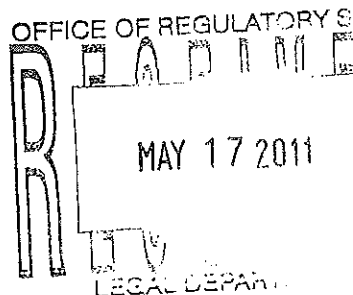
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229786

From: Easterling, Deborah
ent: Monday, May 16, 2011 12:47 PM
To: 'No1pappy2001@aol.com'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Nestor:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: No1pappy2001@aol.com [mailto:No1pappy2001@aol.com]
Sent: Friday, May 13, 2011 8:25 AM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

rm Returned: Letter_of_Protest_Form_pub_0001.pdf

The attached file is the filled-out form. Please open it to review the data.

RECEIVED
MAY 16 2011
PSC SC
MAIL / DMS



**required Fields

Letter of Protest

in Docket * 2011 - 47 - WS

Print

Email

Date: * May 16, 2011

Protestant Information:

Name * Rodger Nestor

Mailing Address * 2572 Ramblewood Rd

City, State Zip * Aiken, SC 29803 Phone * 803-642-9318

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

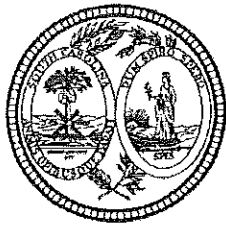
I am a Customer of the company and a homeowner in Hunters Glenn subdivision.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I understand any and all businesses need a healthy profit for their bottom line in order to stay in business. However, no business, especially a business like a public utility with a captive client base, should expect a rate increase as shocking as 80%. I understand these are tough times for businesses, but using a rate increase to cover mismanagement of a system is criminal. Any reputable business has a business plan that includes small incremental rate increases that cover anticipated expenses forecast over a long period of time. This rate increase would no doubt put a hardship on customers with fixed incomes and shock and awe in the rest of us. I formally protest such an increase!!!!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No I do not wish to attend.



The Public Service Commission State of South Carolina

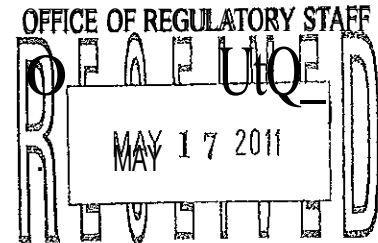
COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
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Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 17, 2011

Lee Vaughn
C/o Linda Walker
104 Livebark Court
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Vaughn:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

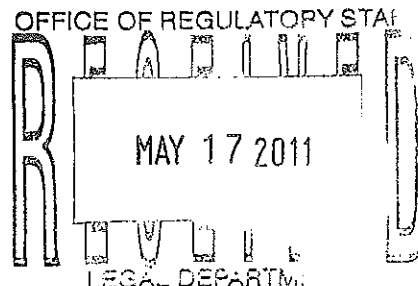
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

229759

From: Easterling, Deborah
Sent: Monday, May 16, 2011 12:44 PM
To: 'LEE WALKER'
Subject: RE: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Walker:

This is to acknowledge receipt of your email to our PSC Website Comments,

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No, 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information,

Sincerely,

Deborah Easterling

From: LEE WALKER [mailto:leewalker@windstream.net]
Sent: Thursday, May 12, 2011 12:24 PM
To: Contact
Subject: Letter_of_Protest_Form_pub_0001.pdf

<< File: Letter_of_Protest_Form_pub_0001.pdf >>

RECEIVED
MAY 16 2011
PSC SC
MAIL/DMS



Required Fields

Letter of Protest

Print

Email

Date: * May 16, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * LINDA WALKER (BILL IN MY MOTHER'S NAME LEE VAUGHN)

Mailing Address * 104 LIVE OAK COURT

City, State Zip * LEXINGTON, SC 29073 Phone * 803-466-4452

E-mail LEEWALKER@WINDSTREAM.NET

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

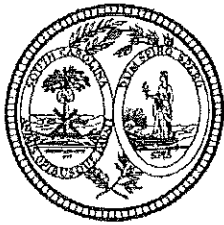
CUSTOMER OF THE COMPANY

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

THE INCREASE IS REDICULIOUS. THEY ALREADY CHARGE MORE THAN ANY OTHER COMPANY FOR WATER AND SEWER AND WHAT JUSTIFICATION ARE THEY PRODUCING TO WARRANT THE INCREASE. IT HAS BEEN KNOWN FOR YEARS THAT CAROLINA WATER HAS CHARGED THE HIGHEST RATES IN THE AREA AND NOW THAT UTILITES, INC HAS TAKEN OVER THEY SEEM TO BE CARRYING ON THE TRADITION OF GOUGING THE PUBLIC. CAROLINA WATERS EXCUSE WAS IT IS A SMALL COMPANY SO THEY HAD TO PAY HIGHER RATES WELL MY UNDERSTANDING UTILITIES, INC IS NOT A SMALL COMPANY SO WHAT IS THE EXCUSE NOW?

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

YES

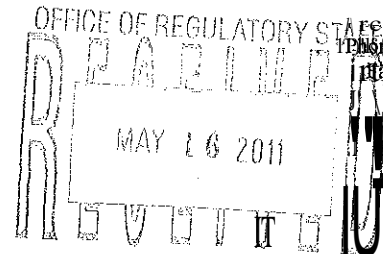


The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199



May 16, 2011

Robert D. Brown
277 Mossborough Drive
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Brown:

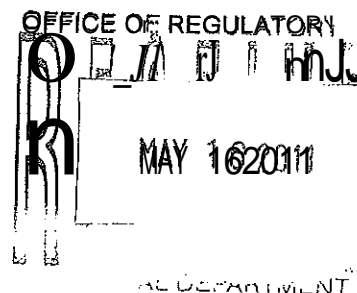
Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant



Enclosure
cc: Office of Regulatory Staff

229743 ^{UKS}

May 10, 2011

Public Service Commission
P.O. Drawer 11649
Columbia, S.C. 29211
Ref: Docket No. 2011-47-WS

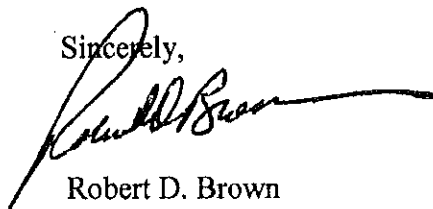
Dear Sir:

I am writing to this commission because of the high cost of water in Lexington County. I am paying twice the amount per unit as my other family members in Columbia. I have questioned this and complained to Carolina Water Co. several times to no avail.

We are now being told that Carolina Water Co. is raising the cost more. Please note this objection and please consider stopping this action. The Docket No. 2011-47-WS.

Your consideration in this matter is appreciated!

Sincerely,



Robert D. Brown
277 Mossborough Dr.
Lexington, S.C. 29073
803-586-7915

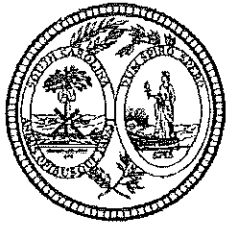
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MAY 16 2011

PSC SC
MAIL / DMS

RECEIVED

PSC SC
MAIL / DMS



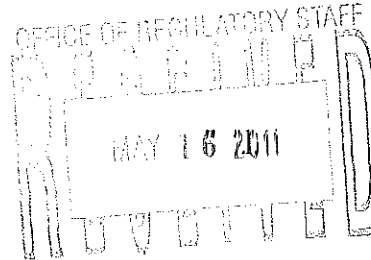
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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David A. Wright, Second District
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Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 16, 2011



Ms. Gloria Jackson
2109 Capitol View Rd.
Gaston, SC 29053

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Jackson:

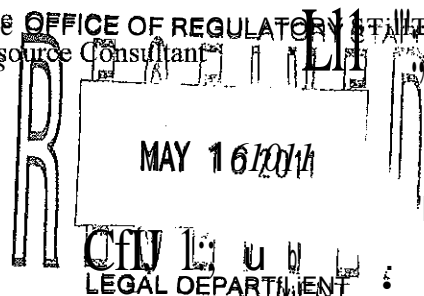
Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant



Enclosure
cc: Office of Regulatory Staff

MAY 1 2011

Rev. William J. Matt. Concern: pscfsscc
MAIL/DMS

CKP(S)

... I am waiting in regard to docket # 2011-47-WS.

I am totally against any rates or charges for modification, 8.12-
Certain terms and conditions for the provision of water and sewer
service.

I find this water bill is ~~very high~~. It is higher
than any water bill I've ever had in my life. When I purchased
this house in this area. It was not ~~disclosed~~ to me by any
radiation in the water until after I had already purchased this
house. I do not think this was fair to me by not disclosing
this information to me. I would not have purchased this
house in this location had I been told about radiation
in the water.

Another thing is that I gave a deposit on the
water then I wrote to Liberty ~~Water~~ so that I could get
my deposit back from Caroline Water Service. I was
in good standing with the Water Co. in Liberty. I
never did get my deposit back.

~~##~~ I am a 67 yr. old woman on social security
I only get 688 per month. Social Security has not gotten
a raise in the last 2 to 3 yrs. Now am I going to pay my
meds and other bills if you keep allowing the lights + we
to continue increasing our bills. Another thing that I
reading on this letter that Caroline Water Service se-
me states something about medical insurance preme-
increase. Let them pay their own medical insurance
have to pay mine. Even when I worked for a company
had to pay my own medical insurance.

What are these Capital investment

these people are talking about? I'm not too swift to understand such things. I thought you had people to invest in companies such as water, lights and such.

In some states that I've lived in the County was in charge of water, sewerage, garbage pick up & meritis spray. The fee for all of these services were a lot less than the water Co. charges me each month. I have to pay my garbage pick up extra here in this County.

I do not know what kind of maintenance the water Co. is talking about. The water Co. is always sending me letters to buy maintenance insur. I'm told that I am responsible for broken lines. I thought broken lines were the County's responsibilities.

I've talked to my neighbors in this neighborhood. We are all old & disabled people in this neighborhood. We most ~~likely~~ are on social security. We do not have anything extra for such high water bills. I do not water my grass nor do I wash my car alone. I do not even flush the commode when I use it all day long. I do not wash but once sometimes twice a month. My life is the same for when I worked out of the home was not here. I even called the water Co. a couple of times & told them I guess my little dog must have been playing in the water while I was ~~not~~ ^{at} home. Water bill was so high.

I am ~~also~~ ^{also} ~~to~~ ^{to} solve the water co. problem...
Maybe if the water co. would quit giving their
executives & share holders all of these big raises....
& vacations and not telling what all is being done
with the money they already receive from us
poor people. If they would invest it wisely &
manage it wisely I think they could ride it.
~~that~~...

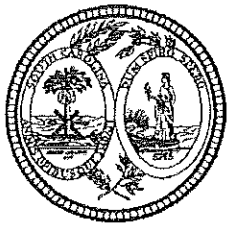
Increasing ~~our~~ bill is not the answer.
Go back to the drawing board & find another way.

If you have any knowledge on how I
can pay my meds & my other bills... on \$688 month
please advise me. By the way I do not have
any credit cards, have never had any nor do I
want any. If I can't pay for something I do
without. If you call tell me ~~that~~ ^{that} I can pay this
additional water bill that you want to impose please
do not hesitate to let me know how to pay it

A Concerned Citizen
Gloria R. Jackson



Ms. Gloria Jackson
2109 Capitol View Rd.
Gaston, SC 29053



The Public Service Commission State of South Carolina

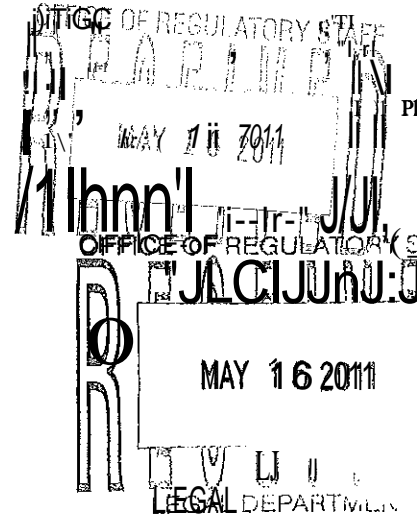
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-3199

May 16, 2011

Wayne & Debora Sullivan
331 Deep Run Road
Aiken, SC 29803



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Sullivan:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

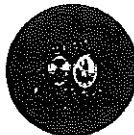
If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



229749
Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 13, 2011

in Docket * 0211 - 47 - WS

Protestant Information:

Name * Wayne & Debora Sullivan

Mailing Address* 3311 Deep Run Rd

City, State Zip* Aiken , SC 29803 Phone * 803-649-4329

B-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

We are customers,

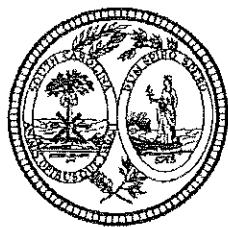
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MAY 13 2011
PUBLIC SERVICE COMMISSION

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

We protest such an exorbitant rate increase, We understand that everything is going up, but 80% seems a bit steep. With the cost of gasoline and food on the constant rise our income is stretched pretty thin as it is without almost doubling our water bill.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



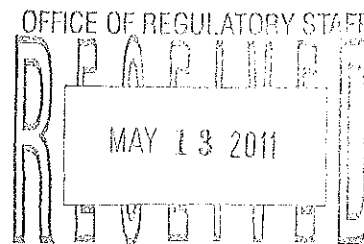
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
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Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 13, 2011



William Johnson
411 Harvest Terrace Drive
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Johnson:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but **cannot** cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

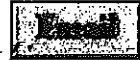
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

229714
Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS



Date: * May 12, 2011

Protestant Information:

Name * William Johnson

Mailing Address * 411 Harvest Terrace Drive

City, State Zip * Lake Wales, SC 29710 Phone * 803-831-9952

E-mail wdj1940@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed, Attach additional information if necessary.)

I am a customer of Utilities, Inc. My water and sewage bill is much higher than the \$50.00 per month they claim is average, I am retired on a fixed income and there is no way to pay more. I am presently paying an average of \$75.00 per month for water and sewage, Utilities Inc. is requesting a 79.17% increase in Basic Facilities Charge, If my calculations are correct the Distribution Usage Charge, they are requesting is 82.7% increase, In my opinion the increase they are requesting most of us can not afford.

2. Please give a concise statement of your protest. * (This section must be completed, Attach additional information if necessary.)

The rate increase requested by Utilities Inc is out of line, I have lived in other areas of SC and the water rates were lower than we are now paying, Most areas I lived in averaged sewage rate based on the winter months, The 75.00 per month does not include a second meter used for irrigation.

MAY 12 2011

CLERKS OFFICE

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



005-17-11

Q16 S1E
Q16 Z30-C

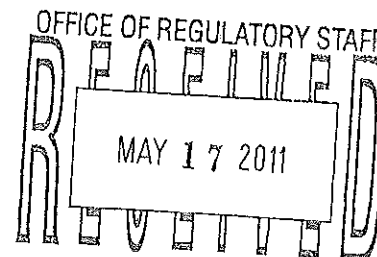
24X:111 10
22 01 07 16
SA/ORS

May 16, 2011

Filed via Overnight Delivery

Transmittal Letter No. 11-02

Ms. Jocelyn Boyd, Chief Clerk and Administrator
South Carolina Public Service Commission
Synergy Business Park, Saluda Bldg.
101 Executive Center Drive, Suite 100
Columbia, SC 29210



RE: Verizon Long Distance LLC and Verizon Enterprise Solutions LLC
Withdrawal of Tariffs

Dear Ms. Boyd:

MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services ("Verizon Access") filed its Notice of Election to Operate Pursuant to S.C. Ann. §58-9-576(C) on February 8, 2011 and that election became effective on March 10, 2011. Accordingly, Verizon Long Distance LLC ("VLD") and Verizon Enterprise Solutions ("VES"), affiliates of Verizon Access, are withdrawing VLD SC PSC Tariff No. 3 and YES SC PSC Tariff No. 4 effective May 17, 2011. All rates, terms and conditions for services previously described in these tariffs will now be available on the company website at: www.verizonldregulatory.com.

Questions pertaining to this filing should be addressed to my attention at (407) 740-8575 or via email: cwightman@tmnc.com.

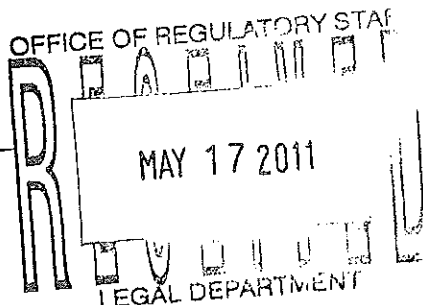
Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Thank you for your assistance.

Sincerely,

Connie Wightman
Consultant

CW/ltw

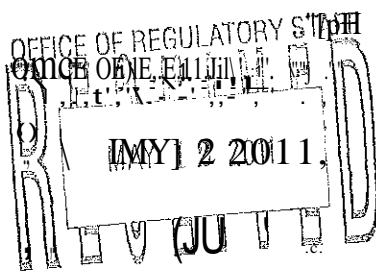


2011 MAY 17 AM 9:52
SC PUBLIC SERVICE
COMMISSION
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File: YES - SC
TMS: SCx1102
YES: B11-22

229713

2011-47-WS



Senator John M. "Jake" Knotts, Jr.
Senate District 23
Post Office Box 142
Columbia, South Carolina 29202
803-212-6352
jakelknotts@scsenate.gov

COPY
Posted: too
Dept: S.A./ORS
Date: 5/12/11
Time: 12:20

May 12, 2011

Ms. Jocelyn G. Boyd
Public Service Commission of South Carolina
P.O. Drawer 11649
Columbia, South Carolina 29211

Dear Ms. Boyd:

On behalf of the residents of Senate District 23 who are served by Carolina Water Service, Inc., I formally request that a Public Hearing be held on Wednesday, July 13, 2012 at 6:00 p.m. I understand that Carolina Water Service will be required to notify all of their customers of this Public Hearing at least thirty days prior to the hearing.

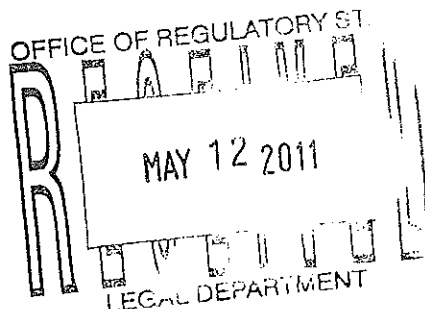
As you are aware, Carolina Water Service, Inc. has applied for an 80% increase in its water rates and a 14% increase in its sewer rates. Carolina Water Service currently has one of the highest water rates and to almost double their rates is unsettling at best.

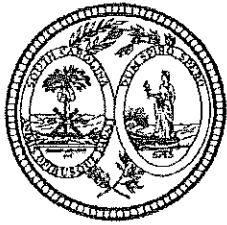
Thank you for your assistance in scheduling this public hearing and please don't hesitate to contact me if you have any questions. I look forward to seeing you on July 13.

With kindest regards,

Jake Knotts

John M. "Jake" Knotts, Jr.
Senate District 23





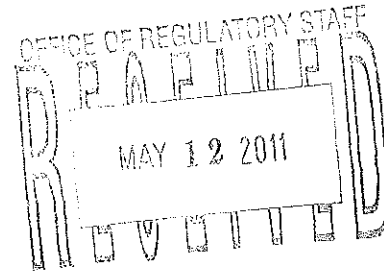
The Public Service Commission State of South Carolina

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Fax: (803) 896-5246

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Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 12, 2011



Robert L. Allen, II
2253 Iron Works Drive
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Allen:

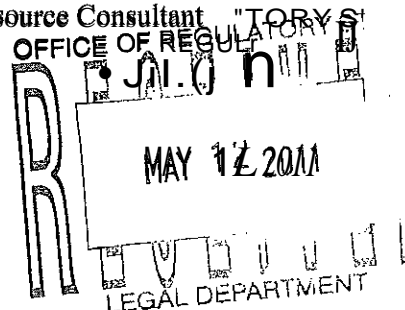
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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant



Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 11, 2011 2:26 PM
To: 'Robert L. Allen, II'
Subject: RE: Docket #2011-47-WS - Carolina Water rate increase

Dear Mr. Allen:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Robert L. Allen, II [<mailto:aaabstracts@carolina.rr.com>]
Sent: Monday, May 09, 2011 8:03 PM
To: Contact
Subject: Docket #2011-47-WS - Carolina Water rate increase

I am writing to protest the proposed rate increase for Carolina Water. With food, gas and everything else going sky high, the citizens of this state cannot afford anymore price increases.

Please reconsider allowing this rate increase. There are better ways to force us to conserve water than bankrupting us.

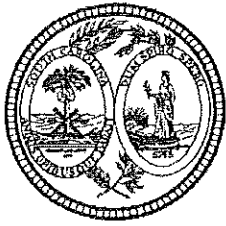
Thank You,

Robert L. Allen, II
2253 Iron Works Dr.
Lake Wylie, SC 29710
phone: 704-574-1260
fax: 803-831-0296
aaabstracts@carolina.rr.com

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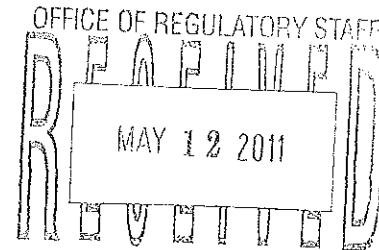
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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 12, 2011



Holly Armstrong
3037 Kilbeggan Drive
Clover, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Armstrong:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

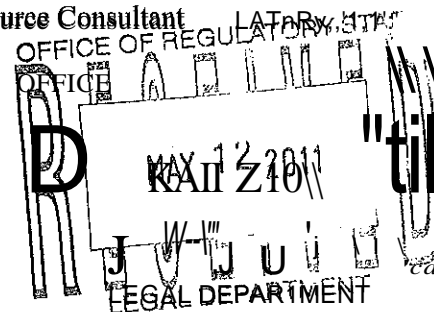
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 11, 2011 2:28 PM
To: 'Holly Armstrong'
Subject: RE: PSC Website Comments:

Dear Ms. Armstrong:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Holly Armstrong [mailto:holly@gcsllc.com]
Sent: Monday, May 09, 2011 9:22 PM
To: Contact
Subject: PSC Website Comments:

2110,

I received your notice today about the water rate increase. I am highly disturbed by this. We are a one income family of 5 - I stay home and home school my children. If our water rates increase the way you are proposing you will completely alter how our family lives.

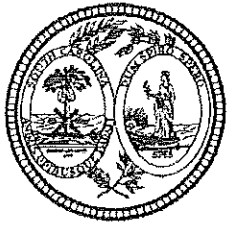
Please reconsider - for the children.

Holly Armstrong

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MAY 12 2011

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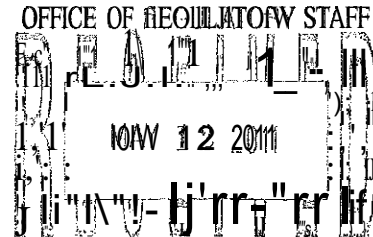
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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 12, 2011



Allan Bulkley
3307 Kingshire Way
Clover, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Bulkley:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

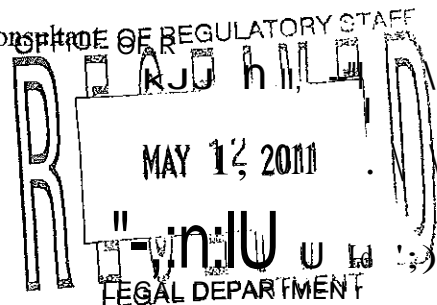
According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 11, 2011 2:31 PM
To: 'Allan Bulkley'
Subject: RE: protest CWS rate increase

Dear Mr. Bulkley:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

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MAY 11 2011

PSC SC
MAIL/DMS

From: Allan Bulkley [mailto:albulkley@gmail.com]
Sent: Wednesday, May 11, 2011 8:05 AM
To: Contact
Subject: protest CWS rate increase

To Whom It May Concern,

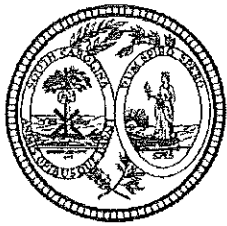
I am writing this letter to protest the 80% rate hike increase recently proposed by Carolina Water Service, Inc.

Unless Carolina Water Service can prove that its operating costs have increased by 80% AND that those operating cost increases were absolutely necessary, then there is no justification for such a drastic rate increase.

We already pay water rates that are 2x-3x higher than many other parts of the country.

Sincerely,

Allan Bulkley
3307 Kingshire Way
Clover, SC



The Public Service Commission State of South Carolina

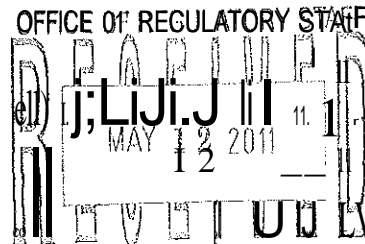
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David A. Wright, Second District
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Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 12, 2011

Christina Del Llano
1216 Winding Path Road
Clover, SC 29710



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Del Llano:

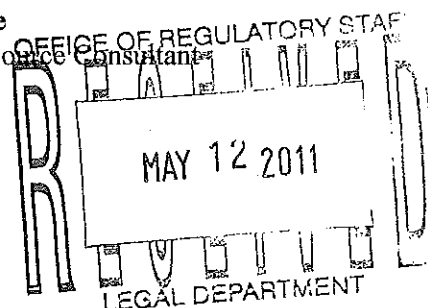
Your written protest in the above-referenced proceeding has been received by this office. A **Protestant** is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but **cannot** cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant



Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 11, 2011 2:29 PM
To: 'Christina Del Llano'
Subject: RE: DOCKET NO. 2011-47-WS

Dear Ms. Del Llano:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Christina Del Llano [mailto:dalidigger@gmail.com]
Sent: Monday, May 09, 2011 8:45 PM
To: Contact
Subject: DOCKET NO. 2011-47-WS

Hello,

while it is reasonable for rates to increase since the last increase in what appears to be 2008; I certainly would like to request that an amendment be made to this docket so that the rate does not increase as much as it is in certain sections. I feel that the population will increase naturally in this state, especially in my area, and that will help offset the costs of the water service company's increases. The increase could make the state less appealing for new residents as well as businesses.

Thank you for your time,
Christina Del Llano
dalidigger@gmail.com

RECEIVED

MAY 12 2011

PSC SC
MAIL / OMS

229836

May 12, 2011

Public Service Commission of South Carolina
P.O. Drawer 11649
Columbia, S.C. 29211

Re: Carolina Water proposal of rate increase
Docket # 2011-47-WS

This letter is to protest the request for a rate increase for Carolina Water Service, Inc. My husband, Mark & I live in Smallwood Estates in Chapin, S.C. we now pay approximately \$65.00 per month for their services. We are retired, do not have a sprinkler system for lawn watering, we do not run the dishwasher very often, it is just the two of us & people in other areas with different water companies are always surprised at how much we pay for water/sewer services. The price of everything: gas, water, food, etc. all of the necessities of life make it very difficult on retirees that do not get cost of living raises & have to absorb all the increases.

I believe Carolina Water is extremely high in cost and protest their request for a rate increase.

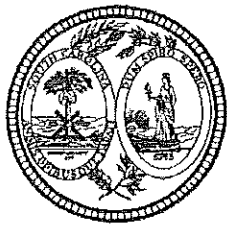
Thank you for the opportunity to protest.

Vicky L. Ditmeyer

Vicky Ditmeyer
331 Smallwood Drive
Chapin, S.C. 29036

PS SC
MAIL / DMS

RECEIVED

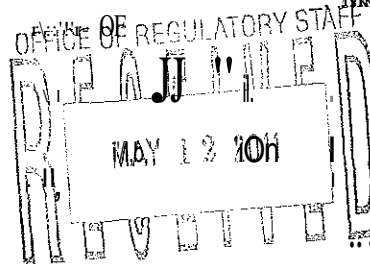


The Public Service Commission

State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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Nikkiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 12, 2011

April Eller
3023 Rhododendron Place
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Eller:

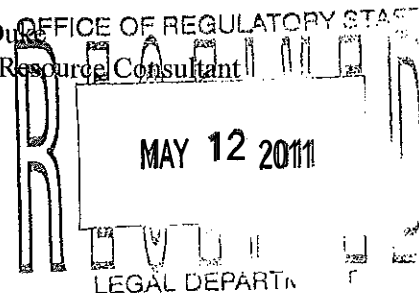
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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant



Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 11, 2011 2:30 PM
To: 'April'
Subject: RE: Letter of Protest concerning rate increase by CWS

Dear Ms. Eller:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: April [mailto:aelle2074@yahoo.com]
Sent: Tuesday, May 10, 2011 8:52 PM
To: Contact
Subject: Letter of Protest concerning rate increase by CWS

RECEIVED

MAY 12 2011

PSC SC
MAIL/DMS



Required Fields

Letter of Protest

Print

Email

Date: * May 11, 2011

in Docket * - - -

Protestant Information:

Name * April Eller

Mailing Address * 3023 Rhododendron Pl

City, State Zip* Lake Wylie, SC 29710 Phone* 7045601806

E-mail aeller2074@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

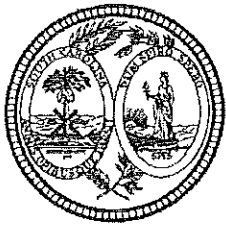
I am a customer of CWS.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

An 80% price increase is unconscionable at a time when families are still struggling with loss of income/jobs in addition to increasing costs in other areas such as fuel. While I understand companies needing to make a profit, an 80% price hike is unreasonable and hurts those who are already suffering.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No



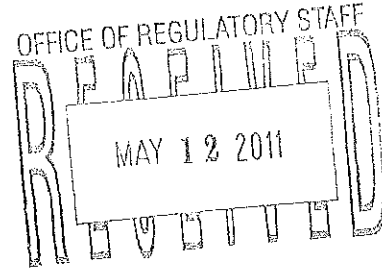
The Public Service Commission State of South Carolina

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Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 12, 2011



Jaime Mullin
3408 Bruce Ridge
Clover, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Jaime Mullin:

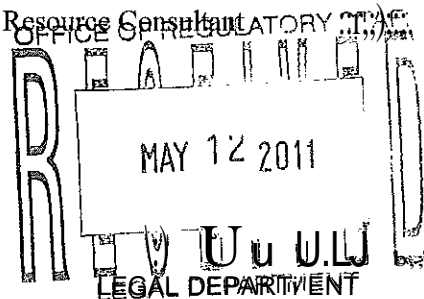
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Sincerely,

Daphne B. Duke
Information Resource Consultant



Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

om: Easterling, Deborah
nt: Wednesday, May 11, 2011 2:27 PM
To: 'jlmullin1768@aol.com'
Subject: RE: Docket # 2011-47-WS

Dear Ms. Mullin:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

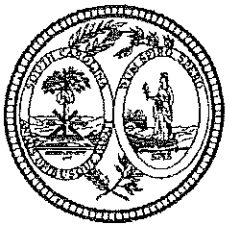
Deborah Easterling

From: jlmullin1768@aol.com [mailto:jlmullin1768@aol.com]
Sent: Monday, May 09, 2011 8:16 PM
To: Contact
Subject: Docket # 2011-47-WS

I would like to protest the proposed rate increase for the Carolina Water Services. I would like to see some other ways or proposals that would benefit everyone and not have such an impact on payors.

Thank you
Jaime Mullin
3408 Bruce Ridge, Clover, SC 29710
803-746-5190

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MAIL / DMS



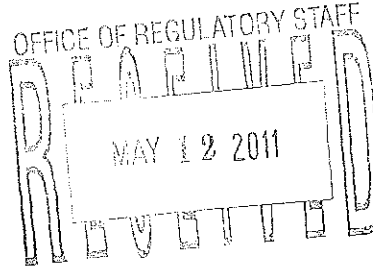
The Public Service Commission State of South Carolina

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Chief Clerk/Administrator
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 12, 2011



Elizabeth Needham
2111 Eskridge Terrace
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Needham:

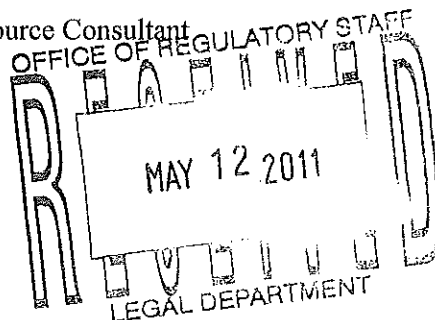
Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant



Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

om: Easterling, Deborah
Jnt: Wednesday, May 11, 2011 2:25 PM
To: 'Elizabeth Needham'
Subject: RE: Protesting Proposed Increase under Docket 2011-47-WS

Dear Ms. Needham:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Elizabeth Needham [mailto:bneedham25@gmail.com]
Sent: Monday, May 09, 2011 7:53 PM
To: Contact
Subject: Protesting Proposed Increase under Docket 2011-47-WS

To whom it may concern,

I am a current resident living in York County—Lake Wylie, SC more specifically. I've lived here for 4 years. Prior to this I lived in cities like Chicago and Fort Lauderdale, to name a couple. Obviously these are much bigger cities than Lake Wylie. I was SHOCKED when I moved here and received our first water bill. I've never, ever seen such astronomical rates for a service that is a necessity. Carolina Water's service has been awful, the quality of water very questionable, and the rates outrageous. To hear the proposal of an 80% increase is absolutely mind boggling. I can certainly understand the need for an increase, but 80%?!? Have their expenses nearly doubled in a few years? Makes no sense. In our community, there are more and more homes on the market every day due to short sales and foreclosures. People are barely surviving and to hit customers with this kind of increase? Well, it's sickening quite frankly. This is absurd and I plead with the "powers that be" to deny this application. The good working people of these communities have no other options. We *have* to have water. Period. And there is no other company that provides to our area. How can they do this?? We are a I income household with a 14-month old. I can't express how much of an impact an increase of this magnitude would have on our family.

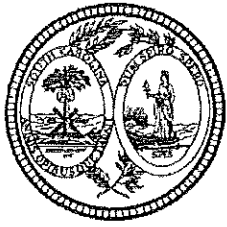
Please deny this application.

Much thanks for your time and consideration,
Elizabeth Needham
2111 Eskridge Terrace
Lake Wylie, SC 29710
803-810-2966

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MAY 12 2011

PSCSC
MAIL/OMS



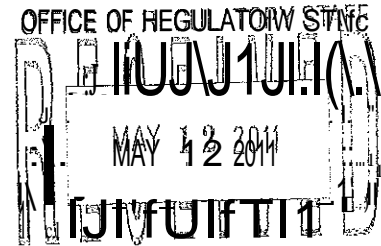
The Public Service Commission State of South Carolina

Jocelyn G. Boyd
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Clerk's Office
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Fax: (803) 896-5199

May 12, 2011



Keith Spiro
24 Old Fox Trail
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Spiro:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

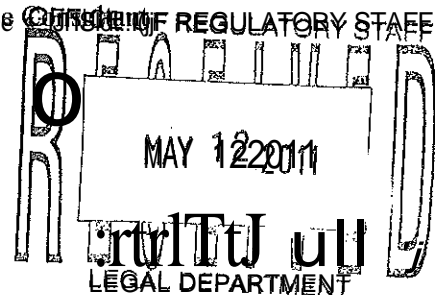
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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resources Coordinator

Enclosure
cc: Office of Regulatory Staff



Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 11, 2011 2:30 PM
To: 'KSpiro'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Spiro:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WFS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

(Deborah Easterling

-----Original Message-----

From: KSpiro [mailto:KSpiro@advicoach.com]
Sent: Tuesday, May 10, 2011 4:35 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

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MAY 12 2011

PSC SG
MAIL / DMS



Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * May 11, 2011

Protestant Information:

Name * Keith Spiro

Mailing Address * 24 Old Fox Trail

City, State Zip * Lake Wylie, SC 29710 Phone * 803.831.2415

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of Carolina Water Services Inc

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

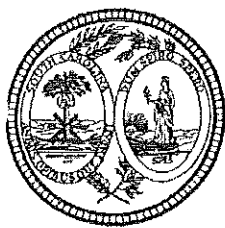
Water is certainly one of our most valuable resources, and clean water important to life and health.

However, though Carolina Water Service Inc (AKA Utilities Inc) is already charging prices that are higher than half of the cities listed in the circle of blue report - The price of Water: A Comparison of Water Rates, Usage in 30 US Cities (<http://www.circleofblue.org/waternews/2011/01/would-the-price-of-water-a-comparison-of-water-rates-usage-in-30-u-s-cities/>)

Normalizing my last water bill for 100 gallons a day I am paying \$59.75 under the current plan, more than Las Vegas, Denver, San Jose, Milwaukee. I am currently even paying more than twice as high as Fresno, and almost twice as high as Chicago. If I use the new proposed value (and keeping the Usage charge of the the waste water the same as there is no indication of what the higher level would be) my bill for the same water usage would be \$98.82. That would put me in the 4th highest water price in the study listed above. While I would like to be compared with cities like Seattle, Atlanta, and San Diego In many ways, the cost of water is not one.

Finally, I would agree with a commodity charge increase - after all that means that those that use more will pay more, but such a large increase in the base facilities charges I absolutely cannot support.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *
(This section should be completed.)

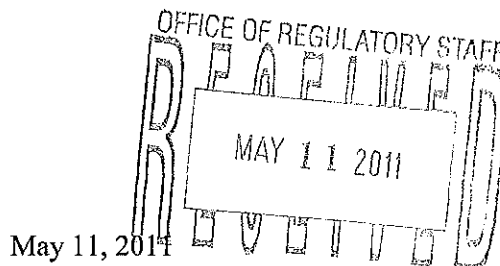


The Public Service Commission State of South Carolina

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199



May 11, 2011

Catherine Cooper
302 Mansfield Circle
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Cooper:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

229667

May 2, 2011

Public Service Commission of South Carolina
101 Executive Center Dr, Suite 100
Columbia, SC 29210

RECEIVED

MAY 11 2011

Re: Docket number 2011-47-WS

CLERK'S OFFICE

Dear PSC:

I am writing this letter in protest to the proposed rate increase sought after by Carolina Water Service, Inc (hereafter referred as CWS),

I moved to Lexington eight years ago and must say that receiving my first water bill from CWS was a shock, I had previously lived in Columbia, SC (Richland County) and my water costs through the city of Columbia were only a fraction of the cost via CWS, averaging between \$20 and \$30 / month depending on usage. I find that their (CWS) current rates are absurd and the fact that they are seeking to increase rates by eighty percent (80%) is nothing short of gouging their customers,

Just in comparison for the past three months of water bills to really see the atrocity going on with this company, I compared my water bills to those of friends and relatives that live in Cayce and Columbia.


From January to March, my water bill averaged \$80/ month, while theirs averaged between \$22 / month in Columbia to \$43 / month in Cayce,

If there was a way to get my water from another source other than CWS, I, along with numerous others, would certainly make that change. But it appears that the options we have are to either live with this company or move.

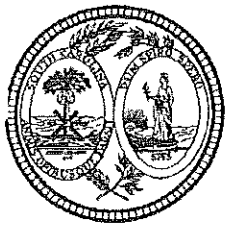
It should also be noted that in the past there was an issue with customer service, in particular with their billing practices. For a period of time, bills would skip months and then customers would receive massive bills for two or three months worth of charges. Fortunately, I am blessed to not have been financially strained by such instances, but others were extremely affected by this poor business practice.

It is my sincere hope, that you will not allow this rate increase to occur as I believe it would be detrimental to all of the CWS customers in our area.

Sincerely,


Camille Cooper
302 Mansfield Cir.
Lexington, SC 29073

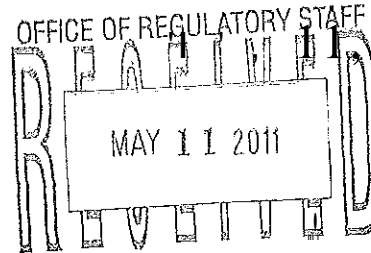
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2011 MAY -9 10:15 AM
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COMMISSION



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 11, 2011

Mr. & Mrs. Thomas H. Haughton, III
17 Heritage Drive
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Haughton:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229658

From: Easterling, Deborah
Sent: Friday, May 06, 2011 3:13 PM
To: 'Tommy Haughton'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. & Mrs. Haughton:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Tommy Haughton [mailto:tlh1h1@bellsouth.net]
Sent: Friday, May 06, 2011 11:54 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

RECEIVED

PSC 36
MAIL/OMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email for more contact: psc@psc.sc.gov

Required Fields

Letter of Protest

in Docket * 2011 - 47 - WS

Date: * May 06, 2011



Protestant Information:

Name * Margaret & Thomas H. Haughton III

Mailing Address * 17 Heritage Drive

City, State Zip * Lake Wylie, SC 29710 Phone * 803-831-2948

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer and concerned user

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We already pay way more for water than should be charged. To ask for a rate increase of 80% is unfair and damages the company's reputation which is already tarnished.
Why do you think the rate increase is deserved???

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

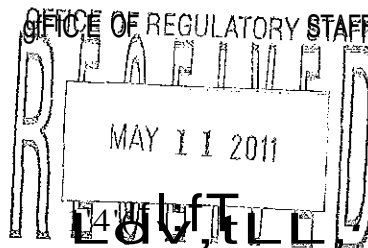
No



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 11, 2011

Mr. & Mrs. Russell Stocker
537 Harbour Place Court
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. & Mrs. Stocker:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229657

From: Easterling, Deborah
Sent: Monday, May 09, 2011 9:35 AM
To: 'Russ & Kathy Stocker'
Subject: RE: Letter of Protest - in Docket 2011-47-WS

Dear Mr. & Mrs. Stocker:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Russ & Kathy Stocker

[mailto:russkathy@windstream.net]

Sent: Saturday, May 07, 2011 6:16 PM

To: Contact

Subject: Letter of Protest - in Docket 2011-47-WS

Please see attached file. Thank you.

RECEIVED

2011

PSC SC
MAIL / DMS



Required Fields

Date: * May 09, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * RUSSELL & KATHLEEN STOCKER

Mailing Address * 537 HARBOUR PL. CT.

City, State Zip * LEXINGTON, SC 29072 Phone * 803-603-1314

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

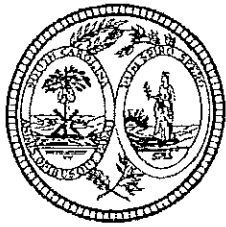
I AM A VERY DISSATISFIED CUSTOMER

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

To start with, I find this request to be insulting. Two people live in my home. My bill averages ~\$67-\$70 a month. I reviewed my 4/5/2011 bill of \$67.32. The increase appears to me would amount to ~\$28.10 or a total of \$95.32. As I believe you are aware, their past billing issues, turning off water to customers, attempting to bill every three weeks to make up for being behind, the lip service one gets on the phone all adds up to extremely poor service and tactics. I have had (3) three water main breaks in my yard alone in the past 6 or 7 years(?). Shoddy response and shoddy ground repair. After numerous calls someone shows up to rake the dirt around, throw some sod on top of the rocks (some baseball size) and dirt. The cement corner of my driveway is now tilted, I have a depression in one area of my lawn and a hump in another. The recession has hit everyone. They need to tighten their belts like the rest of us. Gas prices have been going up. They need to suck it up like the rest of us. My boss is not giving me a "gas" increase. I strongly urge you to side on the side of the consumer. This increase request is WAY over the top. People on a fixed income are already suffering, the rest of us I guess would just suffer. I would also request to see an accounting of neighborhood water usage (their meter) vs the sum of each individual user per month (all the customer meter readings added together). The difference is due to water leaks and service needs. How bad are the pipes leaking

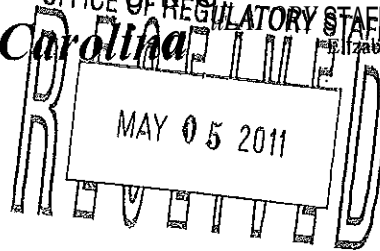
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes I would!!



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission *State of South Carolina*



COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 5, 2011

Mr. Jeff Kerbow
118 Mansfield Circle
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Kerbow:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Tricia O. DeSanty
Administrator Coordinator I

c: Office of Regulatory Staff

229602
ORS

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, May 04, 2011 3:50 PM
To: 'Jeff Kerbow'
Subject: RE: Protest against 2011-47-WS

5/5/11
Hed

Dear Mr. Kerbow:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

RECEIVED
MAY 05 2011

From: Jeff Kerbow [mailto:jkkerbow001@gmail.com]
Sent: Wednesday, May 04, 2011 2:59 PM
To: Contact
Subject: Protest against 2011-47-WS

PSCSC
CLERK'S OFFICE

My name is Jeff Kerbow and I am currently a customer of Carolina Water Service.

I work for a regulated company that also has to file with the commission for rate increases. Considering how much outcry we receive over a 3%-5% rate increase filing, I was especially shocked to learn about the requested 80% rate increase CWS has filed. While I fully appreciate the demands of maintaining a safe and reliable water system, I cannot understand the justification for such a dramatic increase in rates- especially in light of how the rates were already higher than those found in surrounding areas. Considering the poor customer service track record CWS has had, I would strongly argue against any increase at all.

As the sole resident at my house, 90% of my current bill are base charges. Should this rate increase be approved, my total bill would increase by well over 75%. Even in this age of across the board inflation, that is more than unreasonable.

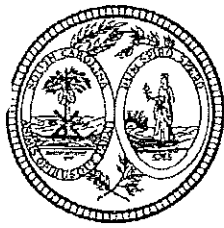
I am contemplating putting my current residence on the market at the end of the year. While I'd love to live in an area outside of Carolina Water Service's territory, it seems to me that this rate increase is so extraordinarily large and unreasonable that it might negatively impact my ability to sell the house.

If the cost of maintaining reliable service is too high for Carolina Water Service, I suggest they sell their service territory and customers to another entity and get out of the business,

I appreciate your attention.

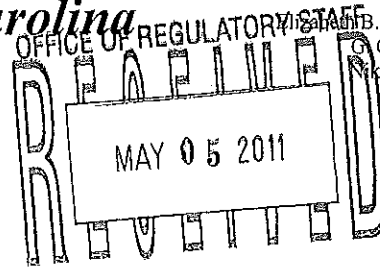
Jeff Kerbow
118 Mansfield Circle

CC: CBA



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 5, 2011

Ms. Rebecca Mack
517 Harbour Place Court
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Mack:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

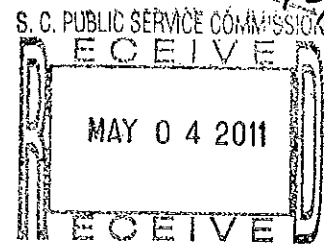
Sincerely,

Tricia O. DeSanty
Administrator Coordinator I

c: Office of Regulatory Staff

April 20, 2011

Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210



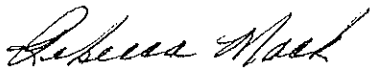
RE: Docket 2011-47-WS
LETTER OF PROTEST

I, Rebecca Mack, residing at 517 Harbour Place Court, Lexington, SC 29072, submit this letter of protest to the Public Service Commission regarding the request by Carolina Water Service to increase their water and sewer rates by 80%.

I am a state employee who has had no pay increase in 3 years. The rates currently charged by Carolina Water exceed those of other suppliers and vary from month to month. The explanation I have been given by Carolina Water for this monthly variance is because the rate varies that is charged to them.

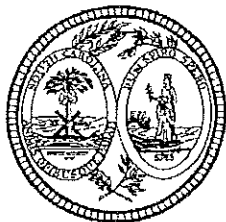
I ask this letter of protest be accepted by the Public Service Commission; and that the Commission will perform its duty for the public it represents and deny this exorbitant rate increase to Carolina Water Service. I gladly accept my opportunity to appear before the Commission if deemed necessary.

Sincerely,

A handwritten signature in cursive script that reads "Rebecca Mack".

Rebecca Mack

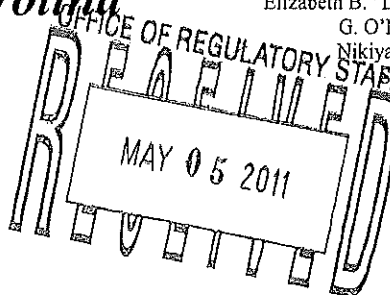
RECEIVED
MAY 05 2011
PSC SC
CLERK'S OFFICE



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Wain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 5, 2011

Mr. Leland Sullivan
525 Harbour Place Court
Lexington, SC 29072

**IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for
Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of
Its Service Areas in South Carolina**

Dear Mr. Kerbow:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Tricia O. DeSanty
Administrator Coordinator I

c: Office of Regulatory Staff

ad 1211
ORS

Easterling, Deborah

From: Easterling, Deborah
mt: Wednesday, May 04, 2011 3:50 PM
To: 'LELAND SULLIVAN'
Subject: RE: Protest of Carolina Water Rate Increase

RECEIVED
5/5/11
AOL

Dear Mr. Sullivan:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: LELAND SULLIVAN [mailto:sullyl@hotmail.com]

Sent: Wednesday, May 04, 2011 11:15 AM

To: Contact

Subject: Protest of Carolina Water Rate Increase

RECEIVED

MAY 05 2011

PSC SC
CLERK'S OFFICE



Required Fields

Letter of Protest

Print

Email

Date: * May 04, 2011

In Docket * 2011 - 47 - WS

Protestant Information:

Name * Leland Sullivan

Mailing Address * 525 Harbour Place Court

City, State Zip * Lexington, SC 29072 Phone * 803-356-7569

E-mail sullyl@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water.

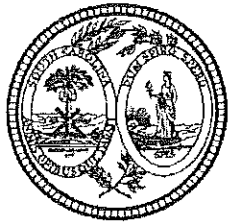
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

There are only two people living at our house and our average monthly water / sewer bill is \$70.00 in the winter months. When we water our yard, even though not using the sewer our bills can run as high as \$130 per month! This is an extremely high rate for water and sewer.

We are not using Carolina Water's actual water - we are only using their pipes which were installed years ago. I am sure they have seen a tremendous profit and return by now.

I cannot understand how Carolina Water can ask for a large rate increase. We are paying extremely high water rates now and any increase would be unfair and not warranted. The company needs to look for ways to be more efficient, just like many public companies have done during this very difficult recession. We adamantly protest any increase in rates whatsoever.

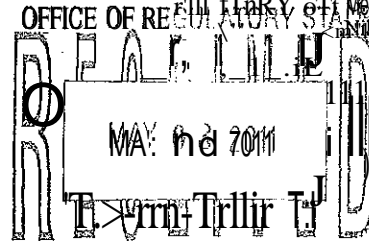
3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
T. McNeal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 3, 2011

Chris Metler
241 Loskin Lane
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Melter:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

229508

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, May 03, 2011 10:24 AM
To: 'Kip Metler'
Subject: RE: Docket Number 2011-47-WS Complaint

Dear Mr. Metler:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Kip Metler [mailto:kipkong14@yahoo.com]
Sent: Monday, May 02, 2011 4:38 PM
To: Contact
Subject: Docket Number 2011-47-WS Complaint

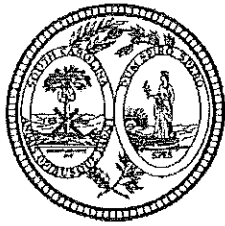
Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

I am writing in regards to the proposed rate increase by Carolina Water Service under Docket Number 2011-47-WS, which I oppose. Carolina Water Service has considerably higher rates for sewer and water than other companies in South Carolina. The requested 80% increase is absolutely ridiculous. They should be lowering their rates. If it were possible to get water and sewer from another company such as the City of Lexington, then I would switch immediately.

Chris Metler
241 Loskin Lane
Lexington, SC 29073

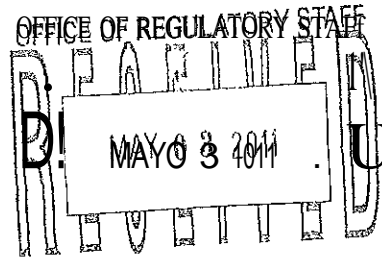
RECEIVED

PSG SC
MAIL/OMS



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



May 3, 2011

COMMISSIONERS
John E. "Butch" Howard, First District

Chairman

David A. Wright, Second District

Vice Chairman

Randy Mitchell, Third District

Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Nikiya "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

Joe and Nancy Poteat
5 Blackberry Lane
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Joe and Nancy Poteat:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229509

From: Easterling, Deborah
Sent: Tuesday, May 03, 2011 10:25 AM
To: 'Nancy Poteat'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. & Mrs. Poteat:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Nancy Poteat [<mailto:npoteat@cfmortgagecorp.com>]
Sent: Monday, May 02, 2011 10:19 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a data set:

1. Double-click the attachment.
2. Acrobat will prompt you to select a data set.

RECEIVED

PSC CC
MAIL / DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Date: * May 03, 2011

Letter of Protest
in Docket * 2011 - 47 - WS



Protestant Information:

Name * Joe and Nancy Poteat

Mailing Address * 5 Blackberry Lane

City, State Zip * Lake Wylie, SC 29710 Phone * 803-831-9639

E-mail npoteat@aol.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

I have water and sewer service with CWS in River Hills Plantation.

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

NO INCREASE! We already pay quite a premium for our water and sewer here in River Hills. I think CWS has a hefty profit margin already. They buy our water from Rock Hill and then sell to us at a huge profit 200%+....this is so wrong. My average water and sewer bill for 2 conservative people averages \$100 per month already and I think It's a shame for them to ask for more money from us. Please don't approve this increase request. Thank you.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes

Easterling, Deborah

229526

From: Easterling, Deborah
Sent: Tuesday, May 03, 2011 3:51 PM
To: 'William Wolfe'
Subject: RE: water rate increase

Dear Mr. Wolfe:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: William Wolfe [<mailto:bjva@msn.com>]
Sent: Tuesday, May 03, 2011 3:06 PM
To: Contact
Subject: water rate increase

RECEIVED
PSC SC
MAIL / DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov



Letter of Protest

in Docket * _____ - _____ - _____

* Required Fields

Date: * May 03, 2011

Protestant Information:

Name * William C. Wolfe

Mailing Address * 13 Heritage Drive

City, State Zip * Lake Wylie, SC 29710 Phone * 803-831-0928

E-mail biva@msn.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The water rates are already too high. They are the highest I have paid after living in Canton, OH, Atlanta, GA and Birmingham AL. I have lived at the above address since 1993 when the water rate averaged \$54/month increasing to the mid \$60/month in 1998-2002 and then in the mid \$70/month up to now. This is for two people and we are gone 50% of the time. I really don't know why the rates are so high and can not believe someone is considering raising them even higher. I think it is unconscionable to consider raising the rates 80%.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

229621

2011-47 wls

Mr. and Mrs. Glen Conner
218 Squirrel Lane
Lake Wylie, SC 29710

Public Service Commission
PO Box 11649
Columbia, SC 29211

To Whom It May Concern:

I am writing to voice my concern over the rate hike that is being proposed for the Lake Wylie water district. I do realize that some rate hikes are necessary, but a rate hike of 80% is extremely unreasonable. Please reevaluate this proposed rate hike.

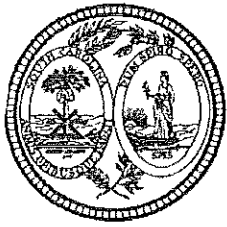
Sincerely,

Kellie R. Conner

Kellie R. Conner

RECEIVED

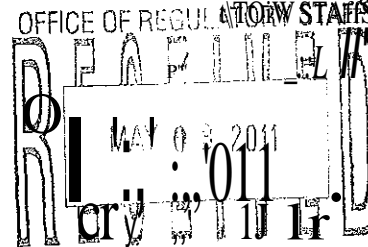
PSO SC
MAIL / DMS



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
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David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
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Nikiya "Nikki" Hall, Sixth District
S. Wainwright, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Bruce W. Albright
17 Sunrise Court
Clover, SC 29170

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Albright:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

Print

Email

* Required Fields

Date: * April 28, 2011

Letter of Protest
in Docket * 2011 - 10 - WS

Protestant Information:

Name * Bruce W Albright

Mailing Address * 17 Sunrise Pt Ct

City, State Zip * Clover, SC 29710 Phone * 803-746-5646

E-mail albrightbw@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

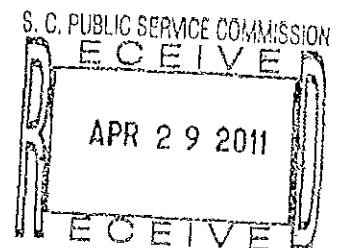
I am a customer of the company

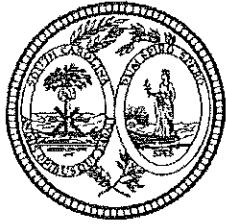
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I strongly oppose the proposed rate hike for water service. I have lived in 8 different states and the present rates are the highest of anywhere I have lived.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

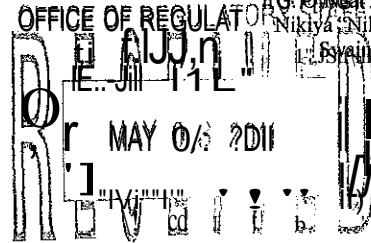




Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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Nikiya "Nikki" Hall, Sixth District
Steven E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Karen Blazek
155 Greeneridge Road
Clover, SC 29170

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Blazek:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an **Application**, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record,

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

Easterling, Deborah

229466

om: Easterling, Deborah
mt: Friday, April 29, 2011 11:13 PM
To: 'Karen Blazek'
Subject: RE: Form Returned: Letter_of_Protest_Form_public_0001.pdf

Dear Ms. Blazek:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Karen Blazek [mailto:karenb19@msm.com]
Sent: Thursday, April 28, 2011 11:33 AM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_public_0001.pdf

Form Returned: Letter_of_Protest_Form_public_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

RECEIVED

MAY 6, 2011

PSC SC
MAIL/OMS



Required Fields

Letter of Protest

in Docket # _____ - _____ - _____

Print

Email

Date: * April 29, 2011

Protestant Information:

Name * Karen Blazek

Mailing Address * 155 Greenridge Rd

City, State Zip * Clover, SC 29710 Phone * 803-831-6003

E-mail karenb819@msn.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I'm a customer with 3 different homes with water service.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Our water bills are already the highest that it is a joke. I can not believe the water company would dare ask for a raise in rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

If deemed necessary to keep this from happening I would make an appearance.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



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Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Michael Borowiec
451 Greenetree Lane
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Michael Borowiec:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229469

From: Easterling, Deborah
Sent: Friday, April 29, 2011 11:09 PM
To: 'Michael Borowiec'
Subject: RE: carolina water rate increase protest

Dear Mr. Borowiec:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Michael Borowiec [mailto:michael.borowiec@yahoo.com]
Sent: Wednesday, April 27, 2011 10:39 PM
To: Contact
Subject: carolina water rate increase protest

RECEIVED

MAY 04 2011

PSCSC
MAIL/OMS



Required Fields

Letter of Protest

Date: * April/29, 2011

in Docket * 2011 - 47 - ws

Protestant Information:

Name * michael borowiec

Mailing Address * 4511 greenetree lane

City, State Zip * Lexington, sc 29072 Phone * 803-760-5161

E-mail michael.borowiec@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

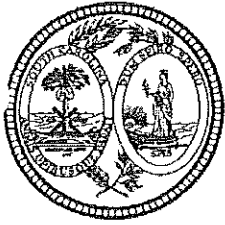
i am a customer of carolina water company (utilities inc.)

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

i am protesting an 80% increase in our water rates. our rates are already too high. there are 2 people living in our house and we pay on average \$70 to \$80 per month for water. the increase is unfounded, ridiculous, not fair, and just not right in these uncertain financial environments. the company must find ways to run more efficiently and cost effectively. an 80% increase is a joke.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

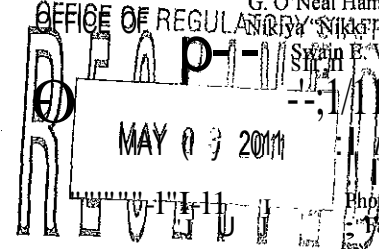
i will make an appearance if called upon to voice my objection to this ridiculous rate increase proposal.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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G. O'Neal Hamilton, Fifth District
Nicky Hall, Sixth District
Steven B. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Wendy Burkett
3 Old Stage Trail
Lake Wylie, SC 29710

IN RE: Docket No, 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Burkett:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229472

From: Easterling, Deborah
ant: Friday, April 29, 2011 12:58 PM
To: 'Wendy Burkett'
Subject: RE: Protest for rate increase

Dear Ms. Burkett:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Wendy Burkett [mailto:wendy_burkett@bellsouth.net]
Sent: Wednesday, April 27, 2011 4:50 PM
To: Contact
Cc: wendy_burkett@bellsouth.net
Subject: Protest for rate increase

RECEIVED

MAY 11 2 70 PM

PSCSC
MAIL/ DMS



Required Fields

Letter of Protest

Print

Email

Date: * April 29, 2011

in Docket * _____ - _____ - _____

Protestant Information:

Name * Wendy Burkett

Mailing Address * 3 Old Stage Trail

City, State Zip * Lake Wylie, SC 29710 Phone * 704-564-7137

B-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

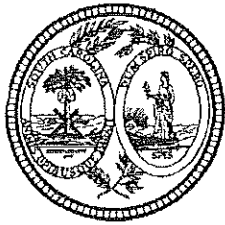
I am currently a customer of CWS.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

When we heard of the upcoming increase to CWS, I was in shock. We already pay \$140-150.00 a month for water. Who in there right minds pay for water that is that high already. I absolutely oppose to the increase, would actually like for our neighborhood to allow wells or switch companies.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

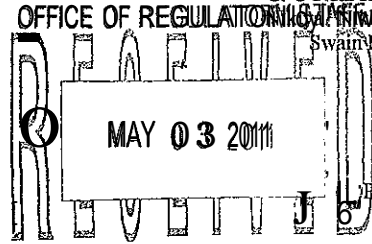
No do not wish to attend, but will if needed. This is ridiculous



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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G. O'Neal Hamilton, Fifth District
"Red" Hall, Sixth District
Swain E. Whitfield, At-Large
Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

James B. Grubbs
638 Harbour Place Court
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Grubbs:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protest may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protest desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229470

From: Easterling, Deborah
Sent: Friday, April 29, 2011 1:05 PM
To: 'jimgrubbs@windstream.net'
Subject: RE: Carolina Water Rate Increase Protest

Dear Mr. Grubbs:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: jimgrubbs@windstream.net [mailto:jimgrubbs@windstream.net]
Sent: Wednesday, April 27, 2011 7:41 PM
To: Contact
Subject: Carolina Water Rate Increase Protest

<< File: Letter_of_Protest_Form_pub_0001.pdf >>

RECEIVED

MAY 11 2 10 PM

PSCSC
MAIL/DMS



Required Fields

Letter of Protest

Print

Email

Date: * April 29, 2011

in Docket * _____ - _____ - _____

Protestant Information:

Name * James B Grubbs

Mailing Address * 538 Harbour Place Court

City, State Zip * Lexington, BC 29072 Phone * 803-996-6441

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

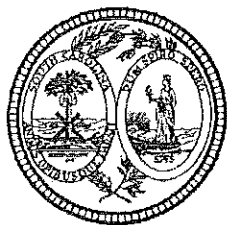
I am a customer of Carolina Water.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I already pay a much higher rate than those in the surrounding area. Carolina Water does a poor job of managing a lift station located in our neighborhood, and it frequently overflows.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

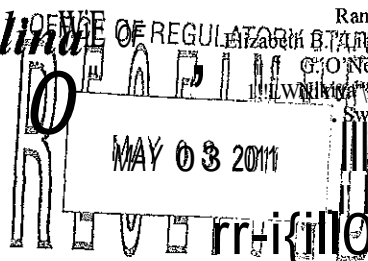
I would rather not appear, but would if necessary.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission *State of South Carolina*

COMMISSIONERS
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Vice Chairman
Randy Mitchell, Third District
Elizabeth B. Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
William "Pikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Susan T. Gauff
65 Honeysuckle Woods
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Gauff:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

Easterling, Deborah

229467

From: Easterling, Deborah
Sent: Friday, April 29, 2011 1:11 PM
To: 'Susan Gauff'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Gauff:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Susan Gauff [mailto:sgauff@congress.gov]
Sent: Thursday, April 28, 2011 10:21 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

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MAY 02 2011

RJSC SC
MAIL/OMS



Required Fields

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Date: * April 29, 2011

Protestant Information:

Name * Susan T. Gauff

Mailing Address * 65 Honeysuckle Woods

City, State Zip * Lake Wylie, SC 29710 Phone * 803 831 2737

E-mail sgauff@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

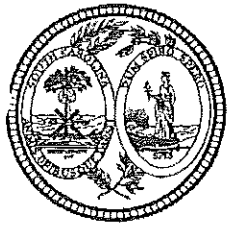
We are a customer of this company.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

In January we received a bill for \$300 vs. our normal bill of about \$60 to 70. We were even away for 10 days of that month. The company tested the meter and for leaks -- nothing. I wrote to their customer service saying I would pay a normal amount and wrote them a check for \$75. They never answered my customer service message through their website. Each time I called, I was promised a phone call back from a supervisor -- never happened. I was negotiating in good faith. Without any communication, they just showed up to turn off the water which forced me to pay the whole bill to get it turned back on. The local person who came kept saying -- you have to deal with Florida on this subject. The only problem is that Florida doesn't respond. Any company this bad at customer service does not deserve any rate increase no less a substantial one.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed)

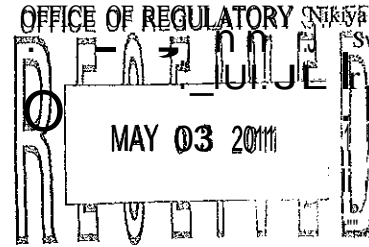
No.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Terry R. Henderson
12 Sandy Cove Rd.
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Terry Henderson:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229468

From: Easterling, Deborah
Sent: Friday, April 29, 2011 1:11 PM
To: 'Henderson, Terry R CMSgt USAF ANG JFHQ-NC/CCC'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Henderson:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Henderson, Terry R CMSgt USAF ANG JFHQ-NC/CCC
[mailto:Terry.Henderson@ang.af.mil]
Sent: Thursday, April 28, 2011 8:07 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

RECEIVED

MAY 02 2011

PSG SC
MAIL/DMS



Required Fields

Letter of Protest
in Docket * _____ - _____ - _____

Print

Email

Date: * April 29, 2011

Protestant Information:

Name * Terry R. Henderson

Mailing Address * 12 Sandy Cove Road

City, State Zip * Lake Wylie, SC 29710 Phone * 803-831-6829

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

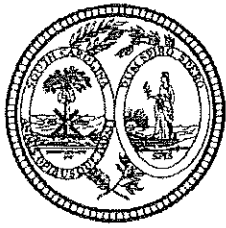
I am a water and sewer customer of this company.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

As far as I can tell, at least in my area, this company has a monopoly. There is no competition, thus they can ask for an 80% increase in very tough financial times with no moral conscience. Some increase may be warranted, but 80% is criminal. Like all residents, I know they don't expect to get 80% approved, however asking for this absurd amount makes the amount actually granted seem like a bargain and more palatable to everyone involved, including the utilities commission. Most American's, like myself and the ones this proposal affects, are getting fed up with the utility companies raping and pillaging our hard earned wages. At this rate, it won't be long before our monthly utilities will cost more than we pay monthly for our dwellings. Looks like it's time for everyone to go back to drilling wells and putting in septic systems, but like many communities that this company services, that probably against the HOA rules. When deliberating, please consider the elderly, poor and unemployed, is this really the time to kick them while they're down?

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No, however, based on my comments above, it really shouldn't be necessary. If the hard working people serviced by this company got an 80% increase in income rather than cuts, unemployment, and inflation sure you probably wouldn't here much push back.



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

COMMISSIONERS
John E. "Butch" Howard, First District
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David A. Wright, Second District
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Randy Mitchell, Third District

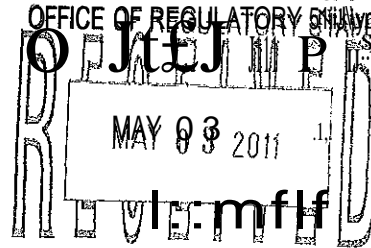
Elizabeth B. "Lib" Fleming, Fourth District

G. O'Neal Hamilton, Fifth District

Shirley "Nikki" Hall, Sixth District

Swain E. Whitfield, At-Large

Wam E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Kevin Keene
138 Mansfield Circle
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Keene:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

11-005211

229495

Easterling, Deborah

Jm: Easterling, Deborah
Sent: Monday, May 02, 2011 12:17 PM
To: 'Kevin'
Subject: RE: Regarding Docket # 2011-47-WS

Dear Mr. Keene:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Kevin [mailto:kkeene@sc.rr.com]
Sent: Sunday, May 01, 2011 6:34 PM
To: Contact
Subject: Regarding Docket # 2011-47-WS

..however,

Forgive me, but have you lost your freakin' MINDS?!?!

I was alerted to a proposed increase by way of a flier left curbside, at my mailbox. Had I not seen that, I wonder how I would have been alerted to this nonsense? I'm not even certain where it originated, but nonetheless...

At first blush I'm thinking, "Wait...this has to be a typo?" I mean EIGHTY percent!? That rather suggests that these folks feel they've been receiving far less in compensation for the rendered services, and they're trying to play catch up in short order. Are they experiencing some financial issues, and hope the homeowners will help bail them out?!? A "rate increase" by a service provider company would come perhaps in increments of possibly 5-10% over an extended period, wouldn't they? I don't past history in front of me on other companies and their increases through the years (electric, waste, phone, etc), but if I were a bettin' man, I'm bettin' that NONE of them has ever sought such a marked difference,

Secondly, even if the service was stellar, I can't imagine a company proposing such an increase. Keep in mind though, this company has been in the business of frustrating its customers as long as they've had the contract in this area, FACT! If you frequent a local restaurant and even though the food is of good quality, don't you expect the service to match? Good food and poor service makes for a bad dining experience, and while great service doesn't replace good food, a person can kind of "put up" with food that is not up to snuff. Well in the case of this water on the brain water company, we've neither experienced good service, OR good water!

I've attended just one of several meetings of local homeowners over issues of rates that are already out of line, along with poorly kept records within the company that flowed right over to the homeowners. Issues of both inaccurate bills having been received, confusing and inaccurate billing cycles, & late billing just to name a few.

Let me go back to my initial statement and give you the benefit of the doubt...did someone go dyslectic, and perhaps it as meant to read an .08% increase?

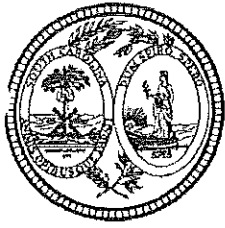
My home owners insurance, property tax, and every financial obligation attached to living at my current address have NEVER...and I repeat NEVER had an increase to the tune of 80%!?!?!?! In fact, I'd wager to say that multiple increases over extended periods with service related companies related to our home don't even add up to 80%!!

On and on I could go, but suffice it to say, that this homeowner is fed up with this type of irresponsible management of a company, and everything that is associated with them. My solution?...take their own water, and water board 'em!

Regards,

Kevin Keene

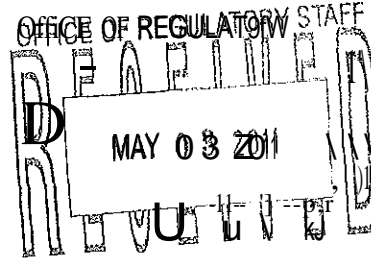
1/3/8 MZS/sb/d F/R,
Le Manspctm SG
220073



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

William E. Peters, Jr.
45 Hamilton's Ferry Rd.
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Peters:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229471

From: Easterling, Deborah
Sent: Friday, April 29, 2011 12:59 PM
To: 'Bill Peters'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Peters:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

RECEIVED

Sincerely,

MAY 10 2011

Deborah Easterling

PSC66
MAIL/DMS

-----Original Message-----

From: Bill Peters [mailto:bpeters@fluidenergy.com]
Sent: Wednesday, April 27, 2011 5:09 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a data set:

1. Double-click the attachment.
2. Acrobat will prompt you to select a data set.



Required Fields

Letter of Protest

Print

Email

Date: * April 29, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * William E. Peters Jr.

Mailing Address * 45 Hamilton's Ferry Rd.

City, State Zip * Lake Wylie, S.C. 29710 Phone * 803-831-7859

E-mail bpeters@fluidenergy.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

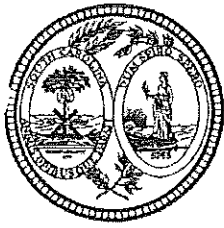
I am a customer of Carolina Water Service and have put up with their outrageous water rates for about 14 years.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Due to their contracts, Carolina Water Service has a strangle hold on the Lake Wylie, SC area. Their rates are not in line with other communities in the surrounding areas that are not subject to their piratical tactics. I strongly oppose another increase in their rate structure and, in fact, feel that their current rates are entirely too high.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

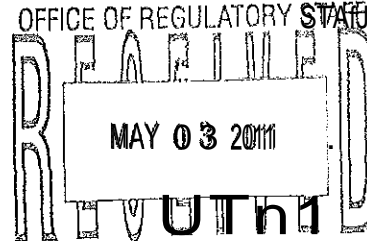
No



The Public Service Commission State of South Carolina

Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Rocky & Samantha Reed
129 Mansfield Circle
Lexington, SC 29073

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Rocky & Samantha Reed:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

1005211

daQLjQ3

'sterling, Deborah

From: Easterling, Deborah
Sent: Monday, May 02, 2011 2:17 PM
To: 'Rocky Reed'
Subject: RE: Docket Number 2011-47-WS Complaint

Dear Mr. & Mrs. Reed:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Rocky Reed [mailto:rockyreed@gmail.com]
Sent: Saturday, April 30, 2011 5:13 PM
To: Contact
Subject: Docket Number 2011-47-WS Complaint

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

I am writing in regards to the proposed rate increase by Carolina Water Service under Docket Number 2011-47-WS which I oppose. Carolina Water Service has considerably higher rates for sewer and water than other companies in South Carolina. The requested 80% increase is ludicrous as they should be lowering their rates. I wish it was possible to get water and sewer service from another company such as the City of Lexington as I would switch immediately.

Regards,
Rocky

--

Rocky & Samantha Reed

Mobile: (803)378-2970
129 Mansfield Cir
Lexington, SC 29073

RECEIVED
MAY 02 2011
PSC SC
MAIL / DMS

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, May 02, 2011 2:17 PM
To: 'Rocky Reed'
Subject: RE: Docket Number 2011-47-WS Complaint

Dear Mr. & Mrs. Reed:

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I am forwarding your email to our Clerk's Office for handling. Your email will become a **part of Docket No. 2011-47-WS** and will be posted on our website under this Docket.

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Sent: Saturday, April 30, 2011 5:13 PM
To: Contact
Subject: Docket Number 2011-47-WS Complaint

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

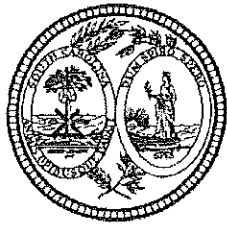
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Regards,
Rocky

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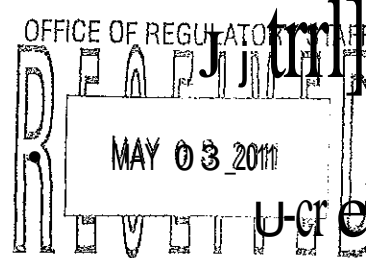
Rocky & Samantha Reed

Mobile: (803)378-2970
129 Mansfield Cir
Lexington, SC 29073



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Gail Smith
8 Indian Creek Trail
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Smith:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

Easterling, Deborah

229473

From: Easterling, Deborah
mt: Friday, April 29, 2011 1:14 PM
@: 'GAILSMITH01@aol.com'
Subject: RE: CWS Rates Increase

Dear Ms. Smith:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: GAILSMITH01@aol.com [mailto:GAILSMITH01@aol.com]
Sent: Thursday, April 28, 2011 12:25 PM
To: Contact
cc: maxinebass@windstream.net
Subject: CWS Rates Increase

...ve at 8 Indian Creek Trail, Lexington, SC at Lands End (Watergate) Condos. I'm absolutely against CWS getting a rate increase. We have problems with the water and the odors coming from their plant. At times, it is unbearable to be outside and also in your home.

This has been an ongoing problem with our community for years. I personally feel it has been an unhealthy situation. I also know it has hurt the value of our real estate. Would you put thousands of dollars into a home under these conditions?

I hope you will take these issues under strict consideration. Thank you for your time and efforts!

Sincerely,
Gail Smith
"A VERY CONCERNED CITIZEN"

Easterling, Deborah

From: GAILSMITH01@aol.com
mt: Friday, April 29, 2011 1:27 PM
to: Easterling, Deborah
Cc: maxinebass@windstream.net; GAILSMITH01@aol.com
Subject: Re: CWS Rates Increase

Dear Ms. Easterling:

I want to thank you for your expedited response to my email. I hope this will make an impact on the decision for CWS Rates Increase to be rejected, **ALSO**, I pray for the well being of my friends, neighbors and community.

Sincerely,
Gail Smith
"A VERY CONCERNED CITIZEN"

In a message dated 4/29/2011 1:13:33 P.M. Eastern Daylight Time, Deborah.Easterling@psc.sc.gov writes:

Dear Ms. Smith:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: GAILSMITH01@aol.com [<mailto:GAILSMITH01@aol.com>]
Sent: Thursday, April 28, 2011 12:25 PM
To: Contact
Cc: maxinebass@windstream.net
Subject: CWS Rates Increase

I live at 8 Indian Creek Trail, Lexington, SC at Lands End (Watergate) Condos. I'm absolutely against CWS getting a rate increase. We have problems with the water and the odors coming from their plant. At times, it is unbearable to be outside and also in your home.

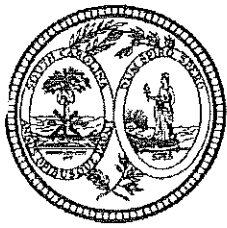
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I hope you will take these issues under strict consideration. Thank you for your time and efforts!

Sincerely,

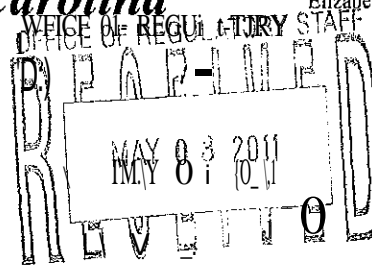
Gail Smith

"A VERY CONCERNED CITIZEN"



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina



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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Leland and Laura Sullivan
525 Harbour Place Court
Lexington, SC 29072

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Leland and Laura Sullivan:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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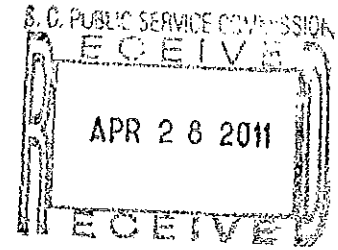
If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

229464



2011-47-WS

April 25, 2011

Public Service Commission
101 Executive Center Drive
Suite 100
Columbia, SC 29210

Public Service Commission:

This is a letter of **PROTEST** for the Carolina Water's most recent request for a rate increase.

The poor residents who are unfortunate enough to be "served" by Carolina Water already pay **THE** highest rates for water and sewer in Richland and Lexington Counties. We are being charged a very high rate for Town of Lexington water to be delivered through Carolina Water's pipes. Our monthly bill now is over \$70.00 and when we must water our yard (even though we are not using the sewer) our bill easily is \$130.00+.

In order to support our extreme protest of an 80% rate increase, we would like to explain just a **few** of the issues we have experienced with Carolina Water Service.

Firstly, for the last year, Carolina Water has had a huge billing problem. We were for a period of at least six months, 3 months behind in receiving our water bills. To this day, we are still one month behind in billing. It is a hardship on residents to budget for the bill when you have to recall what was happening two months ago!

Secondly, we have noticed that Carolina Water has been repairing quite a few pipes in our neighborhood for the last year due to breakage. We had such an occurrence in our yard, as well as three other immediate neighbors. They have never performed any type of maintenance on their system. If the request for an increase is in order to perform maintenance on their pipes, our opinion is they should have been done all these years while they have been making a large profit and have been charging us these high water and sewer rates.

Thirdly, we have low water pressure since we moved into our house in 1995. Our house is at one of the high points in the neighborhood. We have called numerous times, only to be told they used too small of pipes when they put the system in and there is nothing they can do about the low water pressure which we pay dearly for.

Public Service Commission

April 26, 2011

Page Two

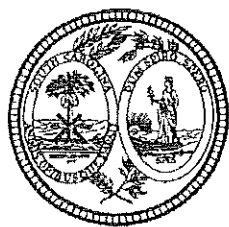
Fourthly, Carolina Water also has closed their local office. So customers are forced to mail in their bills. I feel relatively sure they closed their local office so they would not have to hear the complaints and rage of their local customers. We now must call an 800 number and speak to someone out of state when we have a problem or a **concern**.

We will be glad to appear before the Commission to strongly protest giving Carolina Water Service **ANY** rate increase. A company should not be rewarded for taking a large profit at the expense of their customers who are held captive and have no other service choice. We would be so glad to be served by the Town of Lexington Water, especially since we are using their water and only the pipes of Carolina Water service with which to receive the Town of Lexington's water!!

Sincerely,

A handwritten signature in cursive script that reads "Leland & Laura Sullivan".

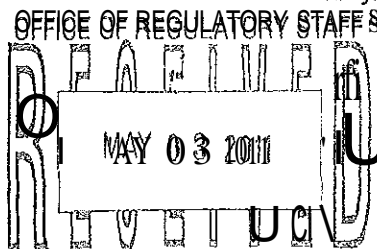
Leland and Laura Sullivan
525 Harbour Place Court
Lexington, SC 29072
803-356-7569



Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

The Public Service Commission State of South Carolina

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large



Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

May 2, 2011

Paulette Sutton
135 Pine Grove Circle
Lake Wylie, SC 29710

IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Sutton:

Your written protest in the above-referenced proceeding has been received by this office. A Protest is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

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Sincerely,

Daphne B. Duke
Information Resource Consultant

Enclosure
cc: Office of Regulatory Staff

005211

229494

Easterling, Deborah

From: Easterling, Deborah
Sent: Monday, May 02, 2011 2:16 PM
To: 'Sutton, Pat'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Sutton:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Sutton, Pat [mailto:pat.sutton@sim.org]
Sent: Friday, April 29, 2011 4:50 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file..

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 02, 2011

in Docket * - - -

Protestant Information:

Name * Paulette Sutton

Mailing Address * 135 Pine Grove Circle

City, State Zip * Lake Wylie, SC 29710 Phone * 803 802 7300

E-mail pat.sutton@sim.org

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I live in a condominium and am a customer of Carolina Water Service

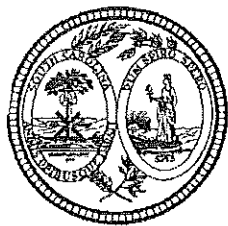
2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

As a single female, who uses water very carefully (turn off when brushing teeth, while showering, making sure that I wash clothes every other week, not using dishwasher and any other way I can think of to conserve water), I feel that a water bill of \$58.00 last month is very excessive. I can not believe that they want to increase our fees.

This will be very difficult for me as I work at a non-profit organization and am pretty much on a low fixed income

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Unfortunately, it is very difficult for me to be away from my job.



The Public Service Commission State of South Carolina

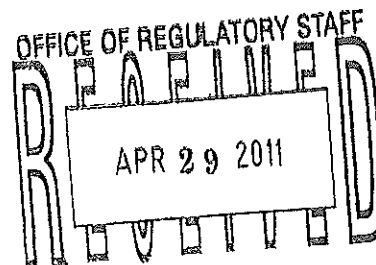
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Clerk's Office
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Fax: (803) 896-5199

April 29, 2011

Richard S. Charles
15 Timberidge Drive
Lake Wylie, SC 29710



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Charles:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

SC Public Service Commission

PO Drawer 11649

Columbia, SC 29211

Docket #2011-47-WS

I am writing in regard to a rate increase proposal for Carolina Water Service which I oppose. I have found this company very uncooperative in solving customer service issues and they already charge an extremely high rate for their services in relation to other water/sewer companies in other communities where I have lived. Thank you for monitoring this situation.

Richard S Charles

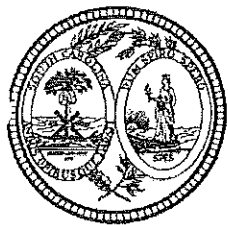


15 Timberidge Dr

Lake Wylie, SC 29710

803-631-5526

RE-
APR 29 2011
PSC SC
CLERK'S OFFICE



The Public Service Commission State of South Carolina

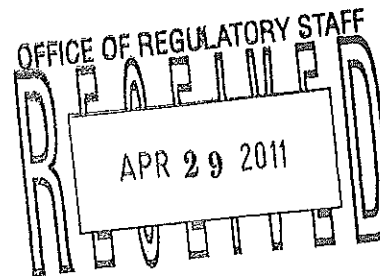
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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

April 29, 2011

Lee Houk
233 RiverView Terrace
Lake Wylie, SC 29710



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Lee Houk:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

229458

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone 803-896-5100

Fax 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * April 28, 2011

Date: o April 28,

In Docket * 2011 - 47 - w/s

Name* Lee Houk

Mailing Address * 233 Riverview Terrace

City, State Zip* Lakeview, SC 29710 Phone 831 9542

E-mail

I have lived in River Hills since 1991 when the price of water was about \$34-\$40 a month. Then we lost a battle with the Water Company. I thought viruses were bad until I see what the Water Service Commission of South Carolina had done to the cost of water. How many companies in the USA have raised their rates 80%?

I have lived in River Hills since 1991 when the price of water was about \$34-\$40 a month. Then we lost a battle with the Water Company. I thought viruses were bad until I see what the Water Service Commission of South Carolina had done to the cost of water. How many companies in the USA have raised their rates 80%?

I consider this request totally out of line. The Community Association should hire the best lawyers and might even ask for an 80% decrease in the cost of our water. Many cities have no cost for water or very little cost. New Rochelle, New York charge their customers fifty dollars a month. Our state has the highest rate for water and now they want to go even higher?

I am a customer of this company and hope we can locate water from a more reputable company.

This is a pure scam.

This is a pure scam.

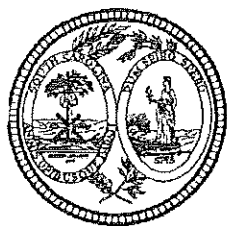
RECEIVED

APR 29 2011

PSC SC
CLERK'S OFFICE

No thanks as there are more informed professional persons on the Community Board or who will be able to acquire the type of help we need.

No thanks as there are more informed professional persons on the Community Board or who will be able to acquire the type of help we need.



The Public Service Commission State of South Carolina

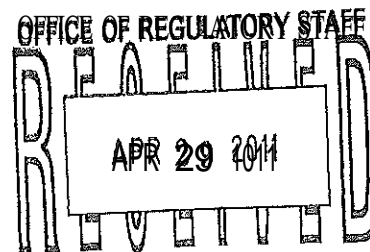
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

April 29, 2011

Debbie & Ken McCraine
12 Shipmaster Court
Lake Wylie, SC 29710



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Debbie & Ken McCraine:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

Easterling, Deborah

229461

From: Easterling, Deborah
Sent: Friday, April 29, 2011 1:32 PM
To: 'EMC-Ken McCranie'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. & Mrs. McCranie:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. **2011-47-WS** and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: EMC-Ken McCranie [mailto:mccranie13@bellsouth.net]
Sent: Wednesday, April 27, 2011 9:58 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

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PSC SC
MAIL / DMS

* Required Fields

Letter of Protest
in Docket # 2011 - 47 - WS

Print

Email

Date: * April 29, 2011

Protestant Information:

Name * Debbie & Ken McCranie

Mailing Address * 12 Shipmaster Court

City, State Zip * Lake Wylie, SC 29710 Phone * 803-701-7038

E-mail mccranie13@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

We are a customer of Utilities, Inc (Carolina Water Service)

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

We have issues With a two person household, taking one shower each daily, washing laundry once a week, and running the dishwasher at night about every day and washing the dog every two weeks and our water bill averages \$90 plus a month.

That is just plain crazy and Carolina Water wants an increase of 80%? What is wrong with this picture? Everything!

When I lived in Charlotte (last year) we had the same water usage habits and our water bill averaged \$40.

In this economy to raise water costs 80% or even 10% when the cost of water now is just unrealistic does not make good sense.

Please feel our pain. If anything the water cost need to be lower not higher!

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes, if it does not matter that we are renters and not the homeowner.

Easterling, Deborah

From: Easterling, Deborah
Sent: Friday, April 29, 2011 1:06 PM
To: 'EMC-Ken McCranie'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. McCranie:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: EMC-Ken McCranie [<mailto:mccranie13@bellsouth.net>]
Sent: Wednesday, April 27, 2011 8:28 PM
To: Contact
Subject: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a response file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a response file.

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PSC SC
MAIL / DMS

Required Fields

Date: * April 29, 2011

Letter of Protest
in Docket * _____ - _____ - _____

Print

Email

Protestant Information:

Name * Ken McCranie

Mailing Address * 12 Shipmaster Ct.

City, State Zip * Lake Wylie, SC 29710 Phone * 803-701-7038

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

Customer

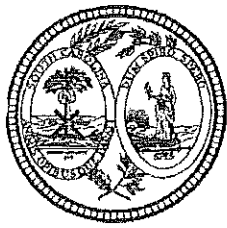
2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

We are just 2 people that don't use that much water and our bill is \$95, before moving to Lake Wylie we never paid more than \$35, even with 3 children.

\$95 is insane

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

YES



The Public Service Commission State of South Carolina

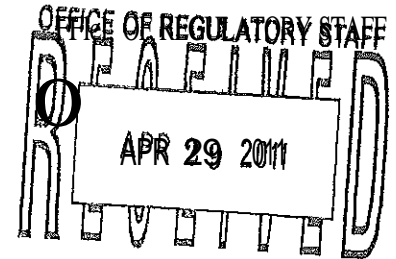
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

April 29, 2011

Beverly Pinnell
202 Melann Pass
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Pinnell:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

Easterling, Deborah

229459

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 4:24 PM
To: 'Beverly Pinnell'
Subject: RE: Protest Carolina Water

Dear Ms. Pinnell:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Beverly Pinnell [<mailto:beverlypinnell@aol.com>]
Sent: Wednesday, April 27, 2011 4:13 PM
To: Contact
Subject: Protest Carolina Water

* Required Fields

Date: * April 27, 2011

Letter of Protest
in Docket * 2006 - 92 - WS

Print

Email

Protestant Information:

Name * Beverly Pinnell

Mailing Address * 202 Melann Pass

City, State Zip * Lexington, SC 29073 Phone * 803.206.3384

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am protesting the 80% rate increase. They are the highest rate water company in the area. We have never paid this much for water and sewer and we have lived in other states. Now they want to raise it even more. Are you Joking??? After we moved to our current residence, we were told about Carolina Water. If we would have know then what we know now, we would not have moved to a area that has Carolina Water. When we move again, we will make sure that Carolina Water is not the carrier.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

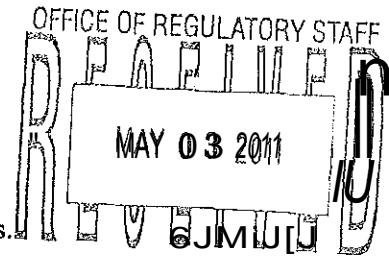
If my calendar allows me to, I will be there!

2nd letter of Protest ORS

Easterling, Deborah

229476

From: Easterling, Deborah
Sent: Friday, April 29, 2011 1:59 PM
To: 'no1bum@aol.com'
Subject: RE: General Statement



Dear Ms. Summers:

This is to acknowledge receipt of your second email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your additional comments will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: no1bum@aol.com [mailto:no1bum@aol.com]
Sent: Friday, April 29, 2011 10:26 AM
To: Contact
Subject: Spam: General Statement

Dear PSC,

I have written before about utilities asking for rate increases but I wanted to tell you what I know here in our neighborhood is happening. I know, because I have owned a small business before (Bums Factory Outlet on Broad River Rd.) that you need to keep up with the rising cost of services and goods in order to make a living. That being said, we are in a depressed state of funds here in SC and Lexington County. We have people every day losing their jobs and having their position downsized. In our small neighborhood alone, we have several seniors on soc. sec which hasn't gone up but their medicine, most food and doctor bills have, we have one couple who just walked on their home, allowing it to go into foreclosure and losing everything they had in it, a family of 5 whose main breadwinner took a serious cut in pay to keep a job. Another who lost his job after being with the company for 20 years and our homes are over 20 years old, needing major repairs. I live alone, a senior, who had to put a roof and a heat and air con. system on charge cards, not getting any raise in soc sec and having to do pet and baby sitting to put gas in the car. SCEG asked for rate increases, the water system asking for a huge rate increase and we are just trying to keep our homes. Property taxes and insurance went up because of the reassessment (hugely unfair on these older homes) and that ...all that...adds to your mortgage payment. Seriously, we are trying to keep our homes, not declare bankruptcy, not walk away, pay our bills and feed our families.

There just isn't any more money coming in, but everyone wants more out. The family of 5 whose meter the water company took out, she was trying to catch up on her mortgage payment because they were threatening foreclosure. These utilities need a spokesperson to talk, just talk, to people to assess the situation or they need to do "means testing" to see if people can really stand that increase all right now or if they can phase it in, over a period of time, as the economy gets better, (if it does) I am 71, I could get a few hours of work somewhere like Wal Mart...maybe...but the cost of gas and clothing to wear to work would just eliminate whatever I could make.

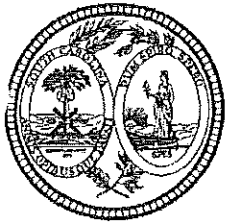
Work with us, that particular water company has a bad reputation and we wish we could be taken over by another one. We already pay some of, or the highest rates around. Thank you for listening to me and thank you from all my neighbors for your consideration.

Barbara Summers
158 Sparrow Pointe Rd.

Lexington SC 29073

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PSC SC
MAIL/DMS



The Public Service Commission State of South Carolina

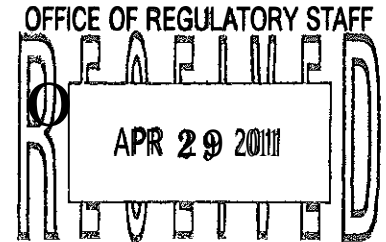
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

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Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

April 28, 2011

Pam Amerson
4 Sirrine Street
Rock Hill, SC 29730



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Amerson:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an **Application**, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but **cannot** cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

Easterling, Deborah

004-28-11

229433

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 2:49 PM
To: 'AmersonPam@usa.redcross.org'
Subject: RE: Water Rate Increase

Dear Ms. Amerson:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket. .

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: AmersonPam@usa.redcross.org [mailto:AmersonPam@usa.redcross.org]
Sent: Wednesday, April 27, 2011 2:33 PM
To: Easterling, Deborah
Subject: Water Rate Increase

I'm deeply upset that Carolina Water Services would even consider asking for this huge raise in our water rates. We as the little people have been hit by the bad economy as well as the big companies and it is not fair that they should catch us at our lowest and make it even worse because they know we have no other option but to pay.

I am a 57 year old widowed Grandmother who has went from a two income family to a one income family because of circumstances beyond anyone's control and it is hard to make ends meet without having extreme price increases in my monthly bills.

Thank you.

Pam Amerson, Contracting Specialist
Technology Team, Supply Chain Management
American Red Cross

Shared Services Center
600-A Forest Point Circle, Charlotte, NC 28273
(p) (704) 943-6844 | (f) (704) 943-6994
amersonpam@usa.redcross.org
FOR QUESTIONS CONCERNING PAYMENT PLEASE CALL
CUSTOMER SERVICE AT 1-888-316-4695.

RECEIVED

APR 27 2011

PSC SC
MAIL / DMS

Easterling, Deborah

From: AmersonPam@usa.redcross.org
Sent: Wednesday, April 27, 2011 3:51 PM
To: Easterling, Deborah
Subject: RE: Water Rate Increase

(4 Sirrine Street
Rock Hill, South Carolina 29730)

Pam Amerson, Contracting Specialist
Technology Team, Supply Chain Management
American Red Cross

Shared Services Center
600-A Forest Point Circle, Charlotte, NC 28273
(p) (704) 943-6844 (f) (704) 943-6994
amersonpam@usa.redcross.org
FOR QUESTIONS CONCERNING PAYMENT PLEASE CALL
CUSTOMER SERVICE AT 1-888-316-4695.

From: Easterling, Deborah [<mailto:Deborah.Easterling@psc.sc.gov>]
Sent: Wednesday, April 27, 2011 3:08 PM
To: Amerson, Pamela
Subject: RE: Water Rate Increase

('s, Amerson,

If we were to mail out correspondence in this Docket, what address would you want the correspondence to be sent to?

Thank you,
Deborah

From: AmersonPam@usa.redcross.org [<mailto:AmersonPam@usa.redcross.org>]
Sent: Wednesday, April 27, 2011 2:53 PM
To: Easterling, Deborah
Subject: RE: Water Rate Increase

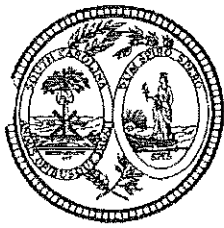
Ms, Easterling,

I just wanted to verify that although my work address is North Carolina I do live in South Carolina, Just to let you know I am a concerned citizen

Thank you,

Pam Amerson, Contracting Specialist
Technology Team, Supply Chain Management
American Red Cross

Shared Services Center
600-A Forest Point Circle, Charlotte, NC 28273



The Public Service Commission State of South Carolina

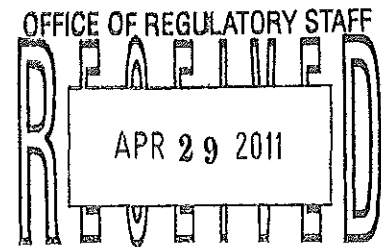
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Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

April 28, 2011

Deborah Fitts Hinkle
541 Harbour Place Court
Lexington, SC 29072



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Ms. Hinkle:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

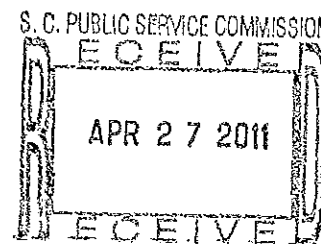
Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

FILED
004/28/11

229434

Deborah Fitts Hinkle
541 Harbour Place Court
Lexington, SC 29072
(803) 359-9670
dhinkle@conceptunlimitedinc.com



April 25, 2010

Public Service Commission
Executive Center Drive, Suite 100
Columbia, SC 29210 Docket 2011-47-W5

RE: LETTER OF PROTEST - ~~Carolina~~ Water request for 80% rate hike
Docket 2011-47-W5

To whom it may concern:

As a homeowner in the ~~Carolina~~ Water // Utilities, Inc. service area, I would like to request that the ~~Public Service Commission~~ turn down ~~Carolina~~ Water's request for a price increase to its customers.

In 2009, I had filed a complaint against Utilities, Inc. with the Office of Regulatory Staff. At that time, I also testified during the hearing.

At the time of the complaint, not only was this company not billing the customer's in a timely manner, but they were also over charging us at times. When I called the company to get resolution, they would not provide you with contact information for their headquarters. Since the hearing, they did get the billing back onto a monthly cycle, but we still continue to have issues with this company. Just recently we had trouble over water pressure.

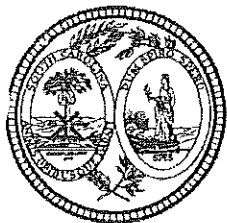
I have a family of four. Here are the last few month of our water bills:

March 2011 - \$113.59
~~February 2011 - \$136.18~~
January 2011 - \$110.47
December 2010 - \$184.97
November 2010 - \$248.18
October 2010 - \$233.55
September - \$246.22

I cannot afford to remain on their service if you approve their rate increase, yet I will not have an alternative source to get my water service elsewhere. Thank you for taking my complaint into consideration.

Sincerely,

Deborah Fitts Hinkle



The Public Service Commission State of South Carolina

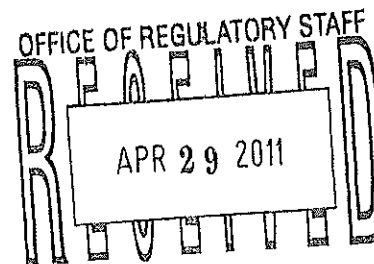
Jocelyn G. Boyd
Chief Clerk/Administrator
Phone: (803) 896-5133
Fax: (803) 896-5246

COMMISSIONERS
John E. "Butch" Howard, First District
Chairman
David A. Wright, Second District
Vice Chairman
Randy Mitchell, Third District
Elizabeth B. "Lib" Fleming, Fourth District
G. O'Neal Hamilton, Fifth District
Nikiya "Nikki" Hall, Sixth District
Swain E. Whitfield, At-Large

Clerk's Office
Phone: (803) 896-5100
Fax: (803) 896-5199

April 28, 2011

James D. Manning
134 Mossborough Drive
Lexington, SC 29073



IN RE: Docket No. 2011-47-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services Provided to All of Its Service Areas in South Carolina

Dear Mr. Manning:

Your written protest in the above-referenced proceeding has been received by this office. A Protestant is a party objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but can not cross-examine witnesses offered by other parties. A Protestant desiring to become an intervenor in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission. Your Protest has been placed in the Protest File of this Docket.

According to the Commission's Rules of Practice and Procedure, a Protest does not make you a Party of Record.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Daphne B. Duke
Information Resource Consultant

cc: Office of Regulatory Staff

Easterling, Deborah

004/28/11

229432

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 3:00 PM
To: 'Jim Manning'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Manning:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

7-----Original Message-----

From: Jim Manning [mailto:ul_manning@bellsouth.net]
Sent: Wednesday, April 27, 2011 2:34 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a data set:

1. Double-click the attachment.
2. Acrobat will prompt you to select a data set.

RECEIVED

APR 27 2011

PSC6
MANNING



Required Fields

Date: * April 27, 2011

Letter of Protest
in Docket * 2011 - 47 - V

*DL filed 6/1/11
Jerry Bellone's
will be speaking*

Protestant Information:

Name * James D. Manning

Mailing Address * 134 Mossborough Drive

City, State Zip * Lexington, SC 29073-7454 Phone * 803-926-4933

E-mail ul_manning@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service and wish to be named a protestant

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I believe it is completely unreasonable for Carolina Water to request a 82 percent increase in residential water rates when they already have the highest rates in the area.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Yes, I wish to appear at any hearing and offer sworn testimony

2 000210 w/s

229445

025

JPMorganChase 

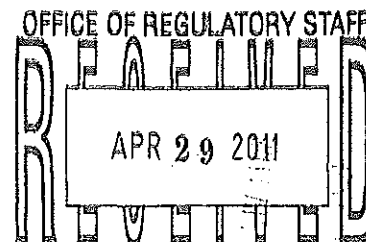
JPMorgan Chase Bank, N.A.
Global Trade Services
131 South Dearborn, 5th Floor
Mail Code: IL1-0236
Chicago, IL 60603-5506

APR 21, 2011

L/C NO.: 00440435

ITEM NO: 0037

TO:
STATE OF SOUTH CAROLINA
THE PUBLIC SERVICE COMMISSION
111 DOCTORS CIRCLE
COLUMBUS, SC 29211



RE: 440435

RE OUR L/C 440435 IN YOUR FAVOR AND FOR THE ACCOUNT OF SOUTH CAROLINA UTILITIES INC.

IN ACCORDANCE WITH THE TERMS OF THE ABOVE REFERENCED LETTER OF CREDIT, THE PURPOSE OF THIS LETTER IS TO NOTIFY YOU THAT THIS LETTER OF CREDIT WILL NOT BE AUTOMATICALLY EXTENDED FOR ANY ADDITIONAL PERIODS. THEREFORE, THIS LETTER OF CREDIT WILL EXPIRE ON ITS CURRENT EXPIRY DATE OF JUNE 30, 2011.

ALL CORRESPONDENCE AND ANY DRAWINGS PRESENTED ARE TO BE DIRECTED TO OUR OFFICE AT:
131 S. DEARBORN, 5TH FLOOR, MAIL CODE IL1-0236 CHICAGO, IL 60603-5506
ATTENTION: STANDBY LETTER OF CREDIT DEPARTMENT.
CUSTOMER INQUIRY NUMBERS ARE 1-800-634-1969 CHOOSE OPTION NUMBER 1.

THIS IS A COMPUTER GENERATED ADVICE AND NO AUTHORIZED SIGNATURE IS REQUIRED.

PSC - 4-25-11

Easterling, Deborah

229410

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:37 AM
To: 'cggantt@windstream.net'
Subject: RE: Rate Encrease

Dear Dianna and Charles Gantt:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: cggantt@windstream.net [mailto:cggantt@windstream.net]
Sent: Tuesday, April 26, 2011 8:51 PM
To: Contact
Subject: Rate Encrease

<< File: Letter_of_Protest_Form_pub_0001.pdf >>

RECEIVED

APR 27 2011
PSC SC
MAIL / DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest
in Docket * _____ - _____ - _____

Print

Email

Date: * April 27, 2011

Protestant Information:

Name * Dianna and Charles Gantt

Mailing Address* 466 Greentree Lane

City, State Zip* Lexington, SC 29072 Phone * 803 356-4932

E-mail cggantt@windstream.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of Carolina Water

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

As a homeowner, you can't select your utility provider, you are stuck with who services your area. As a result you have to put up with whatever they provide, with little or no say about what you have to pay for the service they provide. We have been provided adequate service but not great. Several times over the years there have been sewer overflows, and when they installed a backup generator to help solve the issue, they didn't even bother to hook it up, it was just for show! In short, the water and sewer service provided is over priced, especially when compared to similar providers in the area. Also, I believe the water we are now being provided comes from the City of Lexington, which makes Carolina Water a middleman. Why should that warrant such an extreme rate increase?

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.

Easterling, Deborah

229408

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:38 AM
To: 'Lloyd, Mike (E F PR SU AM EN F 3)'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Lloyd:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WIS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Lloyd, Mike (E F PR SU AM EN F 3)
[mailto:mike.lloyd@siemens.com]
Sent: Tuesday, April 26, 2011 11:57 PM
To: Contact
Cc: mlloydsc@gmail.com; Lloyd, Mike (E F PR SU AM EN F 3)
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

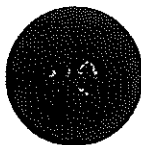
1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

RECEIVED

4/27/2011

PSC SC
MAIL / OMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to contact@psc.sc.gov



* Required Fields

Date: * April 27, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Protestant Information:

Name * Robert M. (Mike) Lloyd

Mailing Address * 22 Fairway Ridge Road

City, State Zip * Lake Wylie, SC 29710 Phone * 803-831-7617

E-mail mlloydsc@gmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

I am currently collecting background information from past rate increase requests by CWS and comparing their current charges to other local providers. Thus far, CWS is by far the highest provider in our area, prior to the proposed audacious 80% rate increase request.

I plan on providing additional information soon.

I notice that I am the third protester from the same neighborhood (River Hills) in just a few days. I expect there will be more, given the ludicrous nature of the highest cost provider in the area asking for an 80% increase.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes.

Easterling, Deborah

229411

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:36 AM
To: 'peter@northlakeautorepair.net'
Subject: RE: Letter of protest attached

Dear Mr. Lovaas:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: ~~peter@northlakeautorepair.net [mailto:peter@northlakeautorepair.net]~~
Sent: Tuesday, April 26, 2011 5:30 PM
To: Contact
Subject: Letter of protest attached

Please see attached letter of protest.

Peter Lovaas

North Lake Auto Repair
511 N. Lake Drive
Lexington, SC 29072
(803)957-2345 Office
(803)753-0036 Fax

RECEIVED

PSG SC
MAIL / DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Date: * April 27, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Peter Lovaas

Mailing Address * 422 Greenetree Lane

City, State Zip * Lexington, SC 29072 Phone * (803)520-8292

E-mail Peter@northlakeautorepair.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We are paying much higher rates than our neighbors who are on Lexington water service. It seems unreasonable to request any type of increase in the state of the current economy and would place additional strains on our current situation. The company needs to research other alternatives or find other means of being more efficient just like other public companies and we have had to make. I protest any increase in rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I prefer not to make an appearance but will do so if it will help prevent any increase in rates.

Easterling, Deborah

229406

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:40 AM
To: 'Paul Behles'
Subject: RE: Letter of Protest

Dear Mr. Markey:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Paul Behles
[mailto:ppbehles@windstream.net]
Sent: Wednesday, April 27, 2011 10:22 AM
To: Contact
Subject: Letter of Protest

To Whom It May Concern,

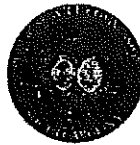
Please find attached a 'formal' Letter of Protest.

Lawrence J. Markey

RECEIVED

APR 27 2011
PSC SC
MAIL/ DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest

Print
cd.wop

Email

Date: * April 26, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Lawrence J. Markey

Mailing Address * 458 Greentree Lane

City, State Zip * Lexington, SC 29072 Phone * 803-957-6501

E-mail builtwright@windstream.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I live in Harbour Place subdivision, which is provided water and sewer by Carolina Water Service

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

See Attached.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

NO

(Markey)

Letter of Protest
In Docket 2011-47-WS

#02

I have always known that the water and sewer rates charged by Carolina Water were extremely high to start with. Unfortunately, our subdivision has no choice and therefore has to pay these fees. This is truly a monopoly!!! I think that if the Public Service Commission would look into the rates of surrounding communities and towns, you will see that the rates are extremely lower. I certainly realize that there is a cost involved in supplying these services, however in the 22 years that I have resided at this location I have seen no improvements other than a sewer lift station emergency pump, which should have been installed when the system was installed. Carolina Water Does not even have to install the water and sewer lines in subdivisions. This is installed by the developer. The homeowner has to pay a tap fee to tie into the system, and of course a monthly fee.

Therefore based on the high price presently being charged by Carolina Water and the low water and sewer prices charged by surrounding communities and towns, I strongly object to this amount of increase. Maybe I would suggest that Carolina Water sell their interest to a company or municipality with lower rates, who can properly administer the system.

Carolina Water needs to look around at the economic situation in our country and its financial disparity and withdrawn their ridiculous request.

Easterling, Deborah

229412

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:35 AM
To: 'stan.morris@stoneriver.com'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001[1].pdf

Dear Mr. Morris:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: stan.morris@stoneriver.com
[\[mailto:stan.morris@stoneriver.com\]](mailto:stan.morris@stoneriver.com)
Sent: Tuesday, April 26, 2011 4:48 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001[1].pdf

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PSC SC
MAIL / DMS

Form Returned: Letter_of_Protest_Form_pub_0001[1].pdf

The attached file is the filled-out form. Please open it to review the data.

NOTICE: The preceding email message may be confidential or protected by privilege. It is not intended for transmission to, or receipt by, any unauthorized person. If you have received this message in error, please (i) do not read it, (ii) reply to the sender that you received the message in error, and (iii) erase or destroy the message.

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Date: * April 27, 2011

Letter of Protest
in Docket * 2011 - 47 - WS



Protestant Information:

Name * V, Stan Morris

Mailing Address * 509 Harbour Place Court

City, State Zip * Lexington, SC 29072 Phone * 803-808-1809

B-mail smorris3@sc.rr.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~MUST~~ be completed. Attach additional information if necessary.)

I am a long-time customer of Carolina Water.

2. Please give a concise statement of your protest. * (This section ~~MUST~~ be completed. Attach additional information if necessary.)

Since moving to my home in Lexington in 1992 I have seen water and sewer rates soar; much more than other utilities. While we all agree that clean water is essential to our quality of life we cannot continue to sustain the constant increase in rates. It is especially frustrating that there is no competition to Carolina Water; we have no alternatives. Even if half of their outrageous request is approved, it still means everyone's bill will see a sharp increase.

I adamantly oppose ANY rate increase for Carolina Water and would request the board seek ways to open the water service to competition that would encourage utilities to work more efficiently to earn their customers' business by providing a quality product at reasonable rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I would be glad to appear at a hearing if it will make a difference. My past experience is that most hearings are held to give the appearance of listening to the public but it has little effect on the outcome.

Easterling, Deborah

229409

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:37 AM
To: 'kevin neuman'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Neuman:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: kevin neuman [<mailto:kneuman1@sc.rr.com>]
Sent: Tuesday, April 26, 2011 9:36 PM
To: Contact
Subject: Form Returned: ~~Letter_of_Protest_Form_pub_0001.pdf~~

Form Returned: ~~Letter_of_Protest_Form_pub_0001.pdf~~

The attached file is the filled-out form. Please open it to review the data.

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MAIL/ DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest



Date: * April 27, 2011

in Docket * **2011 - 47 - WS**

Protestant Information:

Name * kevin neuman

Mailing Address * 467 Greenetree Lane

City, State Zip * Lexington, SC 29072 Phone * 864-344-7085

E-mail kneuman1@sc.rr.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I already find it outrageous that I'm paying \$39 just for my sewer bill. That's if I don't use any water at all! I'm paying over \$80 per month for my water. This is ridiculous! I moved from Greenwood three years ago, and paid the same amount for three months. Carolina Water has been dreadful in customer service as well. Many in our neighborhood, including myself, took the time to complain last year when they kept screwing up our bills. It is frustrating I don't have the ability to change companies. Their reasoning for increasing our bills 80% is they haven't gotten enough back from their investment they made a few years back? I own my own business, and if I tried to raise my customer's prices 80% because I didn't invest in my equipment properly, well I think you know the answer. This is the only company I have ever officially filed a complaint against in my 46 years. That's how disgusted I am at these people. We cannot afford to be stolen from, which is what Carolina Water is doing to us. This increase must be put to rest.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I would certainly show up if asked to.

Easterling, Deborah

229407

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:39 AM
To: 'Sam Pearson'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Pearson:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Sam Pearson [<mailto:SDPEARSON@energysolutions.com>]
Sent: Wednesday, April 27, 2011 8:39 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Date: * April 27, 2011

Letter of Protest
in Docket * 2011 - 47 - WS



Protestant Information:

Name * Samuel D. Pearson

Mailing Address * 508 Harbour Place Court

City, State Zip * Lexington , SC 29072 Phone * 803-319-8572

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

Company claims rising costs of operation, complying with environmental standards and improving facilities are the bases for increased water and sewer service rates. I submit that inept company management is a significant contributor to their higher operating costs. I remind you that not too many months ago was unable or unwilling to provide timely monthly bills to customers. As a result many erroneous and exorbitant bills were eventually sent. A number of customers had their water service turned off allegedly for non-payment of bills. When, in fact, no bills had been sent by Carolina Water. I am not aware of any action by Carolina Water to compensate these customers for the inconvenience this caused. With respect to improved facilities and increased cost of environmental compliance, what capital improvements are currently in process and what are their costs? From the customer's standpoint there is no evidence of improved service, improved water quality or more effective company management.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Scheduled to be traveling out of country during this period.

Easterling, Deborah

229387

From: Easterling, Deborah
Sent: Tuesday, April 26, 2011 4:08 PM
To: 'Bob Fintak'
Subject: RE: Letter of protest

Dear Mr. Fintak:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Bob Fintak [<mailto:bfintak@yahoo.com>]
Sent: Tuesday, April 26, 2011 11:56 AM
To: Contact
Subject: Letter of protest

concerning docket number 2011-47-WS

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PSCSC
MAIL/ DMS

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * April 26, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * Robert P Fintak

Mailing Address * 447 Greenetree Lane

City, State Zip* Lexington , SC 29072 Phone* 803 359-4213

E-mail bfintak@yahoo.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

I am a customer of Carolina Water.

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

There are only two people living at our house and our average monthly water / sewer bill is \$67.00. We did not use the water for watering the yard. I find this bill to be extremely large and especially considering we have a house at the entrance to our neighborhood who is on Lexington water and their bill is about \$40 per month - with 3 people living at that residence. I cannot understand how Carolina Water can ask for a large rate increase. We are paying extremely high water rates now and any increase would be unfair and not warranted. The company needs to look for ways to be more efficient, just like many public companies have done during this very difficult recession. I adamantly protest any increase in rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I would like to.

Easterling, Deborah

229385

From: Easterling, Deborah
Sent: Tuesday, April 26, 2011 4:10 PM
To: 'Wellon Hunter'
Subject: RE: Emailing: Letter_of_Protest_Form.pub_0001

Dear Mr. Hunter:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Wellon Hunter [mailto:wh738@windstream.net]
Sent: Tuesday, April 26, 2011 3:18 PM
To: Contact
Subject: Emailing: Letter_of_Protest_Form.pub_0001

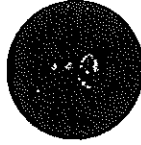
Your message is ready to be sent with the following file or link attachments:

Letter_of_Protest_Form.pub_0001

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

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* Required Fields

Date: * April 26, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Wellon S. Hunter

Mailing Address * 512 Harbour Place Ct.

City, State Zip * Lexington, SC 29073 Phone * 803-359-3421

E-mail wsh738@windstream.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section ~~must~~ be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service, Inc.

2. Please give a concise statement of your protest. * (This section ~~must~~ be completed. Attach additional information if necessary.)

I protest the exorbitant water-sewer increase of 80% proposed. Carolina Water rates currently exceed the town of Lexington, SC rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No

Easterling, Deborah

229386

From: Easterling, Deborah
Sent: Tuesday, April 26, 2011 4:13 PM
To: 'Frank Seeby'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Seeby:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Frank Seeby
[\[mailto:frankseeby@boxeminasuranceschees.com\]](mailto:frankseeby@boxeminasuranceschees.com)
Sent: Tuesday, April 26, 2011 1:54 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

The attached file is the filled-out form. Please open it to review the data.

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Fax: 803-896-5199

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Email form to contact@psc.sc.gov

* Required Fields

Date: * April 26, 2011

Letter of Protest
in Docket * 2011 - 47 - WS



Protestant Information:

Name * H. Franklin Seeby, Jr.

Mailing Address * 429 Greenetree Lane

City, State Zip * Lexington, SC 29072 Phone * 803 359-4039

E-mail cseeby@hotmail.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am currently a customer of Carolina Water.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

There are only two people living at our house and our average monthly water / sewer bill is approximately \$68.00 versus \$122 on the new rate structure. We do not use the water for watering the yard, as we draw water from Lake Murray for this purpose. I find this bill to be extremely large and especially considering we have a house at the entrance to our neighborhood who is on Lexington water and their bill is about \$40 per month - with 3 people living at that residence. I cannot understand how Carolina Water can ask for a large rate increase during a time when so many people are struggling to make ends meet. We are paying extremely high water rates now and any increase would be unfair and not warranted.

My experience with Carolina Water Service is not limited to the water service, but also to the sewer service. I live adjacent to the sewer lift station on Greenetree Lane. We have struggled for year to find ways to keep this station from overflowing into Lake Murray causing what I would characterize as a serious level of pollution. This went totally unchecked until recently when a generator was installed. It was not until the past year or so that it was connected so that it would automatically begin to run when the power was lost during storms. That means we have almost 20 years of events such as this.

The company needs to look for ways to be more efficient, just like my company has done during this very difficult recession. I adamantly protest any increase in rates.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

Yes I would like to.

Easterling, Deborah

229384

From: Easterling, Deborah
Sent: Tuesday, April 26, 2011 4:15 PM
To: 'Peter Taddeo'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001[1].pdf

Dear Mr. Taddeo:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Peter Taddeo [mailto:peter.taddeo@designlineusa.com]
Sent: Tuesday, April 26, 2011 3:32 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001[1].pdf

Form Returned: Letter_of_Protest_Form_pub_0001[1].pdf

Instructions to add this form to a responses file:

1. ~~Double-click the attachment.~~
2. Acrobat will prompt you to select a responses file.

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to use or disclose this information, and we request that you notify us by reply mail or telephone and delete the original message from your mail system.

Easterling, Deborah

From: Peter Taddeo [petertaddeo@designlineusa.com]
Sent: Tuesday, April 26, 2011 3:38 PM
To: Contact
Subject: Letter of Protest
Attachments: 4906_001.pdf

Attached please find a Letter of Protest as it relates to a Carolina Water Co. rate increase.

Thanks Again

Peter W. Taddeo
Vice President, Contract Management

DesignLineUSA

2309 Nevada Blvd.
Charlotte, NC 28273
704-494-7844 Phone
704-840-2953 Cell
704-375-4504 Fax

From: lr7095@eglltd.com [mailto:lr7095@eglltd.com]
Sent: Tuesday, April 26, 2011 3:50 PM
To: Peter Taddeo
Subject: Attached Image

The information contained in this email and any attachments is confidential and may be subject to copyright or other intellectual property protection. If you are not the intended recipient, you are not authorized to use or disclose this information, and we request that you notify us by reply mail or telephone and delete the original message from your mail system.

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Columbia, SC 29210

Phone: 803-896-5100

Fax: 803-896-5199

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Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Date: * April 26, 2011

in Docket * _____ - _____ - _____

Print

Email

Protestant Information:

Name* Peter W. & Deborah C. Taddeo

Mailing Address * 454 Greenetree Lane

City, State Zip * Lexington, SC 29072 Phone * 803-520-8298

E-mail petertaddeo@designlineusa.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are customers of Carolina Water, and are herein protesting a request for an unfair rate increase.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We had recently relocated from New Jersey, where our monthly water bill was 1/3 the cost of our Carolina Water Co. water bill, with the same approximate usage. In addition, a couple of our neighbors have Lexington water Co. and their bill is approximately 1/2 ours, with the same numbers of residents. If Carolina Water is so poorly managed that they need to charge such unrealistic rates, then maybe it is time for them to be audited by your commission so that the residents of community can be treated equally and not taken advantage of in the manner that Carolina Water has so readily done. Their rates are exorbitant at this time, and rather than asking for an increase, I believe that a Public service Commission audit would disclose the necessity of a refund to Carolina Water Co. customers, or at very least a rate reduction.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Yes, I would.

Easterling, Deborah

229371

From: Easterling, Deborah
Sent: Tuesday, April 26, 2011 9:24 AM
To: 'Amanda Winter'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Ms. Winter:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-477-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Amanda Winter [mailto:anandawinter@bellsouth.net]
Sent: Monday, April 25, 2011 7:52 PM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

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2. Acrobat will prompt you to select a responses file.

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Email form to: contact@psc.sc.gov

* Required Fields

Date: * April 26, 2011

Letter of Protest
in Docket * 2011 - 47 - WS



Protestant Information:

Name * Amanda Winter

Mailing Address * 724 Kingsmill Lane

City, State Zip * Lake Wylie, SC 29710 Phone * 803-631-1965

E-mail amandawinter@bellsouth.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section MUST be completed, Attach additional information if necessary.)

I am a customer of Carolina Water service and have been for almost 8 years.

2. Please give a concise statement of your protest. * (This section MUST be completed, Attach additional information if necessary.)

We already pay an extremely high amount for our water and sewer service. Our average water bill for the past 12 months was \$136.74. This is for a family of 5 with relatively conservative watering in the summertime. I can not possibly see how they can justify charging such high rates to us already and then on top of it ask for an absurdly large increase. Any increase at all would be too much. In the information I have seen published they are asking for an 80% increase of what they say is an average customer bill of \$36. I would love to see the data that says their average customer pays \$36 a month. If that is the case, then the Lake Wylie area must be subsidizing the rest of the CWS users in the state.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

I am not sure what type of information I would need to give at a hearing, but if necessary I would consider it

Easterling, Deborah

229362

From: Easterling, Deborah
Sent: Monday, April 25, 2011 3:41 PM
To: 'Chad Amick'
Cc: Duke, Daphne
Subject: RE: Carolina Water Service 80% rate increase. Docket No. 2011-47-WS

Dear Mr. Amick:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

When this matter is set for hearing, the Clerk's Office will provide you a copy of the Notice of Hearing. If a public hearing is scheduled in this docket, Carolina Water Service, Incorporated is required to publish the Notice of Public Hearing in newspapers of general circulation in the affected areas, and provide Notice of Hearing to each affected customer.

You may also follow this Docket on our webpage at this [link](#).

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

From: Chad Amick [<mailto:CAMICK3@sc.rr.com>]
Sent: Friday, April 22, 2011 4:48 PM
To: Contact
Subject: Carolina Water Service 80% rate increase. Docket No. 2011-47-WS

Dear PSC,

I am writing to protest Carolina Water Service (CWS) proposed 80% rate increase for water and sewer. I live in a 1300 square foot home and watch my water usage. I do not water my yard due to how high the current water/sewer rates are and have had my piping checked for leaks. My monthly water/sewer bill is \$90.00. (This is compared to friends with the City of Columbia who pay \$50/**bi-monthly**). If the 80% rate increase takes affect, my bill will become \$162/month. That works out to \$1944/year. That is an outrageous rate increase. From reading through the transcript of Docket No. 2010-146-WS, it seems quite obvious that CWS has not been providing adequate and proper service in the areas they service. How can they justify raising water

rates an average of 80% when they have not provided adequate and proper service? In light of the current economic climate, while things have slowly gotten better, this is not the right time for a rate increase, especially one of this magnitude. I know that my neighbors and myself will not be able to sustain an 80% rate increase. How will we get the necessary resource of clean water and sewer service? Does CWS propose that we revert to the 1800's and use hand pump wells and dump our raw sewage in the streets? An 80% rate increase is a despicable affront to the customers who have no other option for this service. I would like to know when there is a public hearing held for this case.

Sincerely,

Chad Amick
141 Mansfield Circle
Lexington, SC 29073
(803)-808-4351

2011-47W/5

229355

S. C. PUBLIC SERVICE COMMISSION

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APR 25 2011

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SC Public Service Commission
101 Executive Center Drive
Columbia, SC

Dear People:

RE: Carolina Water Service
Hefty rate increases
per The State newspaper
4 21 11 ...

I wish to strongly protest the increases requested by the Carolina Water Service... They have furnished water and sewer service now some 34 years in September to me and have been nothing but trouble since the beginning. At first you may remember they had these awful wells from which they delivered us water, filled with 'everything in the book.' Many water samples were carried in glass bottles to meetings concerning increases for Carolina Water and the rooms were packed with people unhappy with Carolina Water. --

Later Carolina began buying water, after their wells went dry, from West Columbia, SC and the quality of water has been much better. BUT CAROLINA IS SO EXTREMELY EXPENSIVE.: We dare not water lawns or flowers as "bills" are so astronomical; consider me, one person in my household; I pay \$139.100. for sewer plus water and many charges for some \$55. to \$60. JUST ONE PERSON.: I am an old lady with cancer and its hard to make ends meet sometimes.:: with people like Carolina.

So thanks for hearing me; just want to profusely protest any increases Carolina Water may ask for. Recently we had a pipe break on a neighbor's yard, pipes belong to Carolina, they came to fix the break and did; but what an awful mess they left roadside for us neighbors to clean up.:: red mud and rocks everywhere.:::

I wish we could have West Columbia water service; I would tap on in a minute...

Again thanks::

Norma Callaway

Norma Callaway
116 Springfield Dr Laurel Meadows subdivision
West Columbia, SC 29169
Phn 803 791 4590
4 21 11 Thurs

229370

Public Service Commission
P.O. Drawer 11649
Columbia SC 29211

Dr. Thomas Toth
85 Heritage Drive
Lake Wylie SC 29710

Re: Request by Carolina Water Service (CWS), 2011-47-WS

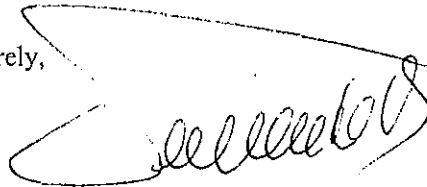
To Whom It May Concern:

I am resident at 85 Heritage Drive in River Hills, Lake Wylie. I noticed in an article of The Herald, April 21, 2011 that CWS submitted a rate increase amounting to 80% in a single step. I am concerned about this enormous increase and submitting an objection. The article states that since 2007 (last rate increase in water service) by CWS the national average of operating and maintenance costs have risen by 6% yearly. Calculating the accumulative yearly increases for 2008, 2009 and 2010 would result in about 20% of the 2007 costs, NOT 80%.

The 80% increase in a single step seems totally unjustified and is certainly objectionable. The question comes up whether CWS only asks for a justified rate increase to cover increased costs or also asks for an about 60% increase in the rate of their return on equity?

I am asking the Public Service Commission to reject the submission by CWS and approve no more than what is justified: covering the increase in the operation and maintenance costs.

Sincerely,



Thomas E. Toth, DVM, PhD

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APR 21 2011

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CLERK'S OFFICE

Public Service Commission of South Carolina
101 Executive Center Dr, Suite 100
Columbia, SC 29210



Phone: 803-896-5100

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Email form to contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * April 22, 2011

In Docket * 2011 - 47 - WS

Protestant Information:

Name * Ann Shuler

Mailing Address * 205 Darkwood Court

City, State Zip * Lexington, SC 29073 Phone * 803-794-7731

E-Mail ashuler@mcnair.net

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

My bill for water and sewer is already about \$80 a month. I have a small house. An 80% Increase is absolutely ridiculous. I won't be able to pay that much of an Increase. Then what, my water will be cut off??

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No, but would if needed.

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Columbia, SC 29210



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Email for info: contact@psc.sc.gov

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Letter of Protest

Print

Email

Date: * April 22, 2011

in Docket # _____ - _____ - _____

Protestant Information:

Name * Helen P. Smith

Mailing Address * 216 Thackeray Lane

City, State Zip * Lexington, SC 29073 Phone * 803-467-2781

E-mail helenmay@sc.rr.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Carolina Water Service Inc. of SC and have been for over 30 years.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I am submitting this in protest and opposition to Carolina Water Service Inc. of SC ("CWS") request to raise their water and sewer rates 80%. CWS wants to raise the average full-service water customer's bill of \$36 to over \$65 per month and also increase the full-service sewer bill to \$44 per month. CWS' proposed increase means the monthly bill for water and sewer at a bare minimum will be \$109. I know inflation has gone up on everything but 80% for water and sewer is simply unreasonable and outrageous.

CWS could save money each month by not spending it on printing and mailing costs for their water line insurance which is mailed to me almost every month from CWS in a separate mailing from my water/sewer bill.

In addition, CWS continues to not send timely bills for water and service. For example, my April 2011 bill is for a meter reading done on February 24, 2011. This is a little improvement over last year when bills were for usage that was at least 60 days prior to the meter reading; however, CWS' billing is still not as timely as it should be in comparison to other utilities such as cable, Internet, telephone, electric & gas.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? * (This section should be completed.)

I do not wish to make a personal appearance. However, as a Notary Public for the State of South Carolina (My Commission Expires 01/26/2019), I request that this letter of protest be admitted as my sworn testimony at the hearing.

Easterling, Deborah

2011-47-WS

From: Sara Hummel Rajca [s.humraj@gmail.com]
Sent: Thursday, April 21, 2011 8:44 AM
To: Contact
Subject: PSC Website Comments:

229338

I would like to urge the Commission to vote against the 80 percent increase for Carolina Water Service. Obviously, if they are asking for an 80 percent increase, they have not managed their funds properly. They should have a scaled increase over the next 20 years, however, jumping up 80 percent at once is not serving the customers well.

Thank you for your vote against this increase.

Sincerely,

Sara Rajca
3316 Prentice Avenue
Columbia, SC 29205

Easterling, Deborah

From: Debi Renner [drenner@wpsbenefits.com]
Sent: Thursday, April 21, 2011 8:50 AM
To: Contact
Subject: PSC Website Comments: Increase ?????

Sure you can increase my bill 80% when you start paying my mortgage! Have you had a pay raise in the last 3 years? I haven't....but everything is being priced out of sight. What are you smoking? Get real...you can't even read a meter with your poor management of the City right now!

How about timing these downtown traffic lights so I don't have to spend gas idling while no traffic is moving?

How about repairing instead of patching there streets? Yes, 5 years of complaining about Arborgate Circle and it's gone unheard. One BIG sinkhole!

How about following thru with what was promised as far as new road, curbs and sidewalks for Gills Creek Parkway that was supposed to have been done last year? The city buses are still driving all over the lawns here!!!

Sure go ahead and raise my rates but when you do - ~~remember~~ to pay my mortgage FIRST!!!!

No wonder this town is 30 years behind the times.

Deborah Renner
102 Arborgate Cr
Columbia, SC 29212
Oops Richland County I'm out of city with higher bills!!!!

Easterling, Deborah

From: CCMDON@aol.com
Sent: Wednesday, April 20, 2011 5:28 PM
To: Contact
Subject: Application of Carolina Water Service, Inc. for Rate Increase...

I am a resident of Lake Wylie, SC and a customer of Carolina Water Service, Inc. (CWS). I have just seen a brief article in the local press (Rock Hill, SC "Herald") that CWS has filed for a substantial rate increase.

Can you please provide any information you may have including Docket Number regarding this application? Our community needs to know ASAP what is being requested so that we can prepare an appropriate response.

Thanks you for your assistance.

Don Long
14 Sunrise Point Court
Lake Wylie, SC 29710
803-831-2455

Easterling, Deborah

From: Rhonda Raven [rraven@scetv.org]
Sent: Wednesday, April 20, 2011 2:36 PM
To: Contact
Subject: PSC Website Comments:

When and where will the hearing be about the 80% increase in water/sewer bills?

Easterling, Deborah

From: JSMMBS@aol.com
Sent: Wednesday, April 20, 2011 2:51 PM
To: Contact
Subject: PSC Website Comments: CAROLINA WATER

I certainly hope you do not allow any type of increase for Carolina Water. These people are the hardest to work with. I have been doubled billed several times because somehow they got behind in the billing even though I paid my bill each month. But there was nothing I could do about it. I live in the Land's End area on Lake Murray. There is some type of "treatment plant" on our property that has an odor that will take your breath away. But it is always covered up when some others get involved. We have several properties for sale that are not selling due to this odor. My water bill EACH month runs about 75.00 per month! I have no lawn to water, it is just 2 of us in the house so there is no excessive water use and it is \$75.00!

I ADAMANTLY DISAGREE WITH ANY RATE INCREASE!

Beth McCurdy
JSM Industrial Supply Inc
214-E Bickley Rd
Lexington, SC 29072
(ph) 803-957-9100
(fx) 803-957-9764

Easterling, Deborah

From: Trader, Donna [dtrader@ceenta.com]
Sent: Wednesday, April 20, 2011 4:36 PM
To: Contact
Cc: 'donnatrader@comporlum.net'
Subject: PSC Website Comments:

I am appalled at the rate increase requested by Carolina Water Services, Inc. I understand and am insulted by their strategy of requesting an astronomical amount to allow negotiating room. Our Nation, more specifically South Carolina is in severe economic distress. We have no alternative to our water supplier options! How dare this supplier try to capitalize on our lack of options. How dare they!!!

I am a 62 year old hard-working, tax paying Grandmother and I have had enough.

Dukes Scott is to be commended for encouraging public response. I plan to write every elected official from President Obama to my County Council. Grassroots America has had enough!

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